

Bissell Multi Reach Hand and Floor Vacuum Cleaners Recall Feb. 1, 2024



Feb. 1: Bissell is recalling about 142,000 Multi Reach Hand and Floor Vacuum Cleaners (with floor attachment) because the battery pack can overheat, posing a fire hazard.

Product(s) affected: Bissell Multi Reach Hand and Floor Vacuum Cleaners sold from Aug. 2016 - Dec. 2022 at Best Buy, Kohl's, Lowe's, Macy's, Target, Walmart, and other retailers and online on www.bissell.com, www.amazon.com, www.hsn.com, and other online sellers. Affected model numbers are 1985, 19851 (also called Multi Auto), 19859, 1985T, 2151, 21512, 21513, 21517, 21518, 21519, 2151A, 2151T, 2151W, 2151V. You'll find "Multi Reach" on the hand vacuum portion of the product and model numbers on a rating label behind the dirt tank.

What to do if you have the product(s): Stop using. Don't throw the battery away. Instead, contact Bissell for instructions on how to properly deplete and dispose of the battery. Bissell will send you a free replacement vacuum.