

Education 20 Feb 2024

> Cymru yn ailgylchu Wales recycles

a Metel



Gweithredu ar Hinsawdd Cymru

Climate Action Wales



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# Workplace Recycling Law Wales

Introduction

What the new law covers

How to get ready

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Case studies



## Webinar housekeeping

- Please ask questions use the Q&A button
- Chat Raise Hand Q&A

- We will answer questions at the end
- If there are any we don't get to we will send replies after the webinar
- We will be sharing the recording of the webinar
- A copy of the slides will be available (in English and Welsh)



### **About WRAP**

- WRAP (the Waste and Resources Action Programme) is a climate action NGO
  working around the globe to tackle the causes of the climate crisis and give the
  planet a sustainable future. We were established in the UK in 2000; we now work in
  40+ countries.
- Working around the globe with governments, businesses, and citizens, our mission
  is to make the world a more sustainable place. We bring people together, we act on
  the facts, and we drive change.
- We are working with Welsh Government to provide support to implement the new Workplace Recycling law.



## **New Regulations - 6th April 2024\***

- All workplaces such as businesses, public sector and charities will need to **separate their recyclable materials** in the same way most households already do.
- Bans on the disposal of all food waste to sewer from non-domestic premises.
- Bans on specified separate recyclable waste streams going to incineration plants and landfills.

Applies to all waste and recycling collectors and processors who manage **household-like**waste from workplaces.

<sup>\*</sup>Hospitals (NHS and private) have an additional two years to comply with the separation requirements. The ban on food waste to sewer applies from 6th April 2024.



### Household-like waste

- Waste materials like those found in households
- Commonly collected by local authorities from households
- Also includes unsold small waste electricals and unsold textiles

#### Does not include:

- Construction waste
- Industrial waste
- Agricultural waste

Except for commonly recycled waste materials like those found in households.















## Why?

- Wales is already really good at household recycling, currently 1st among the UK nations for household recycling 65%.
- 3rd best nation in the world for household recycling.
- The aim is to ensure high recycling rates across all sectors, not only households.
- Over 70% of materials in the commercial waste stream could be recycled.





# Why?

#### Recycling reduces carbon emissions

- 45% of carbon emissions are due to products we purchase
- 90% of biodiversity loss and water stress comes from resource extraction

#### Increasing recycling also:

- increases the amount and quality of recycled materials that can then be used by Welsh manufacturers and reduce the use of virgin materials;
- supports workplaces to minimise waste and potentially save money;
- helps the economy to create a greener Wales.



# Why?

This will enable a consistent recycling system wherever anyone works, rests or plays.

### WHO?



#### Including:

- agricultural premises;
- bars and public houses;
- bed and breakfasts, hotels;
- bus stations, railway stations, seaports,
  airports, heliports;
- campsites and caravan parks (but not individual caravans);
- care homes, residential care homes and
   nursing homes;
- cinemas;
- community centres and village halls;
- construction sites;
- educational establishments such as universities, colleges and schools;
- entertainment and sports venues, including leisure centres;
- factories;

- film and television production sets;
- garages for vehicle servicing and repair;
- garden centres;
- heritage buildings;
- holiday parks and resorts;
- hospitals;
- libraries and museums;
  - offices;
- outdoor markets
- pharmacies, doctors' surgeries, dental surgeries, optometrists, opticians, podiatrists and other primary care facilities;
- places of worship;
- prisons;
- restaurants and cafes;
- service stations and petrol stations;

- shops and shopping centres;
- showgrounds;
- sports grounds and stadia;
- take aways & mobile food vendors;
- theatres and arts venues;
- venues for temporary events such as festivals and shows, including outdoors events;
- warehouses; and
- workshops.

If you mainly have an on-line presence, you will still need to comply with the changes on any premises that you use.



