

Date		Period	Unbooked	Booked	Total Request	Incompleted Assist *	Total delivered	% Var to Previous period
01/04/2025	26/04/2025	1	6256	18432	24688	7232	17456	8.4%
27/04/2025	24/05/2025	2	6336	19702	26038	7575	18463	5.8%
25/05/2025	21/06/2025	3	7042	21281	28323	8719	19604	6.2%
22/06/2025	19/07/2025	4	8314	23371	31685	10113	21572	10.0%
20/07/2025	16/08/2025	5	8696	23592	32288	10708	21580	0.0%
17/08/2025	13/09/2025	6	7900	23179	31079	9302	21777	0.9%
14/09/2025	11/10/2025	7	7468	21440	28908	8973	19935	-8.5%
12/10/2025	08/11/2025	8	7208	20377	27585	8839	18746	-6.0%
09/11/2025	06/12/2025	9	6810	18320	25130	8472	16658	-11.1%
07/12/2025	03/01/2026	10	8271	24801	33072	10964	22108	32.7%
04/01/2026	31/01/2026	11	5430	13318	18748	6113	12635	-42.8%
01/02/2026	28/02/2026	12	5597	14990	20587	6016	14571	15.3%
01/03/2026	31/03/2026	13	7474	20066	27540	7794	19746	35.5%

* Incompleted due to Customer cancellation; No customer attended; Customer unable to travel; Train Disruption/ Cancellation; Booking error etc