

# • TO Live

## Jane Mallett Theatre | St. Lawrence Centre for the Arts Venue guide



We are looking forward to having you join us at the Jane Mallett Theatre at St. Lawrence Centre for the Arts. This document will help prepare you for your visit. It includes directions to our theatre and a step-by-step guide to what happens before the show to help you navigate the building.

**Do you need more information, or would you like to schedule a visit to get more comfortable in the space?**

Contact Nathan Sartore, Programming & Accessibility Coordinator

**Email:** [nathan.sartore@tolive.com](mailto:nathan.sartore@tolive.com)

**Phone:** 416-368-6161 ext. 7209 or 647-616-0446

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# At a glance

## Jane Mallett Theatre

- The Jane Mallett Theatre can seat up to 499 people. The lower orchestra seats 252 people, the cross aisle seats 23 people, and the upper orchestra seats 224 people.
- There are 10 accessible seats in the cross aisle of the Jane Mallett Theatre.

## Getting here

- The Jane Mallett Theatre is one of two theatres in St. Lawrence Centre for the Arts, located at the corner of Front Street East and Scott Street. The address is 27 Front Street East, Toronto, Ontario.
- St. Lawrence Centre for the Arts is accessible by vehicle, bicycle, bus, streetcar, subway, GO Transit, UP Express, taxi or rideshare, and Wheel-Trans.
- St. Lawrence Centre for the Arts is approximately 650 metres east of Union Station.
- St. Lawrence Centre for the Arts does not have parking on site, except for a limited number of spaces for guests with access needs.
- Limited metered street parking is available in the surrounding streets. Public parking can be found at several lots in the local area.

## Before the show

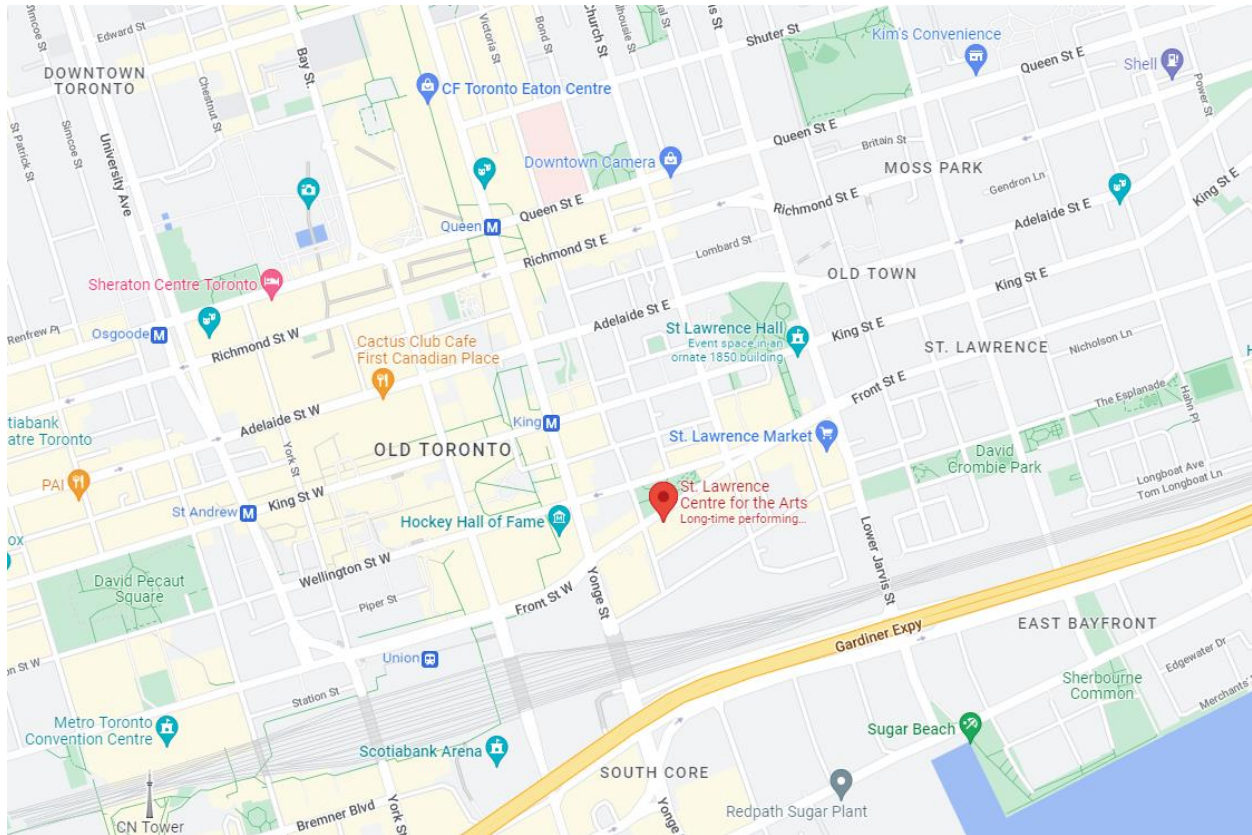
- You will need a ticket for an event when you are visiting the Jane Mallett Theatre. You can pre-purchase your tickets or buy tickets at the box office.
- You will find one refreshment counter in the lower lobby of the Jane Mallett Theatre.
- You will find the patron services and coat check station in the lower lobby where you can pick up an assistive listening device or audio description device (when offered).
- From the lower lobby, you can enter into the lower orchestra level and the cross aisle of the theatre. From the upper lobby, you can enter in the upper orchestra level and the cross aisle of the theatre.

