

## Information on your John Lewis order

customerservices\_delivery@johnlewis.com

Fri 17/07/2015 11:21

Inbox

To:

Dear Customer

Order Number

We're pleased to let you know that the recent order you placed with us is now available for collection from your chosen John Lewis or Waitrose shop.

Your order comprises 1 parcel(s) and will be held for 7 calendar days, after which we'll return it to our warehouse and refund your account within 2 weeks.

Your chosen shop is:

Bath

BA1

Please bring the following items with you:

1. **Proof of purchase** - a print out of this email or of your receipt, or the text message.
2. **Your payment card** - for your protection against fraud, we cannot release your purchase without seeing your payment card. If you've paid entirely by gift vouchers, or by PayPal, then please bring a photo ID, which must be your passport or photo driving licence.
3. If someone else is collecting the goods on your behalf, they must present your proof of purchase, as well as their own photo ID (passport or photo driving licence only).

Thanks again for shopping with John Lewis.

Kind regards  
Customer Service Team  
John Lewis

*This is an automatically generated email - please do not reply to it. If you have any queries regarding your order please email customerservices@johnlewis.com*

Being collected by