# The new laws have three parts

- 1. The separation requirements
- 2. Incineration and landfill bans
- 3. A ban on the disposal of food waste to sewer





## 1. The separation requirements

The following materials will need to be collected separately:

- Paper and card
- Glass
- Metal, plastic, and cartons (and other similar packaging, for example coffee cups)
- Food only for premises that produce more than 5kg of food waste a week
- Unsold small waste electrical and electronic equipment (sWEEE)
- Unsold textiles



Materials to be kept separate at point of presentation to waste collector Separately collected recyclable materials to be kept separate and not mixed



### 2. Incineration and landfill bans

# Incineration (separately collected materials)

- Paper and card
- Metals
- Plastic
- Glass
- Cartons
- Food
- All sWEEE
- Unsold textiles

#### Landfill (separately collected materials)

- Paper and card
- Metals
- Plastic
- Glass
- Cartons
- Food
- All sWEEE (includes unsold)
- All textiles (includes unsold)

Ban <u>all</u> wood waste from non-domestic and domestic premises to landfill



- A ban on disposal of all food waste to sewer including via macerators, de-waterers or Enzyme treatment.
- This will divert waste food from disposal to Anaerobic Digestion (AD) and generate renewable energy.
- Food waste to be collected separately at source from all workplaces producing 5kg per week or more.









### **Enforcement of the new laws**

- Natural Resources Wales (NRW) is responsible for making sure that materials are being separated and collected correctly, and that the ban on recycling going to incineration and landfill is being followed.
- Local Authorities are responsible for making sure the ban on food waste going to sewer is followed.
- If you do not comply with the law, it could mean a fine for your workplace.
- Occupiers of premises are responsible and liable for the actions of their staff.



**Get Ready** 

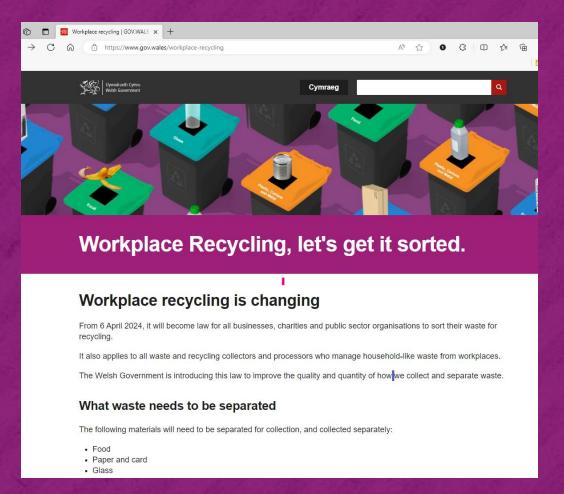
Read the Code of Practice – it contains all the detail about how to comply with the regulations

Separate Collection of Waste Materials for Recycling: A Code of Practice for Wales **GOV.WALES** 





# Information available



- Welsh Government webpage
- General guidance on the changes
- Code of Practice
- Workplace recycling | GOV.WALES
- gov.wales/workplacerecycling

# WRAP Cymru Support



### New 'Business of Recycling Wales' website



#### **Guidance for all workplaces**

The new recycling law applies to all workplaces in Wales.

This is a summary of the changes and offers tips on how you can get ready.

The law comes into effect on 6 April 2024. It means all workplaces such as businesses, public sector and charities will need to separate their recyclable materials in the same way most households already do.

It also applies to all waste and recycling collectors and processors who manage household-like waste from workplaces.

Covered in this guide

What is the new law?

How the law will be enforced

Further support and guidance

businessofrecycling.wrap.org.uk



# How to Get Ready

#### **Understand your waste and recycling**

Carry out a waste audit to identify what wastes are currently produced and recycling is already happening

Areas within a workplace most likely to generate waste include:

- Canteens and kitchens food and packaging waste;
- Staff rooms paper and packaging waste;
- General Offices paper;
- Classrooms and workspaces paper and food waste and
- External grounds such as school playgrounds, the college or university campuses - food waste and packaging.



# Waste prevention

Preventing how much waste you produce will help to save money

- Donate surplus or unsold stock
- Use paperless marketing and promotional materials;
- Purchase recycled, refillable or reusable products wherever possible;
- Provide water fountains for staff and students to use and use reusable cups, crockery, and utensils;
- For take-away drinks encourage staff and pupils to bring their own reusable cup by charging for single use cups
- Ensure that packaging on your takeaway food and drink is minimised and what packaging is used, can be recycled or reused and
- If you supply Freshers' week goodie bags provide reusable gifts such as coffee cups, water bottles or cotton shopping bags.



# Separate collections

#### Setting up a compliant recycling scheme

The responsibility to be compliant will fall on the business owner.

#### **Consider the following:**

- Whether you need to have collections at certain times or days of the week to accommodate changes in waste volumes and ensure site safety;
- Whether the amount or type of waste you produce varies throughout the year;
- What is the amount or type of waste you regularly produce? Does this change during the year? For example, decreases over Christmas or school holidays;
- Maybe little and often works better for you. Most waste collectors offer different container sizes, including sacks for some waste;
- Speak to your existing waste collector about your new recycling needs. They
  will need to be aware of the new law and ensure the services they offer will
  be compliant and
- You could also get quotes from a range of collectors to get the best price and the most suitable service for you.



# Bins

#### Where and how you will store your waste and recycling.

#### **Consider the following:**

Ensure that containers and waste storage areas:

- are safe and accessible for people, including users with disabilities, and your waste collector;
- are not in locations that cause an obstruction, a fire hazard or block escape routes;
- provide sufficient capacity to cope with the types and amounts of waste and recyclables you produce and store between collections;
- are not located near food preparation or storage areas for food safety and hygiene reasons;
- are close to where the waste and recycling is generated;
- are tidy, clean, and free from clutter or loose waste and
- are secure with close fitting lids, and do not allow waste or recycling to escape.

#### It is important to:

- label your recycling bins to avoid contamination
- prevent water from becoming contaminated by stored waste.

# WRAP Cymru Support

Communication resources

- Posters, bin stickers
- Material stream icons, including new stream

Workplace Recycling: imagery for recycling signage and containers | WRAP (wrapcymru.org.uk)



plastig, cartonau a metel plastic, cartons & metal





### **GWASTRAFF BWYD FOOD WASTE**



CARDBORD A PHAPUR

CARDBOARD & PAPER









X Dim diolch

# Deunydd pacio

Bagiau neu deunydd

🗶 Hylifau

Wrap















# Workplaces that produce and handle food waste

The law to separate and recycle food waste applies to any premises that produce over **5kg of food waste per week**, such as:

- Hotels
- Restaurants
- Cafés
- Takeaways
- Catering businesses (including those at events such as food stalls and events)
- Shopping centre food courts
- Sports stadiums

- Canteens
- Pubs
- Offices with canteens, cafes or staff kitchen facilities
- Schools, colleges, prisons, nursing homes and hospitals and
- Any other workplaces that serve food.



# Food waste & hygiene

The <u>Food Standards Agency</u> (<u>www.food.gov.uk</u>) provides guidance which means you need to:

- store food waste in sealable containers which are;
  - solid, and strong enough to hold food waste;
  - o in sound condition i.e., without breakages or splits that could enable pests to access waste or cause leaks and
  - easy to clean and disinfect;
- remove food waste and other rubbish from areas as soon as possible and
- have enough waste storage facilities to store and dispose of food waste and other rubbish to keep them clean.

## WRAP support for food waste reduction

#### WRAP provides support for food businesses to reduce food waste via:

- <u>The Guardians of Grub</u> campaign supports Hospitality and Food Service businesses to reduce the alarming amount of food wasted every single year.
   <u>quardiansofgrub.com</u>
- WRAP Food Waste Reduction Roadmap Toolkit is an industry wide roadmap and toolkit that helps food businesses take targeted action to reduce waste in their own operations, their supply chain and from consumers.

wrap.org.uk/resources/tool/food-waste-reduction-roadmap-toolkit







# Staff training

- Ensure they know what can and can't be recycled to minimise contamination;
- Provide clear instructions on what they should do;
- Use orientation training to ensure new starters can recycle from day one, with regular training and reminders for all employees;
- Consider the size of containers, especially those for food waste, to reduce manual handling risks for anyone emptying containers into larger bins;
- Encourage staff to tell you how it's working throughout the event and make changes as necessary; and
- Get feedback from the staff after the event to identify and implement any improvements for future events.

