

# RFI-202204-04

Information relating to reported incidents of bullying and abusive behaviour by MPs towards IPSA staff from April 2017

### Incident one

Date of incident: 16 Jul 2020

Sarcastic comments made about why claim had been returned for more evidence

### Incident two

Date of incident: 01 October 2020

IPSA staff member believed MP tone was not right

## Incident three

Date of incident: 19 October 2020

IPSA staff member reported that MP was rude

### Incident four

Date of incident: 11 April 2021

Rude and uncooperative. I was helping X and his behaviour on the phone was not acceptable.

### **Incident five**

Date of incident: 26 Jul 2021

As part of our YE work, we needed to communicate Accommodation Overspends to our offices.

X wasn't happy during the call and I could sense this through their manner and tone of voice.



X was annoyed and pushed back on anything I tried to say. It was very difficult to reply to them especially as they kept interrupting me, cut me off and would give me the chance to reply so in the end I decided to stay quiet and listen to what they had to say. Throughout the call I was belittled and made to feel incompetent in my job.

### **Incident six**

Date of incident: 27 September 2021

Threatening to make Bullying and Harassment complaints against Validation team if they do not approve his wrongly categorised claims for Taxis