



Knight View Box Camera



IMPORTANT INFORMATION – PLEASE READ BEFORE INSTALLING CAMERA!

Thank you for purchasing this KNIGHT VIEW camera, packed with many new features. Here is some useful information to getting the most from your camera, and making the installation process as straightforward as possible.

1. IP Address of your camera:

Your Knight View camera has a temporary, fixed IP address of **192.168.0.120** set, you can connect using this IP address and **Microsoft Internet Explorer Browser (v11)**. Your computer must have this IP address range set, in order to connect to the camera successfully.

If a DHCP server is attached to the network, your Knight View camera will request an automatic IP address from the DHCP server. You will need to connect to the camera using this IP address instead. Again, your computer must have the same IP address range as the DHCP server set, in order to connect to the camera successfully. You can download the Redvision Find-It! Search and Utility Tool at <https://www.redvisioncctv.com/software-downloads/>

Once you have connected to your camera, it is recommended to set a permanent, fixed IP address in the camera; unless site network policies prohibit this.

Browser Access information:

For basic access (to check video stream is present, basic configuration etc.), virtually any browser can be used to connect to your Knight View camera.

We recommend **Microsoft Internet Explorer Browser (v11)** to get the most from your camera via the browser (advanced configuration, Zoom control, H.264/5 stream check etc.). This will require a small file called an ActiveX control to be downloaded from the camera and installed on your computer, which allows Internet Explorer to access the full functionality of the camera via the browser. Please follow the instructions on-screen to install the ActiveX component. And – of course, feel free to call our UK-based Technical Support team on +44 (0)1420 448 448 if you'd like a hand!

2. Please set the Time & Date! (Important)

Why? Well good things happen when you set the time & date correctly – cameras and VMS/NVR synchronise perfectly, and importantly – **you'll be able to recover lost/forgotten passwords in the future, through our clever Technical Support system!** Once you've logged into your Knight View camera, head to **Configuration** via the tab above the live image, then **Device**, then **Time & Date**. Set the time & date to the current PC time, ensure any daylight savings settings are set and saved, and if the cameras have access to the internet, you can even set an NTP address, such as uk.pool.ntp.org in the camera, or a local, on-site address if available, so it regularly updates itself.

That's it, all the rest is in the Web User Guide, available for download at:

<https://www.redvisioncctv.com/installation-sheets/?category=knight-series-cameras>

Or – call our friendly Tech Support team who will be happy to help - +44 (0) 1420 448448