

# **PRIVACY POLICY**

## **for the purchase of tickets for and access to the Rhine-Ruhr 2025 FISU World Conference**

The protection of your personal data is very important to us, Rhine-Ruhr 2025 FISU Games **gGmbH** ("RR2025 gGmbH" or "**we**"). Therefore, we only process your personal data if we are legally permitted to do so. The General Data Protection Regulation (GDPR) provides such legal permission. We take the data protection requirements of the GDPR into account in our processes and procedures. Among other things, we are required to inform you about which personal data we process for which purpose and for how long.

Accordingly, we will inform you below for what purpose and on what legal basis and for how long we process your personal data as well as what rights you are entitled to with regard to data processing when registering on our FISU World Conference platform [\[\(link\)\]](#), visiting our online ticket platform ([\[https://ticket.rhineruhr2025.com\]](https://ticket.rhineruhr2025.com)) ("**ticket website**" or "**online ticket platform**"), on the basis of the *General Terms and Conditions for the purchase of tickets for and access to the Rhine-Ruhr 2025 FISU World Conference* ([\[https://rhineruhr2025.com/en/world-conference\]](https://rhineruhr2025.com/en/world-conference)) ("**Admission Ticket Terms and Conditions**") Tickets - in the form of physical/mobile admission tickets – ("**Admission Tickets**") for the Rhine-Ruhr 2025 FISU World Conference ("**Conference**"), which will be held on site in the Jahrhunderthalle Bochum, An der Jahrhunderthalle 1, D-44793 Bochum ("**Venue**"), in the period from 17 to 19 July 2025, and you are also staying at the venue for the purpose of participating in the conference ("on-site participation").

Please take the time to read our privacy policy, as it contains important information about how we handle your personal data.

### **1. Who is responsible for the processing of my personal data?**

#### **a. Name and contact details of the person responsible**

Responsible for the processing of your personal data in accordance with Art. 4 No. 7 GDPR is:

**Rhine-Ruhr 2025 FISU Games gGmbH**

business address at Nördlicher Zubringer 9-11 in D-40470 Düsseldorf,

Phone: +49 151 60665001,

Email: [info@rhineruhr2025.com](mailto:info@rhineruhr2025.com)

#### **b. Contact details of the data protection officer**

If you have any questions about data protection, please contact us by email at [teamDatenschutz@werning.com](mailto:teamDatenschutz@werning.com).

### **2. General information on data processing**

Personal data contains all kinds of personal information about you. This information relates to you and makes you identifiable. This includes, for example, information such as first and last names as well as e-mail addresses, but also usage data such as the IP address or your usage behaviour.

When processing data, we strictly observe the principle of earmarked data use according to Art. 5 para. 1 lit. b GDPR. "Principle of purpose limitation" means that all personal data will only be processed for the purposes stated in these data usage instructions.

We therefore only process your personal data insofar as is permissible by law. Personal data will only be disclosed or passed on in the cases described in Section 3. Personal data will be deleted or protected by technical measures (e.g. anonymisation) as soon as the purpose of the processing no longer applies. This is also done if a prescribed storage period expires, unless there is a need for further storage of the personal data for a different storage purpose. Unless we are required by law to store it for a longer period of time or disclose it to third parties (in particular law enforcement authorities), the decision as to which personal data is processed by us depends on how you use our ticket website.

### **3. Purpose and legal basis of the individual data processing**

#### **a. Registration to attend the conference**

Before purchasing tickets, it is necessary for you to register via our registration website at [<https://app.smartsheet.com/b/form/67fb380cd06d4a02a0f6e868dc026cad>] in the period from **1 December 2024** to **31 March 2025** in order to participate in and enter the conference. For this purpose, we ask you to fill out the *FISU World Conference Registration Form*, in which the following personal data is requested from you:

- Status as a scientist (student, PhD candidate, post-doctoral researcher, professor)
- Student ID card (if applicable)
- Delegation Member Status
- Title
- Salutation
- First name
- Surname
- Home country
- University
- Email address
- Phone number
- Abstract Submission
- Participation in the Conference Dinner
- Visa Invitation Lettner required
- Copy of passport (if applicable)
- Special Meal Needs
- **optional:** emergency phone number
- **optional:** Name and address of the person to receive the invoice for the participation fee
- Information on physical and cognitive disabilities/impairments (e.g. wheelchair user/other walking disability, visual impairment/blindness, hearing impairment/deafness, etc.)
- Bringing a child between 0 and 3 years yes / no;  
If you require a free ticket for an accompanying person for the conference is desired and required due to bringing along a child between 0 and 3 years old:

