PPL Electric Utilities

PPL Multifamily Program

The PPL Multifamily Program provides multifamily buildings with free direct install measures for low-income units to help reduce energy and water consumption. Additionally, the program provides referrals to additional programs for common area spaces.

---

**ELIGIBILITY**

- Low-income multifamily buildings of any size and metering configuration within PPL utility territory are eligible for the program.
- This program services units of properties with low-income residents at or below 150% of the federal poverty income guidelines. If at least 66% of a property qualifies as low-income, all of the units can be serviced.

---

**AVAILABLE ENERGY EFFICIENCY SERVICES**

The program provides units with a no-cost energy efficiency audit and installation of measures by a program contractor. Some of the measures include lighting, smart strips, and low-flow shower heads and aerators. During the site visit, the program also provides tenants with energy efficiency education to reduce their energy and water consumption.

---

**STEP-BY-STEP PROCESS**

1. Owners contact the PPL Multifamily Program at 1.888.232.6302 to fill out application and submit required documentation.
2. Owners can find and select a contractor here.
3. Schedule a site visit for services including the assessment, customer education, and installation. PPL may need to perform their own pre-inspection.
4. Program contractor visits site to service building typically 1-2 months after appointment was made.
5. There is a chance of post-inspection for quality control as this is a ratepayer funded program. Up to 10% of program customers are visited.
6. Rebates are disbursed after installation and final documentation has been received by PPL. Rebates are typically given to the owner 5 business days after final project approval.

---

**HOW TO APPLY**

*Phone:* 1.888.232.6302
*Email:* pplwrap@mcenergy.com