## Washrooms

- There are several washrooms on both levels of the Jane Mallett Theatre.

# Getting here

The Jane Mallett Theatre is one of two theatres in St. Lawrence Centre for the Arts, located at the corner of Front Street East and Scott Street. The address is 27 Front Street East, Toronto, Ontario.



**This picture shows our venue's location with a red mark on a map of the surrounding area.**

 **Bicycle**

There are many bike racks outside of the venue. Please make sure you bring a lock to secure your bike. If you are using Bike Share, you can dock your bike at the Front Street East / Scott Street dock across the street from our venue.

 **Bus**

The closest accessible bus routes are 19 Bay, 72 Pape, and 121 Esplanade-River.

If you are taking the 19 Bay bus, get off on Bay Street at Front Street West and make your way east along Front Street West. The theatre will be on your right. It is approximately 400 metres from the bus stop.

If you are taking the 72 Pape or 121 Esplanade-River bus, get off on Front Street West at Bay Street and make your way east along Front Street West. The theatre will be on your right. It is approximately 300 metres from the bus stop.

 **Streetcar**

The closest streetcar routes are 504 King, 509 Harbourfront, and 510 Spadina.

If you are taking the 504 King streetcar, get off on King Street at Church Street and make your way south along Church Street. Turn right onto Front Street East. The theatre will be on your left. It is approximately 350 metres from the streetcar stop.

If you are taking the 509 Harbourfront or 510 Spadina streetcar, get off at Union Station and make your way east along Front Street West. The theatre will be on your right. It is approximately 650 metres from the streetcar stop.

 **Subway**

Union Station and King Station are the closest accessible subway stations.

To get to the theatre from Union Station, make your way east along Front Street West. The theatre will be on your right. It is approximately 650 metres from the subway station.

To get to the theatre from King Station, make your way south along Yonge Street, then turn left onto Front Street East. The theatre will be on your right. It is approximately 450 metres from the subway station.

## **GO Transit and UP Express**

Union Station is the hub for GO Transit's regional train and bus systems and the Union Pearson Express airport train. To get to the theatre from Union Station, make your way east along Front Street West. The theatre will be on your right. It is approximately 650 metres from Union Station.

## **Taxi or rideshare**

There is enough room for taxis and rideshare vehicles to make pickups and drop-offs right in front of the main entrance. Please let a member of our box office team know if you need assistance calling a taxi.

