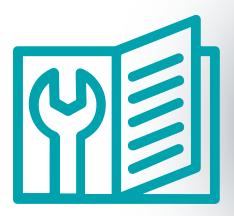# Use case for installers

## Step 01

**What is my goal?**

Find accurate information about a product I am installing:

- Is it the right product?
- How do I install it correctly?

## Step 02

**I want to find more information about the product**

First, I need to check the product I have to install is the product specified in the designs, and the right product for the purpose.

Then, I need to find the installation information to enable me to install the product correctly and safely.

## Step 03

**What steps do I need to take?**

There are three options, I can:

1) Scan the QR code from the product or its packaging
2) Paste the UPIN into any web browser
3) Use the BSI Identify search bar (if I know the product) to search by manufacturer or product name

## Step 04

**How does BSI Identify / the BSI UPIN respond?**

I am then taken directly to the accurate product information page where I can:

- Verfy the product I have against the product specified in the designs
- Access links to resources including the installation guide(s), video (if applicable) and details drawings specific to the product and the scenario I am installing it in.

**What are the benefits to me?**

I have security that what I am looking at is the exact installation guide for the exact product that I have.

As I know exactly what I am installing, as I'm provided with an extra barrier to substitution and fraudulent products, which also protects my reputation.

I know that I am installing the product correctly and safely.

# bsi.identify

## identify.bsigroup.com