

Energy & Environment Policy

The transport sector is responsible for the largest share of the UK's greenhouse gas emissions, accounting for just over a quarter of the national total. However, for each kilometre travelled per passenger, rail produces less CO₂e than road or air travel - a major factor in our customers' decision to travel with us.

Our Energy & Environment Policy recognises the role of London North Eastern Railway in supporting the decarbonisation of the UK transport sector, through reducing our own environmental impact, and through supporting more people to travel by rail. This Policy and our stated aims support LNER's strategic direction and commitment to being a Responsible Business: Better for People, Places and Planet.

Our Aims:

- **Reduce Our Emissions:** We'll continue our journey to becoming a **Net Zero carbon business**, reducing the carbon emissions of our trains, buildings, and the products, services and suppliers we procure. We'll keep working to **improve our energy efficiency** across our activities, ensuring the energy and environmental impact of new projects are 'built in' to our processes. Our procurement processes will prioritise energy-efficient and environmentally responsible products that support continual improvement. We'll work to **reduce noise and other nuisance emissions** from our sites and will continue to **monitor air quality** at our stations.
- **Protect the Natural Environment:** We'll continue our work to **do more with less**, reducing, reusing, and recycling as much of the waste produced by us, our tenants, and our customers as possible. We'll **protect and conserve our water and natural resources**, reducing our usage wherever we can. We will consider how we **become a railway for nature**, helping wildlife and the natural environment flourish around our stations. We'll also make sure we consider the future, making sure we are **prepared for our changing climate**. We'll take steps to minimise our pollution and ensure that we're ready to deal with any polluting incidents.
- **Be Socially Sustainable:** We'll continue to **promote rail as a sustainable way to travel**, encouraging more people to shift their journeys to rail, and helping our customers start and complete their journeys sustainably. We'll also work to be resilient and innovative, **working with our employees, tenants, and service partners**, using effective training and clear communication to work towards a shared set of environmental aims, provide good jobs, and support sustainable economic development.
- **Stay Compliant:** We'll **monitor our environmental impact** to help us understand our performance, set challenging objectives and targets, and develop the systems that help us continually improve, and **report our performance publicly** each year. We will **comply with all relevant legal, policy and other requirements** that affect us and our regulators. We will also **continually improve our energy and environmental performance**, and ensure we have the resource and information to deliver these improvements and realise our objectives and targets.

Our Energy & Environment Policy is used to set and influence our energy and environmental objectives and targets, which are regularly reviewed. It is available as documented information and will be reviewed annually, or sooner in the event of changing circumstances such as legislative or organisational changes. This policy forms part of our EEMS, which we commit to continually improve. This policy is communicated internally, and is available externally to our interested parties on our public website.

All of our Employees are encouraged to report environmental issues through our Close Call app, and to report any malpractice or wrongdoing that is in the public interest through our Speaking Up Policy channels.

David Horne
Managing Director

