

Introducing PreferPay: A Seamless Payment Experience for You!

Hello!

We're excited to announce that we're switching gears from "Comdata Paycard" and rolling out our new payment system, "PreferPay", for our healthcare professionals on strike assignments in **California**. Here's a quick rundown on how it's going to work:

1. **Heads Up Email:** You'll receive payment notification from PreferPay when your money's good to go. That's your cue to set up your payment. This email will come from donotreply@commercebank.com and will arrive before midnight on your pay date.

2. **Getting Started:** Once you key in some personal details, you'll then be asked to pick how you want to get paid - Direct to Debit Card, Direct Deposit, or Check.

*Last four of social, **year** of birth and the last four digits of the phone number on file. If you are unsure what phone number is on file, please reach out to USN Payroll at 800-726-8773 opt 3, before attempting to validate your Getting Started email.*

3. **Payment Details:** After making your choice, you'll provide a few more specifics depending on what payment choice you made (card information, routing number, street address).

4. **Save that Payment:** After making your payment selection, you can save that payment type and all future payments will automatically process in the same way.

For example: If you selected Direct to Debit and saved that payment, all payments will process as a Direct to Debit payment, unless or until you update / change or that payment method. This will also apply if you previously worked a strike and set up a saved payment type with PreferPay and USN.

4. **Payment:** Finally, you'll see a summary of your payment details and confirmation that you've been paid.

We hope this transition to PreferPay offers you a smoother and more efficient payment experience. Thank you for your cooperation, and here's to smoother transactions ahead!

Best regards,
The USN Team