Top tools government teams should look for in their grant management program

Use this checklist to evaluate GMS providers based on your top priorities.

| Priority: Save time | Priority: Move faster |
|--|---|
| □ A drag-and-drop form builder | ☐ Form and project duplication |
| □ Eligibility quizzes | ☐ An agile platform with self-service tools |
| ☐ In-app communication with applicants | ☐ AI-powered automated review |
| □ Reviewer collaboration tools like notes and messaging | □ In-app triggering of funds disbursement |
| | □ Payment via ACH |
| □ Easy-to-build scoring rubrics | ☐ Payment via check and prepaid debit card |
| ☐ Multi-stage review processes | |
| ☐ Comprehensive reporting tools | Priority: Do more with less |
| □ Easy data imports and exports | □ Project management |
| ☐ Automated audit trails | □ Dedicated applicant support |
| □ Self-service editability and real-time updates | Priority: Provide a better constituent experience |
| Priority: Reduce fraud | ☐ Auto-saved applications |
| □ Embedded dynamic KBA quizzes | ☐ Mobile-friendliness |
| ☐ An imposed time limit on KBA quizzes | □ In-app collaboration |
| □ Verification of government-issued identification documents | ☐ Technical support for applicants |
| | □ File uploads |
| ☐ Real time matching of selfies to photo IDs | ☐ Ability to edit application |
| ☐ Auto labeling of fraud screening results | ☐ Digital funds disbursement |
| Priority: Improve equity | Priority: Improve accountability |
| □ Easy to use | □ Comprehensive reporting |
| ☐ Mobile friendly | |
| □ Accessible as determined by results of a VPAT | ☐ Imports and exports |
| □ In-app collaboration | Balancing of funding across demographic or other criteria |
| □ File uploads | ☐ Fraud prevention |
| □ Review tools to conceal applicant information | □ Partnered approach |
| □ Permission levels | |

