



# Audio-visual Services Guide



# AV that powers learning, networking, and collaboration

When the tech flows, so does your event. Our AV team designs solutions that take your event further, blending the latest technology with fresh ideas. From smarter ways to share content to tools that make networking effortless, we'll help you create an experience that keeps delegates engaged, connected and inspired long after the event.





## Pre-installed AV Equipment

- A dedicated AV Planner
- Pre-installed AV equipment
- Free visitor WiFi
- 24/7 onsite AV support

## Our Standard Inclusions

Every meeting room and event space comes equipped with the latest AV and tech, ready to go. Think high-definition projectors or LCD screens, a presentation computer with internet, a full sound system, and our intelligent lectern with built-in microphones.

The lectern is more than a stand — it's your command centre. From one place, speakers can adjust lighting, climate, and presentation settings, with remote assistance just a tap away.

And if you need to go bigger, we can add full-service upgrades in audio, lighting, vision and staging.

All included in your venue hire, so you can focus on your delegates, not the setup.



# Bringing your event to life

Your dedicated AV Planner will work alongside you to design seamless solutions that elevate your event. From crisp audio to striking visuals, we take care of the technical details so you can focus on your delegates.

## Audio

Get crystal-clear sound for every presenter, whether it's a keynote or a panel. Your delegates will hear every word, every time, keeping them engaged and informed.

## Vision

Flexible screens layouts mean every delegate has a clear line of sight. With smooth switching between presentations, videos and live speakers, your content always looks professional and polished.

## Lighting

Set the right mood for every moment. From spotlighting speakers to creating atmosphere across the room, lighting enhances the experience and keeps attention where you want it.

## Rigging

Suspend banners, lighting and equipment exactly where you need them. We handle the planning and safety so your space makes maximum impact without the stress.

## Staging

Choose from a variety of stage heights and sizes to suit your needs. Add professional lighting and draping to create a polished setting that elevates both speakers and performers.

## Speaker Preparation Service

Keep your program running smoothly. Presenters can load, edit and rehearse in a dedicated prep room. You'll be alerted if any files are missing—so there are no surprises on the day.

## Live View

Stay in control with real-time camera feeds of every session on one screen. From one central location, you'll always know what's happening across your event.





Our recording and broadcast services help you connect with remote delegates, showcase exhibitors, and ensure your content lives on after the event.



## Room Recording and Broadcasting

Run hybrid events with ease — from webinars to live streaming and video conferencing.

## Digital Events

Take your conference online with our Digital Event Platform, complete with interactive sessions, networking tools, virtual exhibitor booths and post-event analytics. Perfect for engaging both in-person and remote audiences.

## Camera to Screen

Ensure every delegate has the best view by broadcasting speakers, panels or exhibitors live onto the main screen.

## Video Conferencing

Bring in guest speakers or connect meeting rooms across locations with two-way video and audio.

## Web Streaming

Expand your reach by streaming keynotes, sessions or exhibition highlights online. Live or on demand options available.

## Audio Recording

Capture panel discussions, keynotes or exhibitor talks for podcasts or future use.

## Broadcast Camera Recording

Capture broadcast-quality video of your event — ideal for promotional use or sharing with delegates afterward.

## Main Screen Recording

Record exactly what's shown on the main screen — from slides to videos to live camera feeds.

## Synchronised Content Recording

Keep presentations and speakers aligned with high-quality, synced audio, video and slides.



## Signage and Branding

Help delegates find their way and keep your brand front and centre across the venue.

### Lectern Branding

Bring your brand to life on in-room LED screens, keeping your identity front and centre in every session and camera shot.

### Digital Signage and Door Cards

Digital wayfinding signage is located throughout the venue to guide delegates to your event space. Digital door cards display your event branding and session information outside your event space.

### Banners

Add impact with hanging banners in our theatres and meeting spaces, giving your event, sponsors or exhibitors extra visibility.



## AV Support

Our AV team is with you from setup to pack-down.

- At the start of your event, we'll walk you through the in-room AV setup and help load presentations
- During the event, our on-site team is close at hand to solve issues quickly and keep sessions on track.
- For larger programs, we can provide roving AV assistants across multiple rooms or a dedicated operator for tailored support.

### Additional Services

Extra tools to keep sessions polished and professional:

- Speaker timers – keep sessions running to schedule
- Laser pointers & remote clickers – smooth, confident presentations
- Q&A microphones – easy audience interaction
- Whiteboards and flipcharts – simple tools for workshops
- Lapel and head table microphones – clear sound for panels discussions
- Presenter fold-back screens – let speakers see slides without turning away from the audience





## Unlimited Data Internet Services

### Free WiFi

MCEC’s free venue WiFi offers limited bandwidth with timed access, enabling visitors to check emails or undertake light web browsing.

Our free Wi-Fi is not a suitable option for event delivery, as there is no available on-site support and it comes with time and bandwidth restrictions. For any event requiring Wi-Fi, you’ll need one of our internet packages which are built for seamless event delivery.

