

# Anker 321 Powerbank Recall June 8, 2024



**June 8:** Anker is recalling select Anker 321 Power Banks due to a manufacturing defect (lithium-ion batteries can overheat, potentially melting plastic components and posing smoke and fire hazards).

**Product(s) affected:** Anker 321 Power Bank (PowerCore 5K, Black), model #A1112, purchased after March 2023. The affected model will have "Anker 321 Power Bank (PowerCore 5K, Black), Model: A1112" on the bottom of the back. You can verify the serial number and request a free replacement with this [recall form](#). You'll need to include proof of purchase information, such as where you purchased the power bank and the order number.



- Pay attention to the letters and numbers in the serial number: "1", "L", "I", "2" and "Z".
- Please note that characters such as "0 (zero)" and "O (o)" may be entered incorrectly.
- Regarding the serial number of the target product, "O" and "I" are not used.

**What to do if you have the product(s):** Stop using the power bank immediately. [Request a free replacement.](#)

Because lithium-ion can cause fires, local and state ordinances prohibit the disposal of lithium-ion batteries in the trash or recycle bins at home or in battery recycling boxes at retailers or home improvement stores. You should properly dispose of your device at a facility that accepts lithium batteries. For local recycling facilities, visit these sites:

- [U.S. Environmental Protection Agency](#)
- [Earth 911](#)

- [Call2Recycle](#)

If you have questions regarding this recall, you can contact Anker at (800) 988-7973 or via email at [support@anker.com](mailto:support@anker.com) (include “Anker 321 Power Bank Recall” in the subject line).