

Copy

Bill issue date
6 Jul 2014Bill reference
Your account number

Paying your bill

Your payment is due by 17 July

By Faster Payments via your Bank

Faster payments can be made direct from your bank or Building Society to our Bank Account number 00835757, Sort Code 20-00-00. Please ensure that you quote your BT Account reference number which you will find in the top right hand corner of your bill e.g. NE12345678 Q001, in the Faster Payment reference field.

Online using your Debit or Credit card,

visit www.bt.com/fastpay

By BACS or CHAPS Please make payments into our Bank Account number 00835757, Sort Code 20-00-00 and send your remittance details to bacs1.sth@bt.com or post them to BT Payment Centre, Durham, DH98 1BT. If paying multiple bills, please ensure that you quote each of your BT Account Reference number(s) that you are paying on your remittance. The BT Account Reference number appears in the top right corner of the bill e.g. NE12345678 Q001.

At a Bank Counter Please complete the payment slip and take with your payment to your bank branch counter. If using a cheque write your BT Account Reference number on the reverse. Some banks will charge a fee.

By post Please make your cheque payable to BT Payment Services Ltd and write your BT Account Reference number(s) on the reverse, complete the payment slip and send to; BT Payment Centre, Durham, DH98 1BT. We don't accept post-dated cheques.

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

British Telecommunications plc (registered in England no. 1800000) and BT Payment Services Ltd (BTPS: registered in England no.06111881). Registered offices: 81 Newgate Street, London EC1A 7AJ
Details about the relationship between you, BT plc and BTPS can be found in the terms and conditions we sent you when you joined, or you can find them on the web at www.bt.com

Cashier's stamp and initials

No. cheques

Fee

- You can find details of how to pay above.
- If appropriate, fill in the details on this payment slip.
- Please don't send cash by post.
- Please quote 'Your account number' below on correspondence or remittance advices.

Your account number

Signature

Date



Bank details

25-31-67

Barclays PLC
Automated Bulk Credit Clearing
BT 00-00

Please do not fold, pin or staple this slip; or write below this line.

20

.73

X

Contacting BT

Please have your account number ready. It's in the top right hand corner.

Billing enquiries

0845 600 6156
business-billing@bt.com

Sales, Product information

0800 400 400
or www.bt.com/bill/productsandservices

Faults and service problems

154
or www.bt.com/bill/help

If you have a textphone Please use BT TextDirect by dialling 18001 before the number you want, for example for sales dial 18001 0800 400 400

Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on www.bt.com) sets out full details of what you can expect from BT.

If you have a complaint:-

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, PO Box 730, Wilderspool Park, Warrington WA4 6WU, www.os-communications.org 0845 050 1614

If you have a complaint about premium rate services contact PhonepayPlus on 0800 500 212 or visit www.phonepayplus.org.uk

bank giro credit

Total now due

£ 0.73

Cash

Cheques

£