# WRAP Cymru Support





- User guide on how to make best use of the resources
- PowerPoint template to use in staff briefings
- FAQs
- Email WalesRecycles@wrap.org.uk /
   CymruYnAilgylchu@wrap.org.uk





Sector specific guidance, case studies and webinars, on how to comply with the new regulations for the following sectors:

- Small and medium size businesses (SMEs) 30 Jan 10am
- Entertainment and leisure facilities (including campsites, chalets, lodges, hotels, caravans) 31 Jan 10am
- Retail 6 Feb 10am
- Residential settings (including care homes) 6 Feb 2pm
- Hospitality and food services 7 Feb 10am
- Outdoor events 8 Feb 2pm
- Education settings and universities 20 Feb 10am

# Summary

- 6 April 2024
- Applies to all workplaces
- Requirement to separate for recycling
- No food waste to sewer
- Bans on certain waste streams going to incineration and landfill



### **Changes to Recycling Collections**

### Meirion P. Edwards

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Chief Waste Management Officer
Isle of Anglesey County Council



# Changes to Recycling Collections www.anglesey.gov.wales

- New legislation from April 2024 (originally October 2023).
- Existing comingled recycling contract was ending 31/08/2023.
- Perfect opportunity to make the necessary changes to ensure future compliance.

#### Key Dates:

01/09/2022 – Discussions started regarding the current status of the contract & soft market testing.

**23/01/2023** – Start date of the trial

**17/02/2023** – End date of the trial

19/05/2023 – Tender process finalised.

06/06/2023 - Contract was awarded

01/09/2023 – First day of new contract

#### 01/09/2022 - Market Engagement - Soft Market Testing

- Early engagement with the market (soft market testing) questionnaires, meetings (spoke with 4 potential bidders).
- Market helped structure the procurement and assist with forming a realistic specification/timeline.

#### **Changes planned**



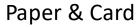
#### **Current Arrangement**

Mixed Comingled Recycling

**Residual Waste** 

**Food Waste** 

#### **New Arrangement**



Plastic and Mixed Cans

Glass

Residual

**Food Waste** 



#### 23/01/2023 - 17/02/2023 Trial Period

- 10 different sites were chosen as part of the trial (mix of types, sizes, locations and specific challenges):
- Council HQ Council Offices
- Ysgol David Hughes Largest secondary school on the Island
- Ysgol Cybi Largest primary school on the Island
- Plas Crigyll Residential home
- Ysgol Bryngwran Small primary school (less than 50 pupils)
- Plas Arthur Leisure centre
- Ysgol y Graig Large primary school (over 100 pupils)
- Ysgol Henblas Medium sized primary school (between 50 & 100 pupils)
- Ysgol Uwchradd Caergybi Secondary school
- Ysgol Uwchradd Bodedern Secondary school

 We asked 2 local contractors to be a part of the trial in order to gather as much information as possible.



- Both companies are based on the Island and the information we received as part of the trial proved very beneficial in informing the new specification.
- Conducted trial using the proposed new service.
- Daily visits, visual inspections, tonnages and 'bag splitting' carried out.



19/05/2023 – 06/06/2023 Tender Process finalised and new contract was awarded to:





### 01/09/2023 - First day of new Contract

When the contract was awarded, the following had to be arranged:

- Guidance information sent out to schools etc in relation to the new contract arrangements.
- Promotional documentation that consisted of dos and don'ts for each individual site.
- The replacement of the previous bins for new ones (this was done during the summer holidays ready for the 1/9/23 start date).