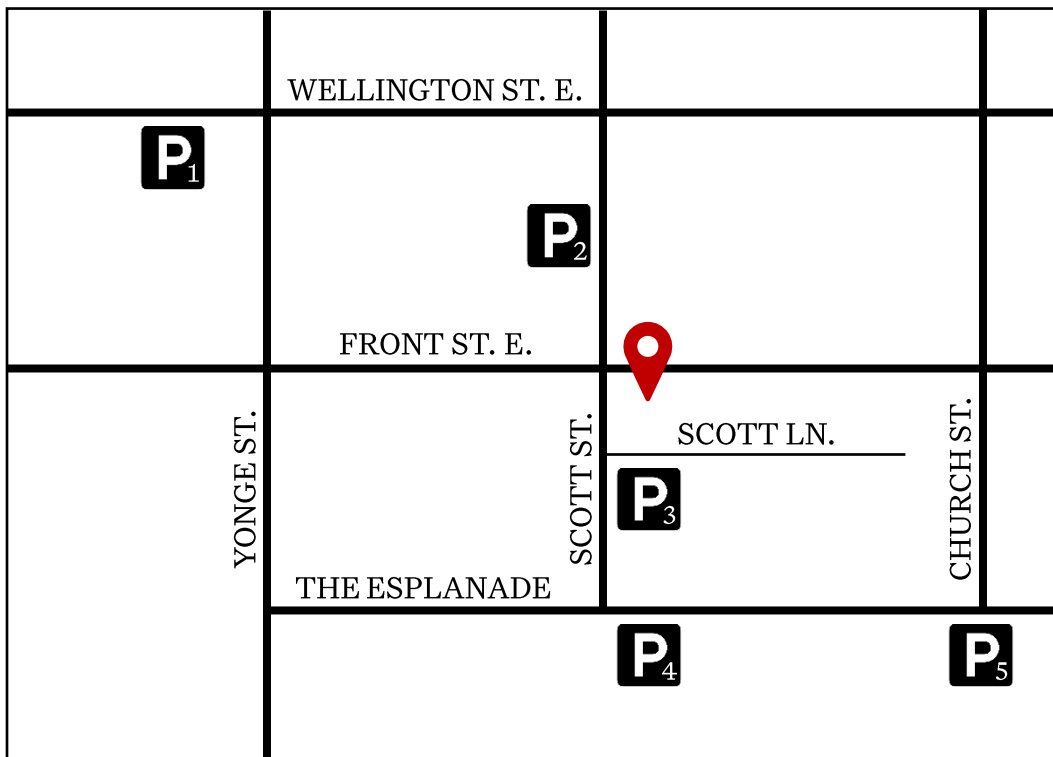
## **Wheel-Trans**

There is enough room for Wheel-Trans to make pickups and drop-offs right in front of the main entrance.

# **P** Parking

St. Lawrence Centre for the Arts does not have parking on site, except for a limited number of spaces for guests with access needs (see below). Limited metered street parking is available in the surrounding streets, including on the north side of Front Street East in front of Berczy Park. Public parking can be found at several lots in the local area, including at:

1. Brookfield Place, 7 Wellington Street West
2. 33 Yonge Street (entrance/exit off Scott Street)
3. 1 Scott Street
4. 25 The Esplanade
5. St. Lawrence Garage, 2 Church Street



**This picture shows a map with the public parking lots in the surrounding area with our venue's location marked with a red pin.**

For patrons with disabilities, St. Lawrence Centre for the Arts has limited accessible parking in the main driveway of Meridian Hall available on a first-come, first-served basis. For inquiries about accessible parking or to book an accessible spot, please call 416-368-6161 ext. 8244.

# Before the show

## Main entrance

The main entrance to our building is on Front Street East between Scott Street and Church Street. It has three sets of double doors.



**This picture shows the main entrance to our building.**

The first set of double doors at the far left are automated doors, and the wave-to-open sensor is to the right of these doors on a handrail. If you have any issues with the automated doors, or if you need any assistance, our staff members would be happy to help.



