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# Get to know our Azuma trains

### Finding the right coach

Look at the digital screen next to each external passenger door to find the coach letter, along with the train's destination and next station.

### **Seat reservations**

Our Azuma trains use a traffic light system to show seat reservations:

RED

Seat is currently reserved.

AMBER

Seat is available now, but will be reserved later in the journey.

GREEN

Seat is available for the entire journey.

### **Quieter Coach**

Our 9 coach Azuma trains have a Quieter Coach situated in Coach H. Please note, there is no Quieter Coach on Azuma 5 and 10 coach trains.

## Wheelchair spaces

Each wheelchair space has adjoining companion seats:

5 coach trains have two spaces in Coach E.

**9 coach trains** have two spaces in Coach A and two more in Coach M.

**10 coach trains** have two spaces in Coach E and two more in Coach M.

### **Pushchairs**

If bringing a pushchair onboard, please fold and store it in the designated luggage areas.

## **Baby changing**

Facilities are available in every toilet.

### **Bikes**

Non-folding bikes need a reservation before you travel. Reservations can be made at Travel Centres, over the phone or online at LNER.co.uk

Book early to avoid disappointment.



# Get to know our Azuma trains

## Storing luggage

Our spacious new Azuma coaches have more places than ever before to store luggage:



### Small bags and rucksacks

Can be stored under seats or in the rack overhead.



#### **Medium-sized bags**

Can be stored between seats or in the overhead luggage rack.



### Large bags and cases

Should be stored in the luggage racks at the end of each coach.



### Very large items

Please ask a member of our station team for assistance before boarding the train.



Small bags can be stored under seats



Use the luggage racks for large bags and cases



# Get to know our Azuma trains

## **Short platforms**

Some stations on our route have platforms which are shorter than our Azuma trains. This means that at these stations, some of the doors won't open.

When boarding the train, if you need to get to a coach that isn't accessible from the platform, please board the train at the nearest coach and walk through the train to get to your seats.

When leaving the train at a station with a short platform, we'll make an onboard announcement as the train approaches, explaining what to do to disembark. We'll always make sure there is plenty of time to get off the train.

## **Door closing**

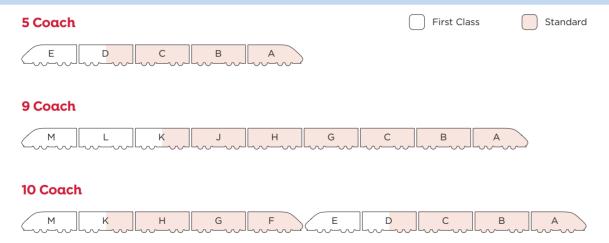
To help our trains depart on time, train doors may be closed and locked up to one minute before the advertised departure time.

## **Dividing trains**

Some 10 coach services may divide during the journey. Before this happens we'll make an onboard announcement so that everyone knows which part of the train to move to and at the dividing station there'll be time to leave the train and board the correct section if necessary.

