RELEASE NOTES

# Viking Payment Application

Version 2.03

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# 1. INTRODUCTION

This release covers all the Ingenico TETRA based payment terminal models running Viking Payment Application. The version is PCI (Payment Card Industry) SSS (Software Security Standard)) validated and compatible with all acquiring channels available for the Viking Payment platform from Nets.

New features in this release include:

- Initial key loading of the security keys to the terminal has been renewed to follow the updated compliance requirements

Improvements:

- Some of the prepaid and loyalty cards required PIN entry even though there is no PIN required

For information on the availability of this release, please contact your Nets support channel(s). For further information on the terminal ranges supported, please consult the user guides/quick guides available on the Nets website (https://payments.nets.eu/payment-terminals ).

The information contained in this document is confidential and only aimed at the intended recipient. The information shall neither be used, published, nor redistributed without the prior written consent of Nets.

***NOTE:*** *With integrated terminals, it is mandatory to familiarize with the PCI regulations and SSF Implementation Guide available via the Nets website (*https://support.nets.eu/category/payment-terminals *> under the Guides tab), take the necessary action required by those guidelines, and follow any other requirements from card schemes. Not following these rules may incur additional fees or sanctions.*

*Whenever receipt printing or saving is required, please be aware that integrated solutions require you to print all the contents of preformatted receipt data.*

# 2. NEW FEATURES

Features introduced in Viking release version 2.03 are supported **only** on Ingenico Tetra range of payment terminals: Lane/3000, Lane/3600, Move/3500, Desk/3500, Link/2500, and Self/4000.

## 2.1 *Initial key loading of the security keys to payment terminal*

Initial key loading of the security keys to the payment terminal has been renewed following the updated compliance requirements. This means that the initial key is pre-loaded in Nets secure facilities. This change is a must to comply with updated compliance requirements.

All the future deliveries of the terminals using Viking payment application will be based on the new key management procedure without exceptions. This means that all newly prepared terminal hardware will be loaded with version 2.03 and the older versions of Viking payment application cannot used for this purpose.

# 3. IMPROVEMENTS

## 3.1 *Prepaid and loyalty cards started to require PIN entry*

Some of the prepaid and loyalty cards required PIN entry even though there is no PIN required. Resolution for the same issue was already included in the patch release of the version 2.02 (v2.02.1) and has also been added to this version.

# 4. DEFECTS AND KNOWN ISSUES

## 4.1 *Known issues at the time of release*

- On certain supported terminals, the Viking Payment Application may hang on idle screen or contactless card waiting screens and a reboot is required to resolve the issue
- Payment terminal Lane/3600
    - Randomly black screen on idle mode (waiting for card). Workaround in the case black screen displayed on PIN entry or Card awaiting screen, user can remove card or press Stop (or Red) key
    - When using APM (Alternative Payment Methods), the touch screen does not respond when trying to select manual QR code.
- When a card is left inside the payment terminal over 1 minute after the transaction completion, the payment terminal may freeze

# 5. COMPLIANCE

## 5.1 *PCI SSS/SSF Validation*

This release has been approved by our chosen QSA (Qualified Security Assessor) and, in a while, will be listed on the PCI council website (https://www.pcisecuritystandards.org/product-solutions-listings-overview/ ). Our Product version numbering is presented in the following format: X.YY (e.g. 2.03) as described in the implementation guide.

## 5.2 *Acquiring Kernels*

The release has updated kernels for payment schemes. The release has also been validated through functional testing for the applicable acquiring channels except Swedbank that is still on-going but expected to be ready when wider scale deployment is available.