

LIST OF INFORMATION REQUIRED FOR TACIT CONSENT FOR OUTSOURCING

BANQUE DEGROOF PETERCAM LUXEMBOURG

March 2023

Services	Description	Data involved	Access to data
User support activities	IT support to users of Banque Degroof Petercam Luxembourg	Within the framework of this contract, the service provider may have access, on an occasional basis and within the framework of IT assistance, to any data hosted in the IT systems of Banque Degroof Petercam Luxembourg.	In this context, certain limited information may be made accessible in a confidential and secure manner to a Financial Sector Professional (PSF) located in Luxembourg and/or to Banque Degroof Petercam employees in Belgium, Avaloq Sourcing (Switzerland & Liechtenstein) and/or to one of their subcontractors, duly identified and working within the framework of a confidentiality agreement.
Activities related to routine IT operations and maintenance of IT systems	Planned or exceptional operations to control IT processing, maintain service levels or respond to incidents on IT services or systems of Banque Degroof Petercam Luxembourg	Within the framework of this contract, the service provider may have access, on an occasional basis and within the framework of specific operations, to any data hosted in the IT systems of Banque Degroof Petercam Luxembourg.	In this context, certain limited information may be made accessible in a confidential and secure manner to a Financial Sector Professional (PSF) located in Luxembourg and/or to employees of the Banque Degroof Petercam in Belgium, Avaloq Sourcing (Switzerland & Liechtenstein), and/or to one of their subcontractors, duly identified and working within the framework of a confidentiality agreement.

Activities related to functional and technical changes and IT development	Activity consisting of evolving, developing, and testing new IT functionalities for Banque Degroof Petercam Luxembourg or its clients	In the context of IT development or testing, the service provider may have occasional and secure access to a sample of any data held by Banque Degroof Petercam Luxembourg.	In this context, certain limited information may be made accessible in a confidential and secure manner to a Financial Sector Professional (PSF) located in Luxembourg and/or to employees of the Banque Degroof Petercam in Belgium, Avaloq Sourcing (Switzerland & Liechtenstein) SA, and/or to one of their subcontractors, duly identified and working within the framework of a confidentiality agreement.
Activities related to the hosting of IT infrastructure	Planned or exceptional operations to control technical activities and maintain the level of service on the IT infrastructure of Banque Degroof Petercam Luxembourg	Within the framework of these contracts, two service provider hosts almost all the data and systems of Banque Degroof Petercam Luxembourg.	<p>The data are hosted:</p> <ul style="list-style-type: none"> - partly in Luxembourg by a Luxembourgish service provider (PSF). - partly in a secured Data Centre of Avaloq Sourcing (Switzerland & Liechtenstein) SA in Switzerland. <p>Under certain conditions, the data may be made accessible on a confidential basis to a Financial Sector Professional (FSP) located in Luxembourg and/or to employees of the Banque Degroof Petercam in Belgium, Avaloq Sourcing (Switzerland & Liechtenstein) SA and/or to one of their subcontractors duly identified and working within the framework of a confidentiality agreement.</p>

Activities related to the Swift infrastructure and its messages	Manage on a day-to-day the Swift infrastructure and its Swift Messages for Banque Degroof Petercam Luxembourg and Degroof Petercam Asset Services.	Within the framework of this contract, the Swift Service Bureau managed by BIL (Banque Internationale à Luxembourg) hosts the Swift infrastructure and the Swift applications for Banque Degroof Petercam Luxembourg and Degroof Petercam Asset Services.	The Swift infrastructure and Swift applications are hosted in Luxembourg by BIL (Banque Internationale à Luxembourg), a financial institution regulated by the CSSF in Luxembourg. Under certain conditions, the data may be made accessible on a confidential basis to a subcontractor of the BIL, which is in Poland.
Execution of the operations related to some financial instruments (exchanged-traded derivatives, bonds, and equities)	Execution of the relevant operations sent through the trading room of Banque Degroof Petercam Luxembourg by the trading room of Banque Degroof Petercam in Belgium	Within the framework of this contract, Banque Degroof Petercam in Belgium may have access to the confidential data stored in the IT systems of Banque Degroof Petercam Luxembourg for order routing purposes.	The access to the data is given to the employees of Banque Degroof Petercam in Belgium in charge of the operations in a confidential and secured manner via the core banking system or the order management system.
My Degroof Petercam Institutionnel (MyDPi), online account access and order placement service	Application linked to a computer licence accompanied by hosting, maintenance, and computer development services by Objectway BV relating to the MyDPi service subscribed to by professional agents in connection with the accounts of the clients for whom they act	Under this contract, Objectway BV hosts the application for the MyDPi service at EBRC in Luxembourg and provides maintenance and development services. Data that may be accessible are data related to the bank account and transactions of the clients (account number, balance, performance, history, counterparties, transaction details, ...).	The data is accessible to EBRC, a Financial Sector Professional (FSP) located in Luxembourg. Exceptionally, when interventions are required on the application, confidential data may be made available on a confidential basis to Objectway BV.