#### Site Performance Each Month

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14     1900     3700     344.0     48.0     952.0       15     519     143.0     127.0     816     453.5       16     400     172.0     20.0     72.9     491.9       17     110     30     2.0     20.0     18.0     581.9       18     39.1     228.0     260.0     93.4     670.5       19     8.0     36.0     560.0     93.4     670.5       20     27.0     40.0     130.0     121.4     102.4       21     32.0     196.0     210.0     55.0     430.0     555.0       22     58.0     136.0     241.0     80.0     565.0       22     58.0     136.0     241.0     80.0     565.0       23     53.0     136.0     431.0     80.0     109.7     105.5       24     18.0     116.0     680.0     80.0     382.0       25     6.0     28.0     61.0     40.0     132.0       26     6.0     230.0     9.0     234.0     47.5     254.3       27     23.0     73.0     9.0     234.0     47.5     257.5	63 878 60 977 978 60 977 978 60 977 978 60 977 978 978 978 978 978 978 978 978 978
15         519         1430         177.0         816         4335           16         400         127.0         202.0         77.9         4315           17         110         30         20         240         180         580           18         391         228.0         260.0         93.4         670.5           19         80         35.0         540         300.         1280           20         77.0         409.0         457.0         131.4         107.4           21         32.0         1360.         210.0         55.0         439.0           22         58.0         1860.         241.0         80.0         565.0           23         53.0         1860.         4310.         80.0         565.0           23         53.0         136.0         430.0         109.7         106.7           24         18.0         116.0         480.0         109.7         106.7           23         53.0         28.0         61.0         40.0         109.7         106.7           25         60         28.0         61.0         40.0         109.7         106.0         32.0         10.	60.27 58.624 58.627 58.101 57.461 57.461 57.452 57.353
16     A00     1720     2020     77.9     491.9       17     110     3.0     2.0     240.0     180.     58.0       18     30.1     228.0     260.0     93.4     50.0       19     8.0     36.0     540.0     30.0     128.0       20     7.0     40.0     457.0     131.4     107.24       21     32.0     196.0     241.0     80.0     55.0       22     58.0     186.0     241.0     80.0     555.0       23     53.0     186.0     431.0     80.0     109.7     1055.0       24     18.0     116.0     168.0     80.0     382.0       25     6.0     28.0     61.0     40.0     132.0       26     6.0     230.0     9.0     254.0     153.0     543.3       27     230     73.0     9.0     254.0     47.5     275.3	58.045 58.010 57.810 57.815 57.415 57.455 57.455 57.455
17	\$8.627 \$8.627 \$7.811 \$7.461 \$7.431 \$7.245 \$7.245
18     301     228.0     260.0     93.4     620.5       19     8.0     36.0     56.0     30.0     128.0       20     77.0     40.0     457.0     131.4     102.4       21     32.0     196.0     210.0     55.0     493.4       22     58.0     186.0     241.0     80.0     555.0       23     53.0     431.0     80.0     565.0       24     18.0     116.0     168.0     80.0     382.0       25     6.0     28.0     61.0     40.0     183.0       26     6.0     230.0     9.0     254.0     35.3     534.3       27     23.0     73.0     132.0     47.5     225.5	\$8.100 \$7.811 \$7.465 \$7.435 \$7.235 \$7.235
19   8.0   36.0   54.0   30.0   128.0   126.0   126.0   127.0   131.4   127.0   131.4   127.0   131.4   127.0   131.4   127.0   131.4   127.0   131.4   127.0   131.4   127.0   131.	57.819 57.469 57.419 57.319 57.329 57.249
