

Transparency compliance statistics

The table below details our transparency compliance statistics for the calendar year 2021 for information requests received under the Freedom of Information Act 2000 (FOIA) and Environmental Information Regulations 2004 (EIR).

2021	Total
Volume & timeliness	
Number received	113
Number resolved	119
Number resolved within	116 (97%)
statutory time frame ¹	
Outcome ²	
Number resolved where	56 (47%)
info provided	
Number resolved where	34 (29%)
request refused in full or	
part	
Number resolved where no	29 (24%)
information held	
	119
Internal reviews	
Number of requests	3
referred for internal review	

¹ This is 20 working days or, rarely, in the case of 'complex and voluminous' requests under EIR, and requests under FOIA where additional time is required to consider the public interest test, 40 working days.

² It is important to note that where we provide information but redact a small amount of information (e.g. a member of staff's name), this will count as a partial refusal. In addition, where information is already published on our website or where an individual has posed a question which is too broad to answer, this will also count as a refusal.