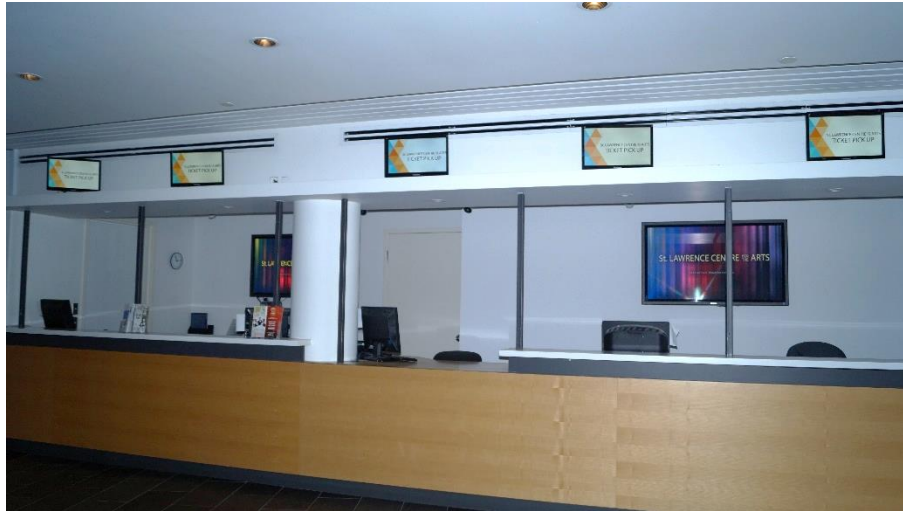
**This picture shows the automated doors and wave-to-open sensor for our building.**



## Box office

When you enter through the main entrance, the box office will be on your right.

You will need a ticket for an event when you are visiting the Jane Mallett Theatre. If you did not pre-purchase your tickets, you can buy tickets at the box office. If you pre-purchased your tickets, you may have received your tickets electronically by email. If you are picking up pre-purchased tickets at the box office, the box office will ask you for a piece of photo identification and the credit card used to make the purchase.



**This picture shows the St. Lawrence Centre for the Arts box office.**

## Lower lobby

When you enter through the main entrance, there will be another two sets of double doors straight ahead that lead you into the lower lobby of the Jane Mallett Theatre.



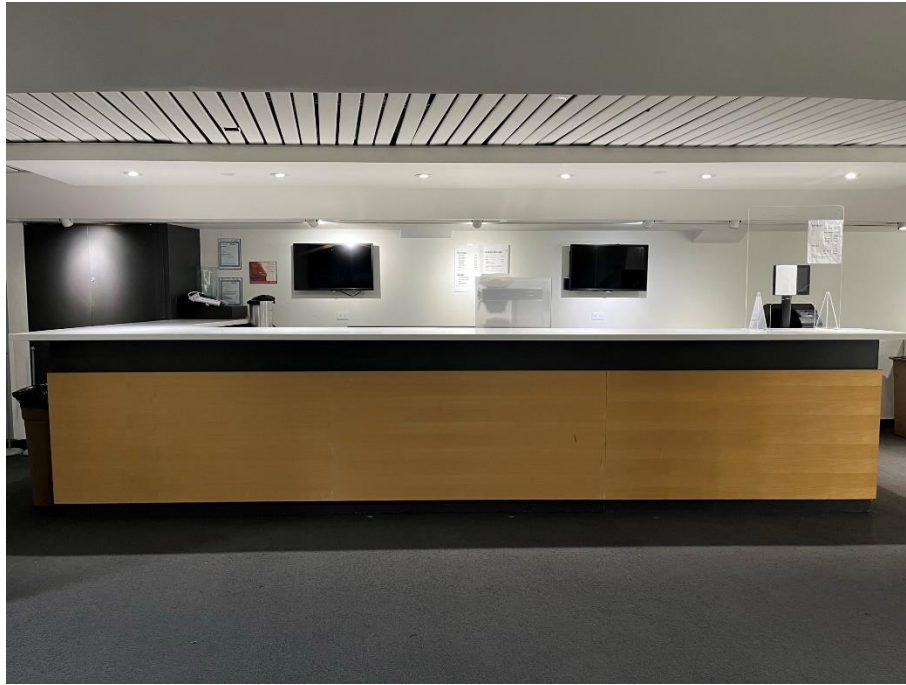
**This picture shows the entrance to the lower lobby of the Jane Mallett Theatre.**

The lower lobby is a large space that features a staircase leading up to the upper lobby.