20         77.0         A09.0         457.0         131.4         1074.4           21         32.0         196.0         210.0         55.0         493.0           22         58.0         186.0         241.0         80.0         555.0           23         53.0         431.0         430.0         109.7         1055.5           24         18.0         116.0         168.0         80.0         382.0           25         60         280         61.0         40.0         182.0           26         60         230.0         90         254.0         15.1         534.3           27         230.0         73.0         132.0         47.5         225.5	57.469 57.419 57.7359 57.249
21     32.0     196.0     210.0     55.0     493.0       22     58.0     186.0     241.0     80.0     565.0       23     53.0     413.0     410.0     109.7     105.7       24     18.0     116.0     168.0     80.0     337.0       25     60     28.0     61.0     40.0     135.0       26     60     230.0     9.0     254.0     35.3     534.3       27     23.0     73.0     9.0     132.0     47.5     254.3	57.419 57.359 57.249
32     \$50     1860     2410     800     \$550       23     \$530     4310     1997     10057       24     180     1160     1680     800     3820       25     60     280     610     400     1835       26     60     2300     90     2540     353     5343       27     230     730     90     2540     475     2343	57.359 57.249
23     \$3.0     43.0     430.0     109.7     105.7       24     18.0     116.0     168.0     80.0     32.0       25     6.0     28.0     61.0     40.0     135.0       26     6.0     230.0     9.0     754.0     35.3     534.3       27     23.0     73.0     132.0     47.5     275.5	57.249
24         180         1160         1680         800         3200           25         60         280         610         400         1350           26         60         2300         90         2540         353         5343           27         230         730         90         1340         475         2753	
25         60         280         610         400         1350           26         60         2300         90         2540         153         5343           27         230         730         1320         475         2755	
26         60         2300         90         2540         353         5343           27         230         730         1320         475         2755	54.813
<b>27</b> 23.0 73.0 132.0 47.5 275.5	52.469
	52.099
<b>28</b> 310 1590 2250 500 4650	51.629
29 700 3300 4980 1106 10086	50.623
<b>30</b> 380 2200 40 2820 193 5633	49.949
31 120 1100 1460 230 2910	49.839
<b>32</b> 190 690 1120 225 2225	49.669
33 330 1420 2550 574 4874	47.699
<b>34</b> 150 1760 2720 558 5188	47.579
35 220 1470 70 2280 250 4290	46.859
<b>36</b> 990 2920 8300 3369 15579	46.723
<b>37</b> 420 1100 2600 696 4816	46.013
<b>38</b> 270 980 2260 650 4160	45.673
<b>39</b> 270 520 1480 450 2720	45.599
40 190 1320 2400 387 4297	44 153
41 440 2700 5100 649 8889	42.633
42 480 2090 1047 3617	42.219
<b>43</b> 60 80 440 160 740	40.549
AA 28.0 78.0 207.0 35.0 348.0 207.0 35.0 348.0 207.0 2	40.529
	39.549
A6 570 3000 15470 6502 25402 A7 710 3000 10700 2185 7755	39.519
47 710 3990 10700 2185 1738 48 220 970 20 2420 250 3880	39.159 37.639
AR 770 970 70 740 750 3880 A9 30 70 40 440 100 680	37.639
AV 511 (11 41 441 1111 581 50 50 17270 1060 19467 7626 29873	34.839
30 17/0 1060 1946/ /5/56 /98/5 51 40 950 450 1040	34 833
52 217 570 2116 242 3145	32.729
37 17 370 110 A1 3163 53 800 1350 130 7470 1200 1100	32 349
\$4 40 80 1340 \$70 1980	32.329
\$5 120 4210 12050 1106 1286	31.099
<b>56</b> 150 20 480 40 690	30.433
57 1270 1240 11350 2090 15950	28.849
58 230 260 1470 100 2050	28.643
59 240 907 80 1227	26.089
50 80 180 1051 100 1411	25.519
<b>61</b> 180 750 3810 220 4960	23.199
62 160 520 4420 650 5750	23 139
<b>63</b> 35.0 2300 30.0 295.0	22.039
58 1000 250 6420 500 8170	21 429
<b>65</b> 0.0 19.0 195.0 26.0 24.0.0	18.75
66 80 2200 375 2655	17.149
67 280 A720 360 S360	11.949
68 00 400	0.003
69 00 2000	0.009
70 00 190	0.009



