



## Customer Order Confirmation

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Order Reference Number:

Customer Name:

Mr G Kerevan

Delivery Address:

6 Mitchells Close, Haddington, East Lothian, EH41 3NB, UK

Contact Number(s):

(Home)  
 (Mobile)

### Products

0000127242 JVC LT-40C551

### Services

EXPRESS DELIVERY SERVICE

Delivery Instructions:

You have paid for 0 item(s) to be collected for recycling  
None

Delivery Date:

Thursday 27 August 2015



Thank you for booking our delivery

### What happens now?

- Now that you have booked a delivery for the date shown above, we will deliver your product between 7am and 8pm
- If you have paid a little extra for a specific time slot the time is shown above
- To find out more information and your estimated delivery time [available on the day of your delivery] just go to [knowhow.com](http://knowhow.com) and enter your reference number into the track it box.
- If we have your mobile number, we'll send you a text message beforehand as a reminder

### What we will do on the day?

- If you have ordered an installation service we'll disconnect your old product and install your new one
- If you have paid for recycling we will take your old product away
- We'll unpack your product and dispose of the packaging for you - we'll recycle it if we can
- We'll do all this automatically [you don't need to contact us to arrange]
- Before we leave, we'll make sure you're happy with the work we have done

### What do you need to do before we arrive?

- If you have not bought our installation service but have paid to have an item collected for recycling, please disconnect it and ensure its free of water [fridges/freezers will also need to be defrosted please]
- Please make sure you're in for when we arrive!

Please bear in mind, we reserve the right not to complete your delivery /installation if it could cause injury to our delivery crews or to you; if it could cause damage to your property; if there is insufficient access to your property or if it falls outside of the technical connection requirements outlined by the manufacturer.

Transaction Number: