

Unfortunately we can't deliver your item because there is a fee to pay

Name

Today's date:

Addr

REF:

SURNAME: Stella creasy m p

ADDRESS: 23 orford rd

POSTCODE: E17 9NL

DATE BOOKED: 07/07/2015

REASON: THE SENDER DID NOT PAY THE FULL POSTAGE
(INCLUDES £1 HANDLING FEE)



Royal Mail

Ref AMOUNT DUE: £ 1.11

*All postal items entering the UK from outside the EU may be assessed by Customs and incur a charge. Any package liable for import duty and/or tax, will also incur a Royal Mail handling fee of £8. For more information on Customs charges please visit our website: www.royalmail.com/customs

What to do next? you can pay in a number of ways:

- **Online** at www.royalmail.com/feetopay using a credit or debit card. Once the fee is paid we will arrange for your item to be delivered within 2 working days.
- **With postage** Please affix stamps or franking machine impression to the correct value overleaf. Post the card and we'll deliver your item.
- **In person** Bring this card and payment to the address overleaf. Please also bring proof of your identity: Passport, driving licence, credit/debit card or cheque book.

Please note - If you are planning to pay an outstanding fee on collection, credit / debit cards cannot be processed at Delivery Offices.

Please note: we will keep underpaid items for 18 calendar days and Customs items for 21 calendar days, before returning to sender.