



SAS 71  
EB

Your Customer Number: [REDACTED]  
Date 01 April 2019 Account type Assessed


For water supply to [REDACTED]

 [affinitywater.co.uk](http://affinitywater.co.uk)

 0345 357 2402

Mr O Heald [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

## Your water bill

**AffinityWater** supply your clean water,  remove your waste water. Affinity Water bill you and collect payment on behalf of Anglian Water.

## YOUR BALANCE

This bill: £393.23  
See page 2 for full details

Your new balance

**£393.23**

To see your payment details go to page 3.

## GOING INTO THE DETAIL

**AffinityWater** – your service provider for clean water  
between 1 April 2019 and 31 March 2020

Water fixed charge 2 persons	£149.70
Clean water total	£149.70



– your service provider for waste water  
between 1 April 2019 and 31 March 2020

Anglian fixed sewerage 2 people	£243.53
Waste water total	£243.53

**Combined clean water and waste water charges for this bill £393.23**

### Answering your questions

#### Why are all my charges from April to March?

We apply fixed charges in advance (from April to March in line with the financial year) as you are not charged on a meter.

#### Why are my charges assessed?

We tried to fit a water meter but we couldn't due to technical reasons, we'll make a fixed charge based on the number of people in your property. If anything changes please let us know.

Any questions, visit [affinitywater.co.uk](http://affinitywater.co.uk)