

## Email

FW: FWO: [REDACTED] FW: UR...

Status Reason  
Sent

Owner

## Email

From

 <Enquiry>

Created On

15/07/2021 15:29

To

Date Sent

15/07/2021 15:40

Cc

Delay Email Until

Bcc

Subject

FW: FWO: [REDACTED] FW: URGENT! Crack in main glazing window  
Tracking ID:0261000607Send to Secondary  
Email Address?

No

Regarding

 FWO: [REDACTED] FW: URGENT! Crack in main glazing window

## ----- Original Message -----

From

Received: 06/07/2021 15:12

To: &lt;Enquiry&gt;

Cc:

Subject: FWO: [REDACTED] FW: URGENT! Crack in main glazing  
window

Good afternoon [REDACTED]

Thank you for your call. Please find the landlord's email as discussed.  
This relates to the previous instance of glazing replacement at 8 Chester  
Street – due to a crack in the glazing/making the office secure.

I can confirm that plate glass is not covered in the glazing cost and there  
is no other insurance route available for us.

Regards

 cid:image001.jpg@01D6D543.ECD33C80

Office of Rob Roberts MP  
Member of Parliament for Delyn

t: 01352 710 232

## Attachments

[File Name](#)

image001.jpg

1 - 1 of 1 (0 selected)

Page 1

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From: [REDACTED]  
Sent: 18 December 2020 14:36  
To: [REDACTED]  
Subject: RE: URGENT! Crack in main glazing window

Dear [REDACTED]

Thank you for letting me know of this problem. When I did the walk round at the time of the hand over, with [REDACTED] did not see any problem of this kind. [REDACTED] did not report any thing to me either.

I have immediately contacted my solicitor regarding the construction of the lease on this point. Those parts of the building for which I am responsible, under the landlord's covenants, are insured with the NFU Mutual but I was unclear on certain aspects because I do not have a copy of the lease (I think that it is away for stamping). She has immediately come back to me and said that the lease places the responsibility for this on the tenant. You may wish to check the position with your insurers and let me know what arises.

Do you know when this occurred? Is there any evidence of vandalism?

Keep well,

---

From: [REDACTED]  
Sent: 1 [REDACTED]  
To: [REDACTED]  
Subject: URGENT! Crack in main glazing window  
Importance: High

Dear [REDACTED]

I have just left you a voicemail. The security film is being installed today on the internal aspect of the glazing on the front of the office.

As the [REDACTED] vinyl is being removed the installer has found a fairly substantial crack in the glazing. As you can see from the attached images it is originating from the lower right side of the window (from the outside) and spreading up and down on the window.

The installer is not able to continue coating this window as he needs to put a significant amount of pressure on it to flatten the coating. He is concerned this will exacerbate the problem further.

Obviously the window now has a weakness which needs to be fixed. Please advise the best way to proceed?

Sorry to be the bearer of bad news.

  
  


cid:image001.jpg@01D6D543.ECD33C80

Office of Rob Roberts MP  
Member of Parliament for Delyn

t: 01352 710 232

a: 8 Chester Street, Mold, CH7 1EG

w: [www.rjroberts.co.uk](http://www.rjroberts.co.uk)

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**Delay Email Until**

**15/07/2021 15:39**