**This picture shows the lower lobby of the Jane Mallett Theatre.**

In the lower lobby, you will find one refreshment counter where you can purchase snacks and beverages.



**This picture shows the refreshment counter in the lower lobby.**

You will also find the patron services and coat check station in the lower lobby where you can pick up an assistive listening device. For performances where audio description is being offered, you can also pick up your pre-reserved audio description device from this desk. There is no charge to use these devices, but a piece of identification must be left as a deposit.



**This picture shows the patron services and coat check station in the lower lobby.**

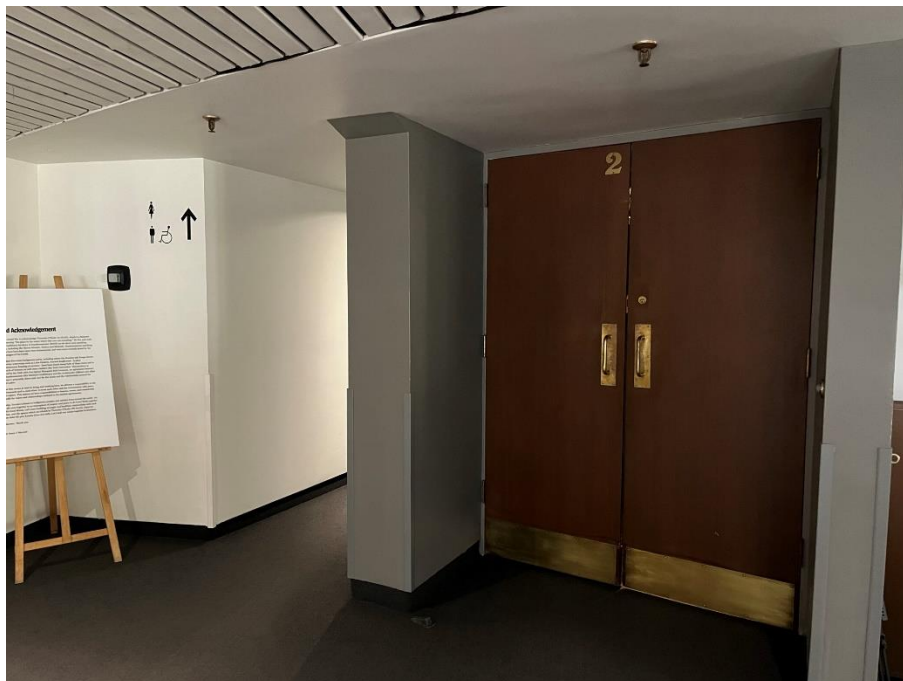
If you have any questions or concerns during your visit at St. Lawrence Centre for the Arts, the patron services and box office staff members would be happy to help. You can identify our team members by their uniform, specifically their coloured polo shirt with the TO Live logo.



**This picture shows the beige, black, red, pink, and grey TO Live polo shirts worn by St. Lawrence Centre for the Arts patron services and box office staff.**

You may hear bells or an announcement in the lobby when the show is about to begin. These lobby bells are different than fire or emergency alarms. The bells are played to let the audience know that they should make their way to their seats.