- Name and surname of the accompanying person
- Bringing one or more children between the ages of 4 and 12 years yes / no;  
In case you desire or require childcare for one or more children between 4 and 12 years old during the conference:
  - Number of children to be cared for
  - Name of the child/children
  - Age of child/children at time of FISU World Conference
  - Information on physical and / or cognitive disabilities / impairments
  - Days when the child must be supervised

The mandatory fields (marked with \*) are required for the fulfilment of the contract and for participation in the conference in particular, including the scientific exchange with other participants. These data processing operations are in accordance with **Art. 6 para. 1 sentence 1 lit. b GDPR**. We also use your email address on this basis to confirm your successful registration, as well as to ask for additional details on your registration if necessary.

We only process the optional data such as the emergency phone number, the name and address of the person receiving the invoice for the participation fee, as well as information about the gender of your own child/children who require childcare during the conference, if you give us your consent to do so. The voluntary provision of information in the corresponding text fields constitutes consent in accordance with **Art. 6 para. 1 sentence 1 lit. a GDPR**.

Information on physical and cognitive disabilities/impairments, which are health data within the meaning of **Art. 9 para. 1 GDPR**, will only be processed if given your consent in accordance with **Art. 9 Para. 2 lit. a GDPR**. The voluntary provision of such information in turn constitutes consent.

#### **b. Visiting our ticket website**

If you visit our ticket website only for information about the conference and ourselves as well as our services, we process your data only to the extent necessary to be able to display our website on your devices in the best way possible. In principle, it is possible to use this website without providing any personal information. We say "in principle" because we process some of your information for a short time for you to view our website:

When visiting our ticket website, the browser you use on your device automatically sends information to the server of our ticket website. This information is temporarily saved in a so-called log file. The following information is collected and stored until it is automatically deleted:

- IP address of the requesting device, shortened by the last octet,
- date and time of access,
- name and URL of the accessed file
- The website from which access is made (referrer URL)
- browser used and, if applicable, the operating system of your device as well as
- the name of your access provider.

The data listed will be processed by us for the following purposes:

- Ensuring a smooth connection to the ticket website,

- Ensuring comfortable use of our websites,
- Reviewing and ensuring system security and stability, as well as
- for other administrative purposes.

The legal basis for the processing of data is **Art. 6 1 sentence 1 lit. f GDPR**. Our legitimate interest derives from the aforementioned purposes for data collection. Under no circumstances will we use the data collected for the purpose of drawing conclusions about you. We do not merge this personal data with other data sources. The data will only be disclosed or passed on if it is necessary for the operation of our ticket website, e.g. when it is stored by our host provider. A transfer to a third country or to an international organisation is not intended.

#### **c. Creating a user account on our ticket website/online ticket platform**

You can create an account on our ticket website/online ticket platform for ease of use at (<https://ticket.rhineruhr2025.com/?lang=de>). To do this, please enter the following data in an input mask and submit it to us:

- First name and surname
- e-mail address,
- Password.

This data will be collected, processed and used by us in an automated process for the following purposes:

- Providing the user account for our ticket website,
- Use of our ticket platform,
- Questions in connection with your user account and/or orders placed,
- Information about changes to the ticket terms and conditions or data protection notices,
- Ensuring public safety (if necessary, enforcing house bans at the venues).

Once you have created your user account, we will send you a link and ask you to confirm the email address provided using a double opt-in procedure. This way, we ensure that you in fact have access to the specified email account and that your email address is spelled correctly. We only process the password you have chosen in an encrypted form. By clicking on the "Verify account" button, you confirm your registration and the creation of your account.

The legal basis for this is **Art. 6 Para. 1 sentence 1 lit. b GDPR**, as the provision of this data is essential for the creation of your user account. We cannot create a user account without this data. The data will be used by us to create your user account. The data is stored in your personal user account. You can review and change your password at any time.

