



LIMITED WARRANTY

TROJAN® AES AGM LIFTPACK™ LIMITED WARRANTY

Trojan Battery Company, LLC, ("Manufacturer") warrants, only to the original purchaser, that its Trojan AES AGM LiftPack, if purchased from Manufacturer, a Master Distributor or Authorized Trojan Dealer and used in an electric pallet jack application, will be free of defects in material and/or workmanship from the date sold to the original purchaser, for the duration stated in the table below (the "Warranty Period"). If the battery Fails (as defined herein) due to defect in material and/or workmanship within the Warranty Period, subject to exclusions listed below, Manufacturer will replace the battery or failed component free of charge.

This warranty is non-transferable.



MOTIVE

LIFTPACK TYPE	BATTERY MODEL	PACK VOLTAGE	WARRANTY PERIOD
LiftPack with AES	T105-AES (x4)	24V	3 Year

WARRANTY EXCLUSIONS

TROJAN BATTERY COMPANY WILL NOT BE RESPONSIBLE FOR ANY EXPENSES FOR TRANSPORTATION, INSTALLATION, FREIGHT, RECHARGING, ELECTRICAL SYSTEM TESTS, LOSS OF TIME, LOSS OF USE OF EQUIPMENT, SERVICE CALLS, LABOR, USE OF RENTALS OR OTHER EXPENSES WHICH WOULD BE CONSIDERED AS INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY DOES NOT COVER BATTERIES SOLD BY MANUFACTURER OR ANY AUTHORIZED TROJAN DISTRIBUTOR OR DEALER TO THIRD-PARTY ORIGINAL EQUIPMENT MANUFACTURERS (OEMs). PLEASE CONTACT THE OEM FOR WARRANTY INFORMATION.

"FAIL" OR "FAILURE", AS USED HEREIN TO DESCRIBE A BATTERY, SHALL BE DEFINED AS FULLY CHARGED BATTERY THAT FAILS TO ACHIEVE 50% OF THE PUBLISHED CAPACITY TO 1.75 VOLTS PER CELL AT TEMPERATURE COMPENSATION TO 80°F.

THE PROVISIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY OR EXTEND TO ANY PRODUCTS THAT HAVE BEEN SUBJECTED TO:

Abuse, neglect or breakage due to improper handling, operation and maintenance including but not limited to; improper installation, batteries installed with other makes and/or models in the same string, over-discharging the batteries, improperly sized batteries for the application, exposure to excessive heat or cold temperatures, bulging batteries, frozen batteries, fire, explosions, improperly sized charging systems, improper charging (undercharging, overcharging), use of the battery in an uncharged condition, discharged batteries, shipping damage, loose cable connections, rusted or corroded hardware, improper storage, improper handling, batteries that are dropped, battery modifications, pressure relief valves that have been tampered with or removed, cracked covers and cases, batteries damaged from electrical equipment, if the manufacturing and/or finishing date codes have been destroyed or tampered with, or if the batteries have not been used, operated and/or maintained in accordance with Trojan Battery Company's Operating and Maintenance instructions.

LIMITED WARRANTY

WARRANTY EXCLUSIONS

"FAIL" OR "FAILURE", AS USED HEREIN TO DESCRIBE A NON-BATTERY COMPONENT OF THE LIFTPACK, SHALL BE DEFINED AS A COMPONENT WITH A MANUFACTURING DEFECT THAT INHIBITS THE ABILITY OF THE BATTERY TO PROVIDE AT LEAST 50% OF THE PUBLISHED CAPACITY TO 1.75 VOLTS PER CELL AT TEMPERATURE COMPENSATION TO 80°F.

THE PROVISIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY OR EXTEND TO ANY PRODUCTS THAT HAVE BEEN SUBJECTED TO:

Abuse, neglect or breakage due to improper handling, operation and maintenance including but not limited to; improper installations, exposure to excessive heat or cold, fire, explosions, power surges, improper power input, shipping damage, impact damage, rusted or corroded case or hardware, improper storage, improper handling, fitment in modified equipment, chargers operated with outdated or unauthorized firmware or charging algorithms or if the components have not been used, operated and/or maintained in accordance with the manufacturer's Operating and Maintenance instructions.

DISCLAIMER

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

HOW TO MAKE A WARRANTY CLAIM

To process a claim under this Limited Warranty, please contact your Master Distributor or Authorized Trojan Dealer. Proof of purchase will be required. If the product needs to be returned for inspection, return the product, at your expense, to your Master Distributor or Authorized Trojan Dealer. Acceptance of the battery for inspection, does not mean the Manufacturer will accept the warranty claim. Please refer to Trojan's website for a list of Master Distributors or Authorized Trojan Dealers.



Trojan batteries are available worldwide through Trojan's Master Distributor Network. We offer outstanding technical support, provided by full-time application engineers.

For a Trojan Master Distributor near you, call 800.423.6569 or + 1.562.236.3000 or visit www.trojanbattery.com

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