### Internet Services

Our internet services are built with the success of your event in mind. We all know things can go wrong, that's why we have resiliency and redundancy built into our internet offerings. Our network and providers all have back-up services, to ensure your event does not skip a beat. Choose from multiple connectivity packages to create the right web accessibility for your event, either wired or unwired.

Other key components of our internet packages include:

- Unlimited data - so you don’t have to worry about being charged for data usage.
- Ability to customise your landing page.
- On-site support.

### Settings and Configurations

We offer unrestricted internet access on all wired and wireless internet services using automatic DHCP addressing. Public IP addressing is also available on request. Wi-Fi networks are provided using the latest 802.11ac technology.

### Security

We provide WPA2 encryption for WiFi networks to ensure your data is secure..

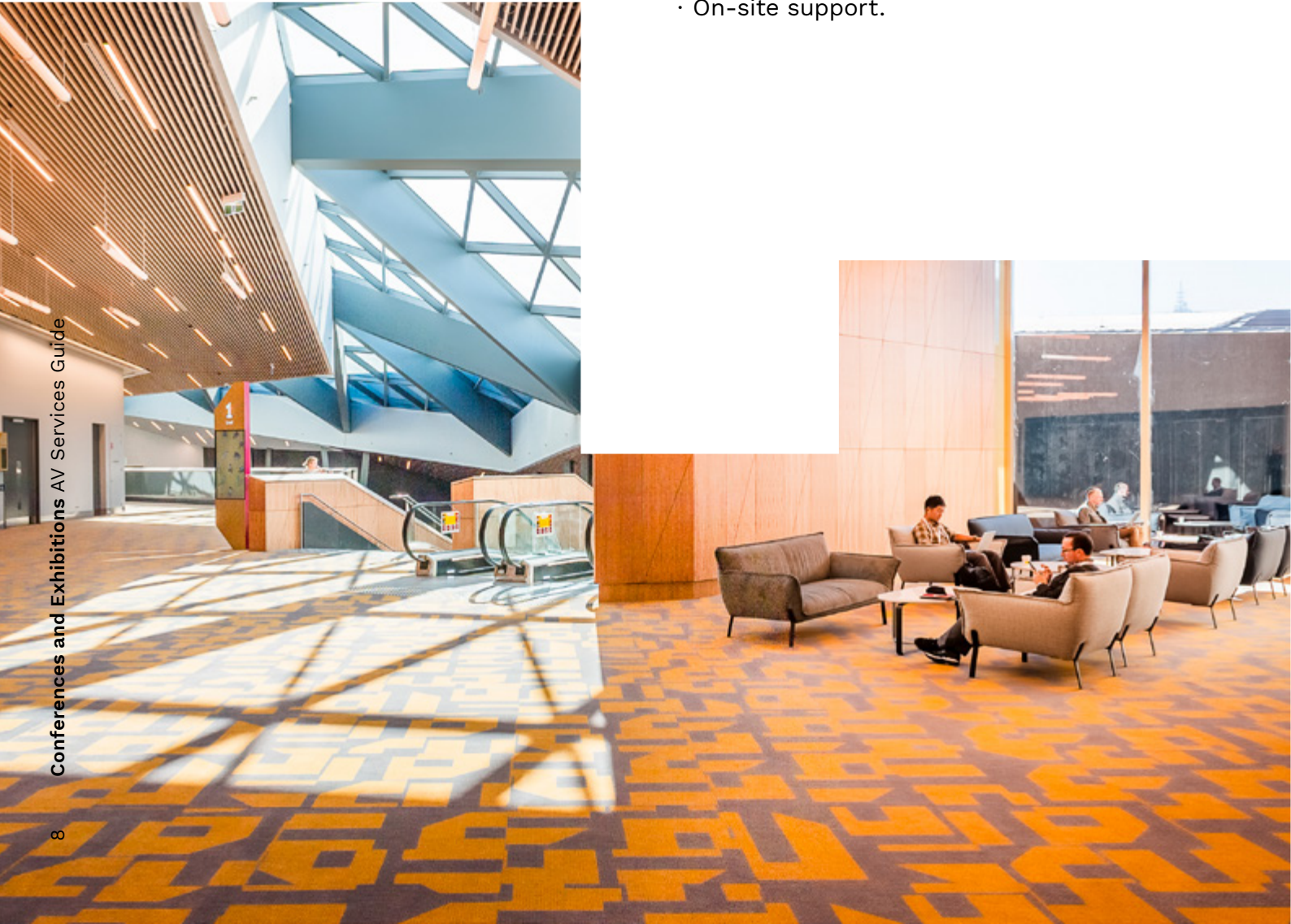
### Wireless Internet

	Daily price (excl. GST)
Up to 3 devices	57
Up to 10 devices	152
Up to 20 devices	222
Up to 50 devices	415
Up to 100 devices	510
Up to 200 devices	635
Up to 500 devices	1,020
Up to 1000 devices	1,780
Up to 2000 devices	2,545

Custom packages available for +2000 devices

### Wired Internet

	Daily price (excl. GST)
10Mbps	65
20Mbps	115
30Mbps	155
50Mbps	270
70Mbps	350
100Mbps	520
200Mbps	800
300Mbps	1,170
500Mbps	1,620



# Start planning your AV today

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