#### **d. Ticket purchasing and processing**

Furthermore, as part of the purchase of tickets for the RR2025 gGmbH conference, we collect the following additional personal data from you during the ordering process via our ticket website (if you have already created a user account):

- Residential address (street, house no., postcode, city),
- payment data

- (Ticket) deliveries,
- Payment processing

If you have not yet created a user account and would like to purchase tickets as a guest, we collect the following personal data from you as part of the ordering process:

- First name and surname
- Residential address (street, house no., postcode, city),
- e-mail address,
- payment data
- (Ticket) deliveries,
- Payment processing

This is done to fulfil the contract with you and for the implementation of necessary, pre-contractual measures, in particular for:

- Purchasing of tickets (conclusion of contract),
- (electronic) ticket delivery,
- Depositing of (personalised) tickets,
- Payment processing,
- Providing event-related information.

The legal basis for this is **Art. 6 Para. 1 sentence 1 lit. b GDPR**, as we need this data to fulfil the contract regarding the purchase of tickets for the conference.

In addition, in accordance **with Art. 6 1 sentence 1 lit. c GDPR**, personal data, if necessary for the fulfilment of legal obligations to which RR2025 gGmbH is subject as a legal entity, will be processed. The purposes of the processing include, in particular, tax retention obligations in accordance with § 147 Fiscal Code or answering official inquiries from regulatory and/or law enforcement authorities.

In addition to the actual fulfilment of the contract, we process your personal data in accordance with **Art. 6 1 sentence 1 lit. f GDPR**. This is permissible insofar as the processing is necessary to safeguard the legitimate interests of RR2025 gGmbH or those of a third party, unless the interests or fundamental rights and freedoms of the data subject that require the protection of personal data prevail. Legitimate interest on the part of RR2025 gGmbH exists in:

- sending of additional relevant information about the conference and the certificate of participation to you,
- execution of payment processing through external service providers,
- prevention of fraud and the resale of tickets on a secondary market,
- reviewing and optimising procedures for needs analysis and direct customer contact,
- the assertion of legal claims, the defence in legal disputes and
- guaranteeing IT security, in the case of contact inquiries via the contact form and/or other contact options.

#### **e. Access to the Conference**

In order to ensure security and effective law enforcement, the venue is, in accordance **with Art. 6 Para. 1 sentence 1 lit. f GDPR**, under video surveillance. It is possible that ticket holders are recognisable as participants in the conference. Insofar as law enforcement authorities use video surveillance systems at the venue for security and law enforcement purposes during the conference, this is done on their own responsibility in accordance with Art. 4 (7) GDPR.

Furthermore, the individual lectures/sessions will be broadcast live during the conference for any online participants. If you participate on site, you may be visible as part of a lecture or, if you are asking a question, you may be audible. The legal basis for this data processing is our legitimate interest in accordance with of **Art. 6 para. 1 sentence 1 lit. f GDPR**, to enable a larger number of people to participate.

For public reporting and promotion of the events, we or third parties commissioned or otherwise authorized by us can create audio and video recordings of the event in accordance with **Art. 6 Para. 1 sentence 1 lit. f GDPR**, which may show holders of admission tickets as participants in the conference, and (partially) distribute them publicly on our website or other channels. Our legitimate interest lies in positioning and using the conference in the media. These audio and video recordings can be processed, used and publicly distributed by third parties authorized by us (e.g. broadcasters, press) within the framework of the same legitimate interest in this context.

Any recordings as well as the publication of these recordings by the press and/or broadcasters present at the conference are made under their own responsibility under data protection law in accordance with Art. 4 (7) GDPR.

#### **f. Direct marketing / advertising**

It is also in our legitimate interest to use the e-mail address provided as part of the ticket purchase for the purpose of direct marketing for similar goods or services (**Art. 6 para. 1 sentence 1 lit. f GDPR in conjunction with § 7 para. 3 UWG**, Act against Unfair Competition). Of course, personal data will only be used for this purpose in accordance within the legal limits of the European GDPR. We will make appropriate use of this, considering your interest in information and in avoiding harassing advertising.

If you no longer wish to receive direct advertisement, you can object to the use of your email address at any time. You can find the unsubscribe link in every email in the imprint. Alternatively, you can also exercise your right to object at any time in accordance with Section 7.

#### **4. Recipients or categories of recipients of the personal data**

Within RR2025 gGmbH, positions and persons with decision-making authority that need to fulfil their contractual and legal obligations receive access to your data. Generally, this implies the ticket management team of RR2025 gGmbH, consisting of employees who are obliged to maintain confidentiality and handle the data properly.