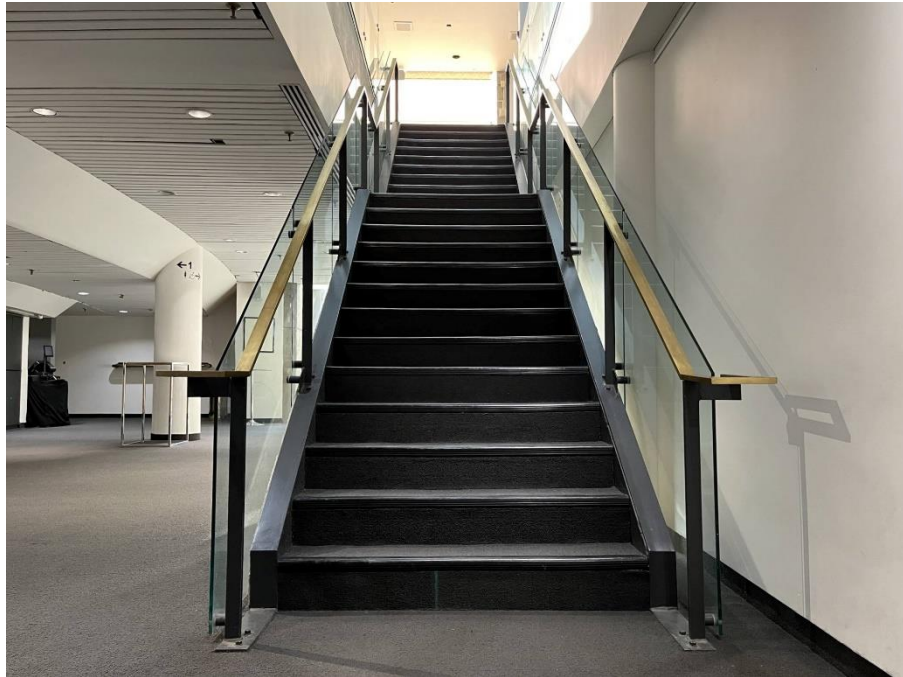
From the lower lobby, you can enter into the lower orchestra level and the cross aisle of the theatre. There are two sets of doors: one for aisle 1 on the west side of the lobby, and another for aisle 2 on the east side of the lobby. You can find your aisle number on your ticket.



**This picture shows the set of doors for aisle 2 into the theatre from the lower lobby.**

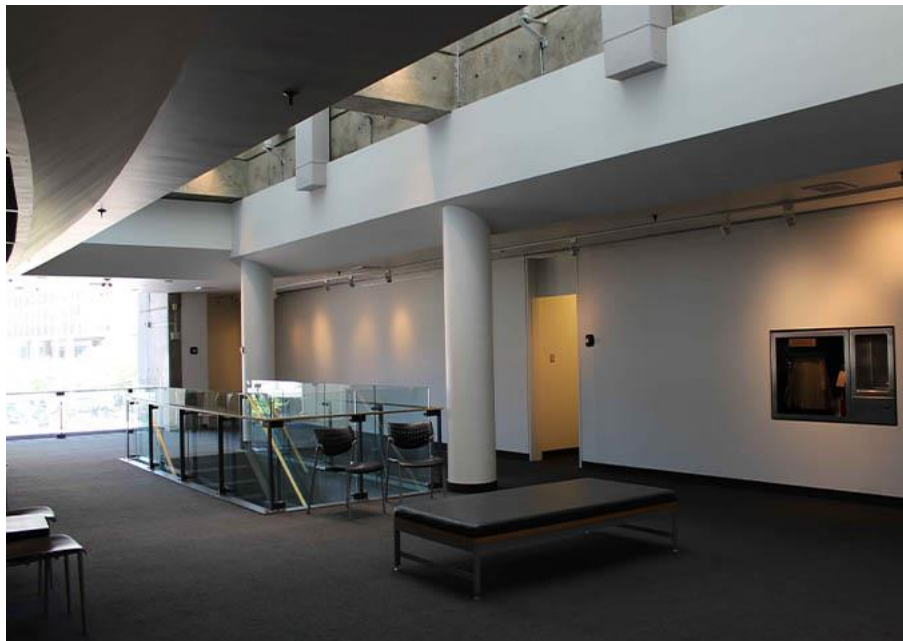
## Upper lobby

You can get to the upper lobby of the Jane Mallett Theatre by taking the stairs up one floor from the lower lobby. There are 23 steps up to the upper lobby from the lower lobby.



**This picture shows the stairs leading up to the upper lobby from the lower lobby.**

The upper lobby is another lobby space that is on the upper level of the Jane Mallett Theatre.



