Use case for maintainers

Step 01

What is my goal?

I need to find information about a product for preventative or reactive maintanence reasons.

Step 02

I want to maintain products effectively

I will have a list of products that to be maintained and I will need to ensure these products are maintained correctly, by determining the frequency and type of maintanece I need to do.

Or, if a product is broken I want to fix, repair or replace it.

Step 03

What steps do I need to take?

I will have a list of products that need to be maintained and can use the BSI UPIN to access the product's maintainence guide and other relevant information about them in the following ways:

1) Scan the QR code from the product itself or link from the building safety file Operations and Maintenance Manual.

2) Connect my asset management tool to the Identify API.

3) Use the BSI Identify search bar (if I know the product) to search by manufacturer or product name.

Step 04

How does BSI Identify / the BSI UPIN respond?

I am connected directly to a product landing page which has reliable information about this product including:

• The maintanence guide
• Recall information
• Service information

What are the benefits to me?

I can quickly find the exact information that I need and I can be assured that it is up to date and accurate to the products that I am maintaining.

bsi.identify

identify.bsigroup.com