## **5. Disclosure of Data**

Personal data will not be disclosed to third parties for purposes other than those listed below. We will only disclose your personal data to third parties if:

- a) you have given your express consent in accordance with Art. 6 (1) p. 1 lit. a) of the German Data Protection Regulation (GDPR),
- b) disclosure is required in accordance with Art. 6 para. 1 sentence 1 lit. f) GDPR in order to assert, exercise, or defend legal claims and there is no reason to believe that you have an overriding interest in not disclosing your data;
- c) when sharing in accordance with Art. 6 para (1) sentence 1 lit. c) GDPR is a statutory obligation,
- d) this is legally permissible and necessary per Art. 6 para 1 sentence 1 lit b) GDPR in order to process our contractual relationship with you or
- e) this is done to a service provider acting on our behalf and on our exclusive instructions, whom we have carefully selected (Art. 28 Para. 1 GDPR) and with which we have a corresponding contract for processing (Art. 28 para. 3 GDPR), which obliges our contractor, among other things, to implement appropriate security measures and grants us comprehensive control.

Your data will be transmitted to service providers for the purpose of order processing within the meaning of e) to companies in the categories of IT services, logistics, shipping, collection, consulting and consulting as well as sales and marketing, event security and hospitality. In exceptional cases, this also applies to authorities, broadcasters and/or the press.

If there are disclosures to the Fédération Internationale du Sport Universitaire ("FISU"), this means a data transfer to a third country due to FISU's registered office location in Switzerland. With the decision of 26.07.2000, the European Commission has confirmed adequate protection of personal data in Switzerland (Art. 45 para. 1 sentence 1 GDPR).

Other data transfers to third countries are not planned. If, in exceptional cases, these take place on the basis of the purposes and the legal framework mentioned in Section 3, the requirements of Art. 44 ff. GDPR will be complied with.

## **6. Duration of storage**

The video surveillance recordings will be deleted immediately if the conference takes place without any incidents (usually no later than 72 hours after the end of the conference).

On the basis of proof and retention obligations in accordance with § 147 Fiscal Code, we are obliged to store or document accounting documents (in particular invoices) for up to ten years, starting at the end of the calendar year of creation.

## **7. Data subjects' rights**

As a data subject, you have various rights: the right to information from the responsible person regarding relevant personal data (Art. 15 GDPR) and to correction (Art. 16 GDPR) or deletion (Art.

17 GDPR) or to restriction of processing (Art. 18 GDPR) as well as a right to data portability (Art. 20 GDPR).

In the case of processing procedures that are based on an overriding legitimate interest (Art. 6 para. 1 sentence 1 lit. f GDPR), you have the right to object to the processing in accordance with Art. 21 GDPR.

In the case of data processing for direct marketing on this basis, you can object without stating reasons.

If your personal data is processed on the basis of your consent in accordance with Art. 6 1 sentence 1 lit. a GDPR, you have the right to revoke your consent at any time without stating reasons. As a result, we will no longer be allowed to continue processing data based on this consent in the future. Withdrawal of consent does however not affect the legality of processing carried out based on your consent before its withdrawal.

If you are also of the opinion that our data processing violates data protection law, you have the right to complain to a data protection supervisory authority of your choice (Art. 77 GDPR in conjunction with § 19 BDSG, Federal Data Protection Act). This also includes the data protection supervisory authority responsible for us:

#### **State Commissioner for Data Protection and Freedom of Information**

Nordrhein-Westfalen  
PO Box 20 04 44  
40102 Düsseldorf

Phone number: +49 211/38424-0  
Fax: 0211/38424-10  
E-Mail: [poststelle@ldi.nrw.de](mailto:poststelle@ldi.nrw.de)

To assert your rights as a data subject, with the exception of the right to appeal to the supervisory authority, an email to [teamDatenschutz@werning.com](mailto:teamDatenschutz@werning.com) suffices.

### **8. Sources for personal data**

In principle, we collect all your personal data directly from you. If you transfer personal data on behalf of others or for others, you hereby confirm that you are entitled to transfer this data to us and that you have informed the affected persons about the content of this data protection notice before collecting the data. We are entitled to request proof of your entitlement to transfer data at any time.

### **9. Amendment of this privacy policy**

For legal and/or organisational reasons and/or in the light of relevant case law, changes or adjustments to this data protection notice will be necessary from time to time. The current privacy



policy can be accessed and printed by you at any time at [<https://rhineruhr2025.com/en/world-conference>].

Last updated: November 2024