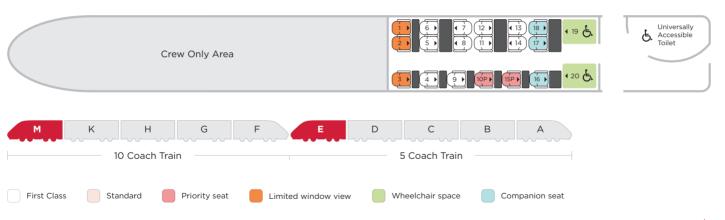


# **Coach layouts**



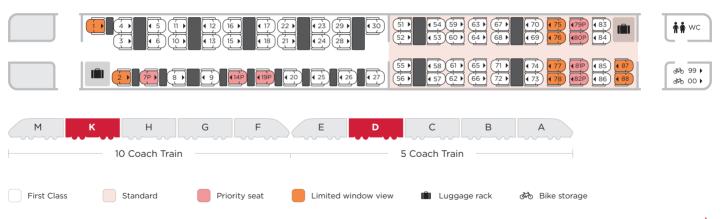


5 and 10 Coach Coach M • Coach E First Class



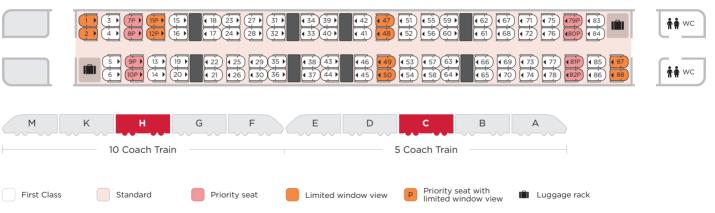


5 and 10 Coach Coach K • Coach D First Class and



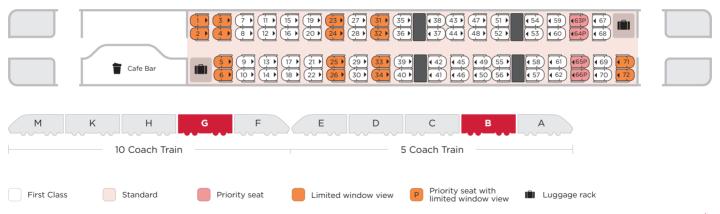


5 and 10 Coach Coach H • Coach C Standard





5 and 10 Coach Coach G • Coach B Standard



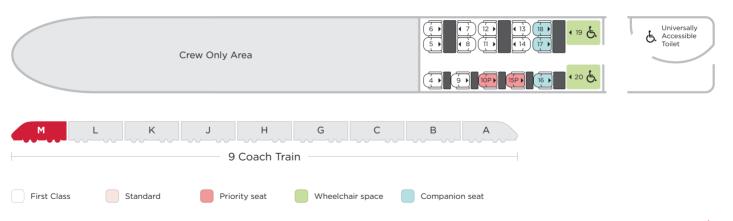


## 5 and 10 Coach Coach F • Coach A Standard

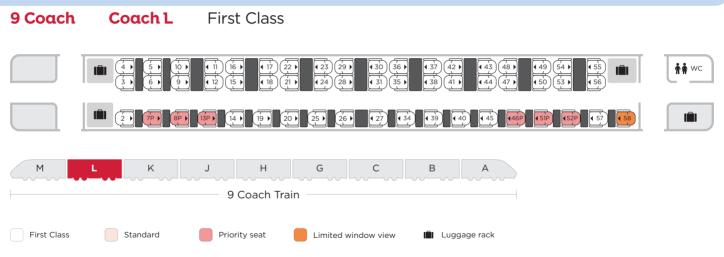




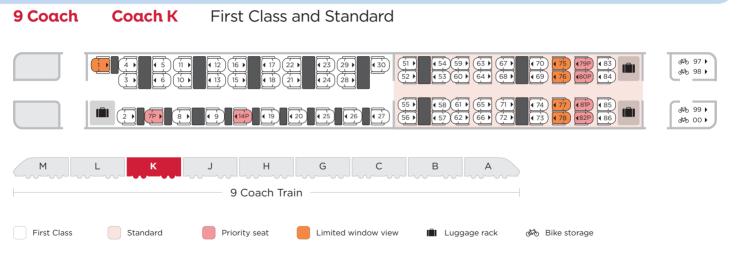
**9 Coach M** First Class





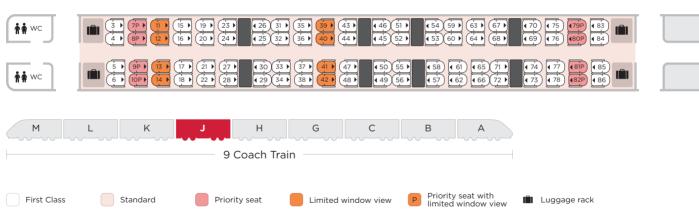








9 Coach J Standard





First Class

Standard

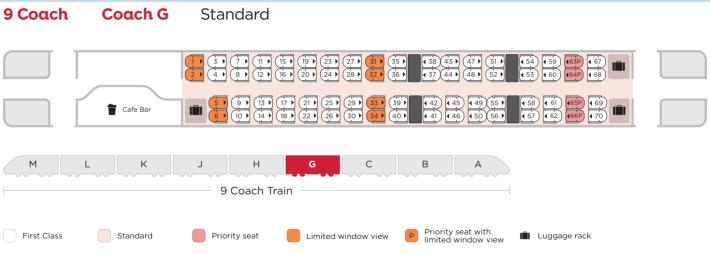
Limited window view

9 Coach Train

Priority seat

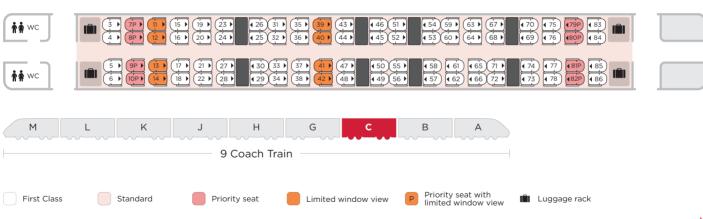


Luggage rack

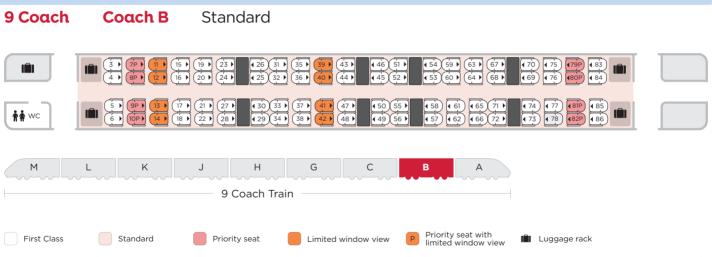




9 Coach C Standard









9 Coach A Standard

