



Email

Case approved and compl...

Status Reason	Owner
Sent	[REDACTED]

Email

From	 <Enquiry>	Created On	23/07/2021 16:07
To	[REDACTED]	Date Sent	23/07/2021 16:20
Cc	[REDACTED] Rob Roberts	Delay Email Until	
Bcc			
Subject	Case approved and complete: [REDACTED] FW: URGENT! Crack in main glazing window Tracking ID:0279000139		
Send to Secondary Email Address?	No		
Regarding	 FWO [REDACTED] FW: URGENT! Crack in main glazing window		

Dear [REDACTED] Mr Roberts,

Pleased to advise that your continency application for the glazing repair work has been approved.

We have instructed our finance team to open your [REDACTED] budget of £250 which will be labelled [REDACTED]

Please see below work instruction link on how to submit your claim:

<https://www.ipsaonline.org.uk/guidance/rules-and-eligibility#making-reimbursement-claims>

Please select the Expense type- as further measures

Select: Budget- [REDACTED]

And kindly ensure that you attach your invoice received for £250 from the glazing company and include case reference ID CAS-197778 in the description box.

If you have any further queries or require any assistance regarding the above, please do not hesitate to contact us.

Kind regards

[REDACTED]
Account Manager
My non-work day is Tuesday.

Attachments	
	File Name
No Email Attachment reco	
0 - 0 of 0 (0 selected)	Page 1

www.theipsa.org.uk
info@theipsa.org.uk
@ipsauk

We are working remotely until further notice. Information and guidance is available on our information website. MPs and staff can book a call with a member of the MP Support or Payroll teams here.

----- Original Message -----

From: [REDACTED]
Received: 22/07/2021 08:59
To: <Enquiry>
Subject: FW: [REDACTED] FW: URGENT! Crack in main glazing window

[REDACTED]

I would be most grateful for an answer on this, please, or at least an update.

With kind regards

[REDACTED] to Rob Roberts MP
Member of Parliament for Delyn

From: [REDACTED]
Sent: 16 July 2021 12:21
To: IPSA Info <info@theipsa.org.uk>
Cc: [REDACTED]
Subject: RE: [REDACTED] FW: URGENT! Crack in main glazing window
Importance: High

Dear [REDACTED]

Further to your correspondence with [REDACTED] are you able to provide an update on the status of this matter and the settlement of the invoice, please?

I look forward to hearing from you at your earliest convenience.

With kind regards

[REDACTED] to Rob Roberts MP
Member of Parliament for Delyn

From: [REDACTED]
Sent: 06 July 2021 15:12
To: IPSA Info <info@theipsa.org.uk>
Cc: [REDACTED]
Subject: FWO: [REDACTED] FW: URGENT! Crack in main glazing window

Good afternoon [REDACTED]

Thank you for your call. Please find the landlord's email as discussed. This relates to the previous instance of glazing replacement at 8 Chester Street – due to a crack in the glazing/making the office secure.

I can confirm that plate glass is not covered in the glazing cost and there is no other insurance route available for us.

Regards

[REDACTED]
cid:image001.jpg@01D77A3D.0E098E60

[REDACTED]
Office of Rob Roberts MP
Member of Parliament for Delyn

t: 01352 710 232
[REDACTED]

From: [REDACTED]
Sent: 18 December 2020 14:36
To: [REDACTED]
Subject: RE: URGENT! Crack in main glazing window

Dear [REDACTED]

Thank you for letting me know of this problem. When I did the walk round at the time of the hand over, with [REDACTED] I did not see any problem of this kind. Jonathon did not report any thing to me either.

I have immediately contacted my solicitor regarding the construction of the lease on this point. Those parts of the building for which I am responsible, under the landlord's covenants, are insured with the NFU Mutual but I was unclear on certain aspects because I do not have a copy of the lease (I think that it is away for stamping). She has immediately come back to me and said that the lease places the responsibility for this on the tenant. You may wish to check the position with your insurers and let me know what arises.

Do you know when this occurred? Is there any evidence of vandalism?

Keep well,

[REDACTED]

From: [REDACTED]
Sent: 18 December 2020 12:23
To: [REDACTED]

Subject: URGENT! Crack in main glazing window

Importance: High

Dear [REDACTED]

I have just left you a voicemail. The security film is being installed today on the internal aspect of the glazing on the front of the office.

As the [REDACTED] vinyl is being removed the installer has found a fairly substantial crack in the glazing. As you can see from the attached images it is originating from the lower right side of the window (from the outside) and spreading up and down on the window.

The installer is not able to continue coating this window as he needs to put a significant amount of pressure on it to flatten the coating. He is concerned this will exacerbate the problem further.

Obviously the window now has a weakness which needs to be fixed. Please advise the best way to proceed?

Sorry to be the bearer of bad news.

[REDACTED]
cid:image001.jpg@01D77A3D.0E098E60

[REDACTED]
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Member of Parliament for Delyn

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a: 8 Chester Street, Mold, CH7 1EG

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23/07/2021 16:20