**This picture shows the upper lobby of the Jane Mallett Theatre.**

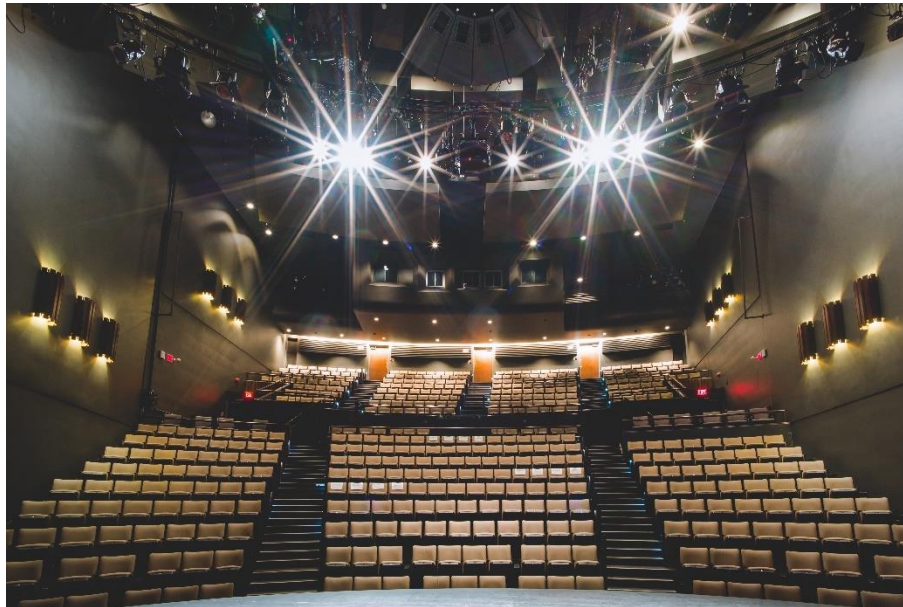
From the upper lobby, you can enter into the upper orchestra level and the cross aisle of the theatre. There are three sets of doors: one for aisle 3 on the west side of the lobby, one for aisle 4 in the centre of the lobby, and one for aisle 5 on the east side of the lobby. You can find your aisle number on your ticket.



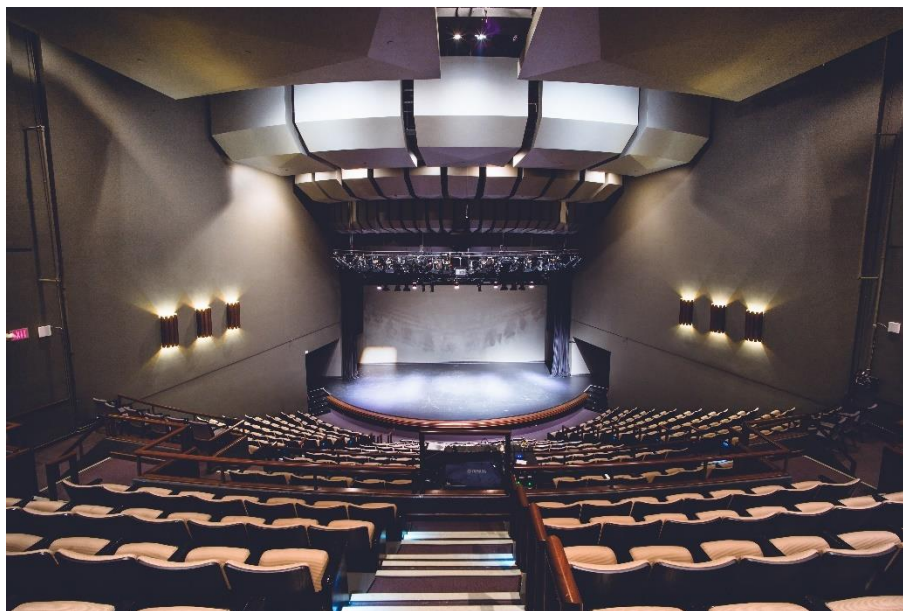
**This picture shows the set of doors for aisle 4 into the theatre from the upper lobby.**

# Jane Mallett Theatre

The Jane Mallett Theatre can seat up to 499 people. The lower orchestra seats 252 people, the cross aisle seats 23 people, and the upper orchestra seats 224 people. Seating is assigned in the theatre, and your ticket will tell you your row and seat number. If you require assistance locating your seat, let a theatre attendant know and they will take you right to it.



**This picture shows the Jane Mallett Theatre from the stage.**



**This picture shows the Jane Mallett Theatre stage from the centre of the upper orchestra.**

There are 10 accessible seats in the cross aisle of the Jane Mallett Theatre. Seats 3 to 8 and 16 to 19 in row J are designated as accessible seats.



