

Press Release

Zattoo analysis of the war in Ukraine: Increased interest in the news decreases significantly after just a few weeks

Berlin/Zurich, May 18, 2022 – At the beginning of the war in Ukraine, the demand for news on television more than doubled. But after just a few weeks, the increased interest dropped back to the level before the war outbreak. This is the result of an analysis of the usage data from the TV streaming provider Zattoo for Germany, Austria and Switzerland.

In times of crisis, there is an increase in demand for trustworthy information. In the course of this, television is the most important source of news for the majority of the population. This is shown by the results of the Reuters Institute Digital News Survey 2021 for Germany, Austria and Switzerland. The increased interest in up-to-date information also leads to a longer period of use among TV providers. This was last observed after the outbreak of the corona pandemic. At the TV streaming provider Zattoo, total usage back then increased by 15 percent in March 2020.

This development can also be observed since the outbreak of the war in Ukraine. In the first week after the start of the war, total usage at Zattoo increased by seven percent compared to the week before. This growth is mainly due to increased interest in news programs. In the first week after the war began, the number of streamed hours of news broadcasts increased by 127 percent. It has more than doubled. Their share of total usage rose from six to twelve percent in the first week after the war outbreak. This increased demand for news programs began to decrease again from the second week, with a significant drop of more than 10 percent in each case compared to the previous week. After about six weeks, the number of streamed hours of news programs is back to the level before the war outbreak.

"The evaluation of our usage figures shows once again how high the demand for up-to-date information is, especially in times of crisis. Television as a medium is one of the most important sources of news," comments Jörg Meyer, Chief Commercial Officer at Zattoo. "However, our evaluation also shows that after just a few weeks interest has returned to a normal level. For us it was particularly interesting to find out how quickly a kind of habituation effect can be felt in the viewers."





Development of streamed hours of news broadcasts since the start of the war

After about 6 weeks the number is back to the level before the beginning of the war

You can download the graphic for the analysis <u>here</u>. Please indicate the following copyright: © Zattoo AG

About Zattoo

Zattoo (www.zattoo.com) is one of the leading TV streaming providers in Europe with around 3 million users per month. Founded in 2005, the company employs more than 200 people and has its headquarters in Zurich, as well as a location in Berlin. Users in Switzerland, Germany and Austria watch all popular TV channels in HD and Full HD quality as well as a variety of video-on-demand content. Zattoo is available on almost all devices, including smart TVs, PCs and laptops, streaming devices, smartphones and tablets. In addition to its free service, Zattoo offers a wide range of HD and Full HD channels, Time Shift TV and EU-wide streaming in its paid subscriptions. Since 2012, Zattoo has also offered its technology to media companies and network operators worldwide as a TV-as-a-service platform. The Swiss TX Group, a digital hub and network of media and platforms, has held shares in Zattoo since 2008 and has been the majority shareholder since 2018.

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