



## Returning Items that Contain Hazardous Materials

All products that contain substances that are flammable, pressurised, corrosive, damaging to the environment, irritant, or harmful, are classified as Hazmat items or dangerous goods in the EU. Braun product that contains a battery (rechargeable or non-rechargeable) is classified as Hazmat items or dangerous goods in the EU. If you want to return such items, you must follow the guidelines set out below.

## Packaging

For items that contain batteries, including lithium batteries, make sure that the package is strong and rigid. Secure the equipment against movement within the outer packaging and against accidental activation. Close containers with liquids, aerosols, or other substances prone to spillage tightly so they don't leak. Place the containers upright in the box and make sure they're not loose. Put filling materials, such as newspaper, around the product to fill any empty spaces in the box. If you're returning multiple Hazmat items, you must only return one item per parcel to ensure compliance.

## Labelling

Inform the carrier of your choice that the package contains a battery and requires the relevant warning sticker to be applied to the outer of their packaging. Print out the label or any other label provided by the carrier of your choice and apply it to your parcel. Please check if the label is legible, it should look like one of the images on the right.

## Damaged Hazmat

If you receive a damaged Hazmat item, don't use it, and follow the instructions on the product. Damaged Hazmat items, including damaged lithium batteries, aren't returnable and should be disposed of in a recycling center. If the item you want to return contains damaged lithium batteries, detach them from the item before returning. You can then return the item without the battery. If you can't detach the damaged battery, or if the item itself is a damaged lithium battery, please dispose of it in the nearest recycling center. Contact Customer Services for information on the recycling center and further steps. Braun reserves the right to request proof of such disposal at any time, so make sure that you obtain appropriate evidence from the recycling center you use.

