

Soundcore Anker Speaker Recall June 7, 2024



June 7: Soundcore is recalling select A3102 Anker speakers that may have battery issues that cause a potential fire safety risk.

Product(s) affected: Anker A3102 speakers (manufactured in March and April 2023). The affected products are black with model# A3102 and a 16-digit serial number (located on the bottom of the speaker). [Check your speaker's serial number](#) to verify it's included in the recall. Note: models not included in the recall are Anker Soundcore 2, Soundcore 3, and colored Anker Soundcore speakers.

What to do if you have the product(s): Turn off the speaker immediately. If you purchased the speaker at a retailer, you may receive an email notification regarding the recall. Once you've confirmed your speaker is part of the recall (using the link above), Soundcore will offer you instructions on how to return or dispose of the speaker. Soundcore will send you a free replacement speaker.

Because lithium-ion can cause fires, local and state ordinances prohibit the disposal of lithium-ion batteries in the trash or recycle bins at home or in battery recycling boxes at retailers or home improvement stores. You should properly dispose of your device at a facility that accepts lithium batteries. For local recycling facilities, visit these sites:

- [U.S. Environmental Protection Agency](#)
- [Earth 911](#)
- [Call2Recycle](#)