

**Self-exclude
from more than
one bookmaker
in your area.**

Call the Self-Exclusion Helpline on:

0800 294 2060

**Know when
to stop.**

How it works

- To talk to someone about self-excluding from more than one bookmaker in the area just call:

0800 294 2060

- The opening hours are **Mon-Sun, 08:00-22:00**.
- The team will talk to you about the shops you visit and how multi-operator self-exclusion can best work for you.
- You will be asked to provide a recent, clear, colour photograph.
- Under this scheme, self-exclusion is for a fixed, 12-month period.
- The exclusion will remain in place for a further 6 months (after the end of the 12-month period) unless you make contact to extend it or ask to be allowed to come back.
- By agreeing to a multi-operator self-exclusion, you agree to share your self-exclusion details with the other companies included in your exclusion.
- As part of your exclusion, you agree that you will not attempt to enter any of the shops from which you have asked to be excluded.
- If you do attempt to enter one of the shops from which you have asked to be excluded, and are recognised by a member of the shop team, you will be asked to leave and must do so immediately.
- Whilst our shop teams will take all reasonable steps to stop you from entering and gambling in a shop from which you have excluded, the responsibility to not enter those shops lies with you.
- If you do breach your exclusion you should be aware that any bets placed (unless cancelled before the start of the event by mutual consent), or any transactions made on any machine within the shop, will stand, win or lose. No losses will be refunded.
- For further help and advice on how to gamble responsibly see below:



www.begambleaware.org

GAM STOP
BETTING SHOPS