**This picture shows the Jane Mallett Theatre stage from accessible seats 3 to 8 in row J.**



# During a relaxed performance

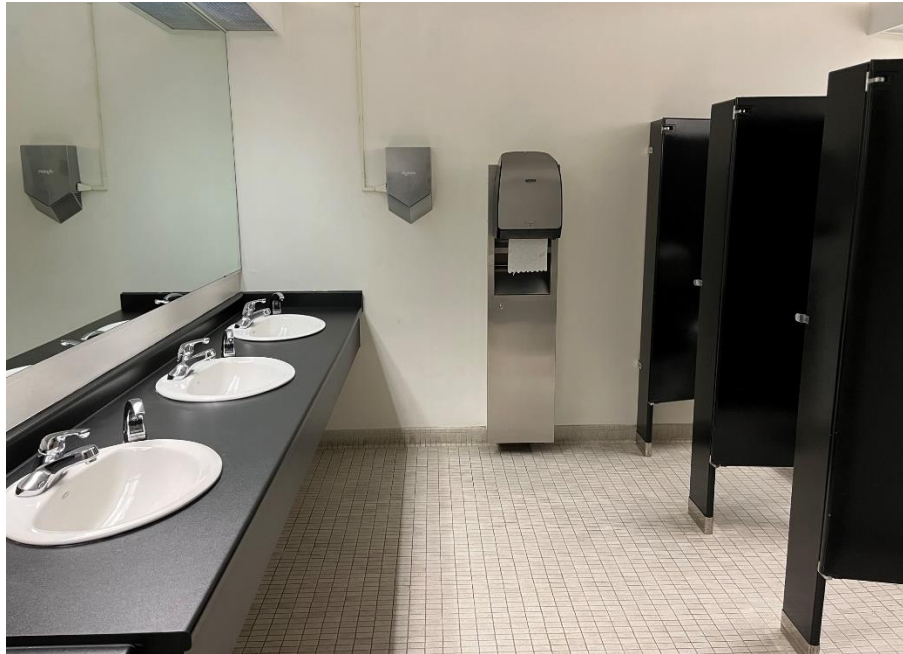
If you are coming to the Jane Mallett Theatre for a relaxed performance, there will be a short introduction before the show starts telling you a little bit about the show, the characters, and if there is anything that may be surprising during the performance. You can also expect reduced sound and lighting effects. The house lights will be on at a low level so that you can enter and exit safely at any time. Audience members are free to sit or stand, make noise as they need to, or use fidgets as needed. We want you to be comfortable.

## Quiet area

If you need to leave the theatre during the show for any reason, you are welcome to sit in either of the lobby spaces. You may still hear some of the sounds from the show while you are in the lobby, but it will be quieter than inside the theatre. The upper lobby is the quietest area during a performance.

# Washrooms

There are several washrooms on both levels of the Jane Mallett Theatre. On the lower level, there are men's and women's washrooms on the east side of the lower lobby. On the west side of the lower lobby, there is a women's washroom. The men's washroom on the east side of the lobby and the women's washroom on the west side of the lobby are equipped with accessible stalls.



**This picture shows the women's washroom on the east side of the lower lobby.**

On the west side of the upper lobby, there are men's and women's washrooms.



**This picture shows the men's washroom on the east side of the lower lobby.**

# Get in touch

If you have any questions or concerns about the venue guide or planning your visit to the Jane Mallett Theatre, please reach out.

**Nathan Sartore**

Programming & Accessibility Coordinator

**Email:** [nathan.sartore@tolive.com](mailto:nathan.sartore@tolive.com)

**Phone:** 416-368-6161 ext. 7209 or 647-616-0446

If you want to tell us about your time at the Jane Mallett Theatre or have feedback that you would like to share, you can send us an email, call us, or write to us.

**Our email address is:**

[info@tolive.com](mailto:info@tolive.com)

**Our phone number is:**

416-368-6161

**Our address is:**

1 Front Street East

Toronto, Ontario

M5E 1B2

Thank you for coming to the Jane Mallett Theatre.