

Starbucks Metallic Coffee Mugs and Gift Sets Recall

March 21, 2024



March 21: Nestle USA is recalling 440,500 ceramic mugs (with a metallic coating and Starbucks branding) due to burn and laceration hazards. These mugs were sold in 11-ounce and 16-ounce sizes as part of the following gift sets during the 2023 holiday season:

- Starbucks Holiday Gift Set with 2 Mugs
- Starbucks Classic Hot Cocoa and Mug
- Starbucks Peppermint and Classic Hot Cocoas and Mug
- Starbucks Holiday Blend Coffee and Mug.

Product(s) affected: Starbucks gift sets sold online and in-store from Nov. 2023 - Jan. 2024 at Target and Walmart and through Nexcom (military retail outlets) nationwide.

What to do if you have the product(s): Stop using the product immediately. Return the product to where you purchased it for a full refund (cash or gift card), or [contact Nestle USA](#) for a full refund (check).

Steps you must follow if requesting a refund via the Nestle USA website:

- Scroll down to Leave Us a Message.
- Click on Complaint.
- Select Recall from the drop-down menu.
- Attach a photo of the mug or gift set identifier code (found on the bottom of the mug).
- Complete the form and hit send.

You don't need proof of purchase to receive a full refund.

For questions, you can contact Nestle USA (800) 681-1676 from 9 a.m. to 6 p.m. ET Monday - Friday.