## Site Performance Each Month (top)

Site Number	Plastic and Cans	Food	Glass	Residual	Paper & Card	Total	Recycling
1	9.0	7.0	3.0	4.0	20.0	43.0	90.70%
2	23.9	150.0	15.0	38.0	39.0	265.9	85.71%
3	22.0	171.0	3.0	60.0	57.5	313.5	80.86%
4	21.0	83.0		36.0	40.0	180.0	80.00%
5	87.0	363.0	8.0	214.0	140.8	812.8	73.67%
6	62.0	255.0	18.0	150.0	40.0	525.0	71.43%
7	97.0	455.0	3.0	266.0	110.0	931.0	71.43%
8	49.0	295.0	13.0	180.0	79.2	616.2	71.43%
			15.0				
9	12.0	71.0		51.0	27.0	161.0	68.32%
10	44.0	209.0	5.0	164.0	90.0	512.0	67.97%



## Site Performance Each Month (bottom)

Site Number	Plastic and Cans	Food	Glass	Residual	Paper & Card	Total	Recycling
58	23.0	26.0		147.0	10.0	206.0	28.64%
59	24.0			90.7	8.0	122.7	26.08%
60	8.0	18.0		105.1	10.0	141.1	25.51%
61	18.0	75.0		381.0	22.0	496.0	23.19%
62	16.0	52.0		442.0	65.0	575.0	23.13%
63	35.0			230.0	30.0	295.0	22.03%
64	100.0	25.0		642.0	50.0	817.0	21.42%
65	0.0	19.0		195.0	26.0	240.0	18.75%
66	8.0			220.0	37.5	265.5	17.14%
67	28.0			472.0	36.0	536.0	11.94%



#### **Current Update**

- 01/02/2024 The contract has been operating for nearly 6 months and it has been going very well in terms of operation/interface with sites. Service transition relatively smooth.
- **Data** The data for each individual site is available at the start of the new month and is being inputted on Waste Data Flow and a copy is being supplied for WRAP.
- Operations Some sites are asking for additional recycling bins along with more frequent emptying as more separation occurs.
- **Commitment** All sites need to be applauded for their efforts as part of this new contract/service transition. However, some sites need to do more.



#### Top Tips

- Start early!
- Good market engagement specify what the market can deliver.
- Be innovative with your specification specify a 'solution' with KPIs.
- Identify recycling champions/leaders at your key sites they will help spread a positive message to doubters.
- Develop relationships with key people (caretakers, cleaning staff etc) at individual sites.
- Have a clear 'how to' guide for your sites with dos and don'ts.
- If you can, proactively help your sites by making recycling in the buildings easier (provide recycling containers & instructions to assist them).
- Have a single point of contact if you can (build an ongoing personal relationship with your individual sites).



#### Thank you!



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# CARDIFF

PRIFYSGOL CAERDYD



### Business Wales

Get the support you need



#### Business Support

- •Business Wales is the Welsh Government's fully-funded business support service, helping Welsh businesses and aspiring entrepreneurs to access the information, advice and support they require to start, run and grow their businesses.
- •No matter where a business is in their life cycle, from start-up to growth phase, established, expanding or maturity, Business Wales has the skills, experience and knowledge to guide and assist the ambitions of business.
- •The level of support is tailored according to the business need and we offer a mixture of online and face-to-face support, as well as workshops and individual advice.



#### What?

- General business advice
- Tendering advice
- Equality, diversity and HR advice
- International trade support
- Skills Gateway
- Business mentoring
- Decarbonisation

#### How?

- Online support
- Workshops & Webinars
- 121 support



### Decarbonisation Support

- Energy efficiency
- Environmental Management Systems
- Emission calculations
- Carbon reduction plans
- Renewables
- Waste management
- Green Skills
- Sustainable Transport
- Legal compliance
- Green Growth Pledge











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# Any questions?





## Diolch Thank you

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