

RELEASE NOTES

Viking Payment Terminals



Version 2.04 Patch 1 | September 2025

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1. INTRODUCTION

This release covers all the Ingenico TETRA based payment terminal models running Viking Payment Application. The version is PCI (Payment Card Industry) SSS (Software Security Standard)) validated and compatible with all acquiring channels available for the Viking Payment platform from Nets.

Major features in this release include:

- Lane3600 Black screen appears randomly resolved

For information on the availability of this release, please contact your Nets support channel(s). For further information on the terminal ranges supported, please consult the user guides/quick guides available on the Nets website (<https://payments.nets.eu/payment-terminals>).

The information contained in this document is confidential and only aimed at the intended recipient. The information shall neither be used, published, nor redistributed without the prior written consent of Nets.

NOTE: *With integrated terminals, it is mandatory to familiarize with the PCI regulations and SSF Implementation Guide available via the Nets website (<https://support.nets.eu/category/payment-terminals> > under the Guides tab), take the necessary action required by those guidelines, and follow any other requirements from card schemes. Not following these rules may incur additional fees or sanctions.*

Whenever receipt printing or saving is required, please be aware that integrated solutions require you to print all the contents of preformatted receipt data.

2. MAJOR FEATURES

Features introduced in this Viking release are supported only on Ingenico Tetra range of payment terminals: Lane/3000, Lane/3600, Move/3500, Desk/3500, Link/2500, and Self/4000.

Please note that this patch version is only targeted to be used with Lane/3600!

2.1 *Lane3600 Black screen appears randomly*

Random black screen occurrences have been observed on Lane3600. In this patch release attempting to resolve the issue. It might still be observed in some rare cases but should not be visible in normal payment flow or basic management operations such as reconciliation.

3. DEFECTS AND KNOWN ISSUES

3.1 *Defects and issues fixed*

- Lane3600 Black screen appears randomly

3.2 *Known issues at the time of release*

Payment terminal Lane/3600

- Random black screen might occur when entering menus or key press in idle state
- When using APM (Alternative Payment Methods), the touch screen does not respond when trying to select manual QR code.

When a card is left inside the payment terminal over 1 minute after the transaction completion, the payment terminal may freeze, observed on SELF/4000 units.

4. COMPLIANCE

4.1 *PCI SSS/SSF Validation*

This release has been approved by our chosen QSA (Qualified Security Assessor) and, in a while, will be listed on the PCI council website (<https://www.pcisecuritystandards.org/product-solutions-listings-overview/>). Our Product version numbering is presented in the following format: X.YY (e.g. 2.03) as described in the implementation guide.

4.2 *Acquiring Kernels*

The release has no updated kernels for payment schemes. The release has been validated through functional testing for the applicable acquiring channels.