

Metrolink Performance Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our last quarter between:

18 October 2020 to 09 January 2021

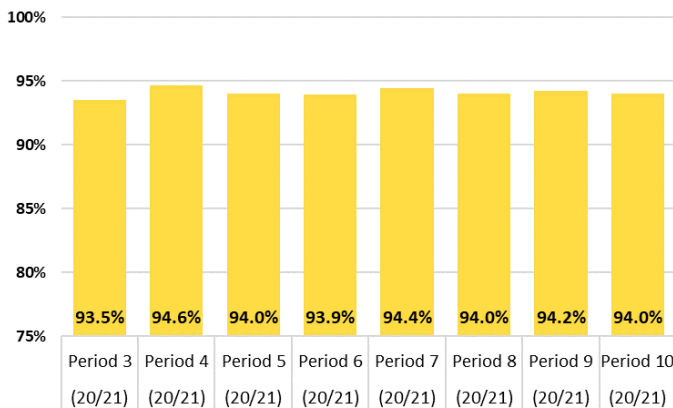
How we performed



Punctuality

Percentage of trams departing less than 2 minutes late

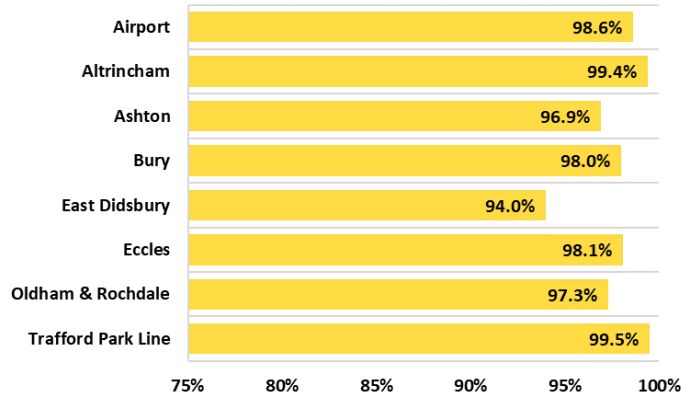
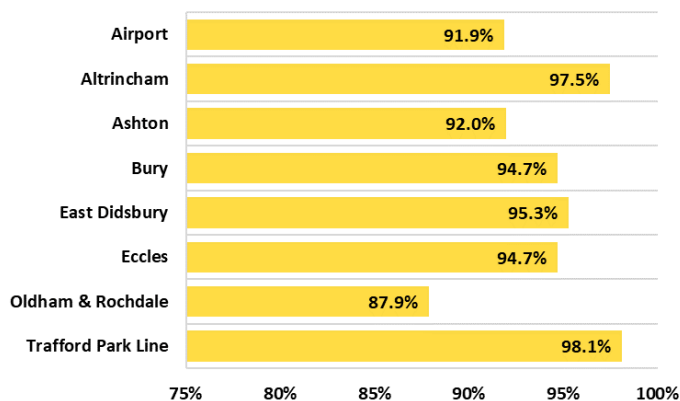
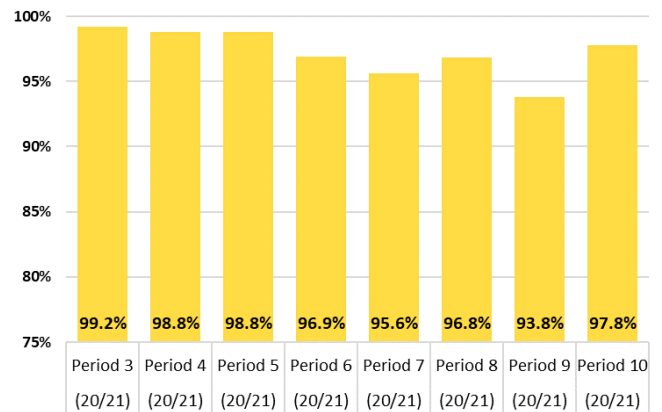
94.0%



Reliability

Percentage of planned miles operated

97.8%



Cancellations

Journeys cancelled

0.61% of all planned journeys



Short Journeys

Incomplete journeys

0.69% of all planned journeys

January 2021

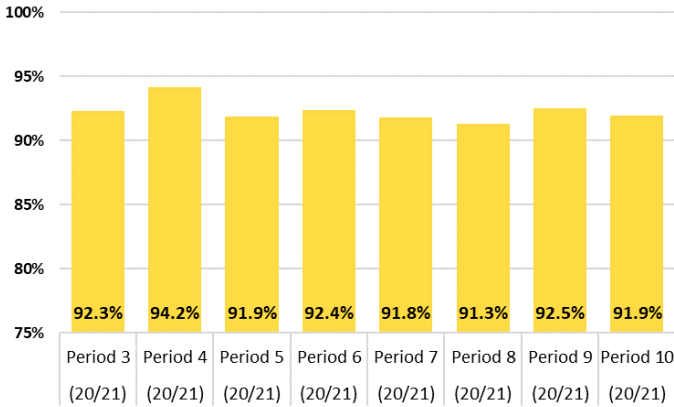
Metrolink Performance

Airport Line



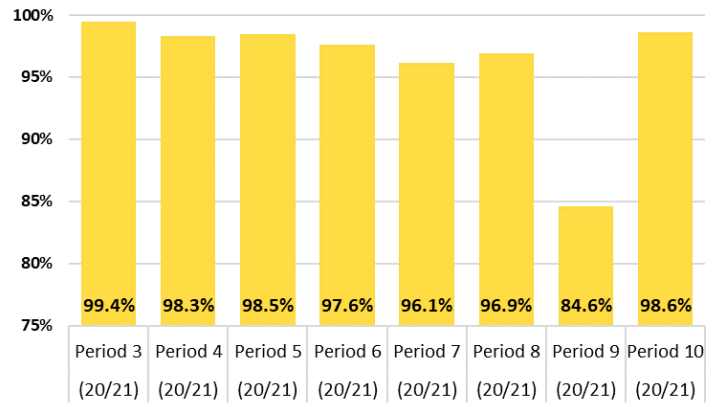
Punctuality

Percentage of trams departing less than 2 minutes late
91.9% Network 94.0%



Reliability

Percentage of planned miles operated
98.6% Network 97.8%

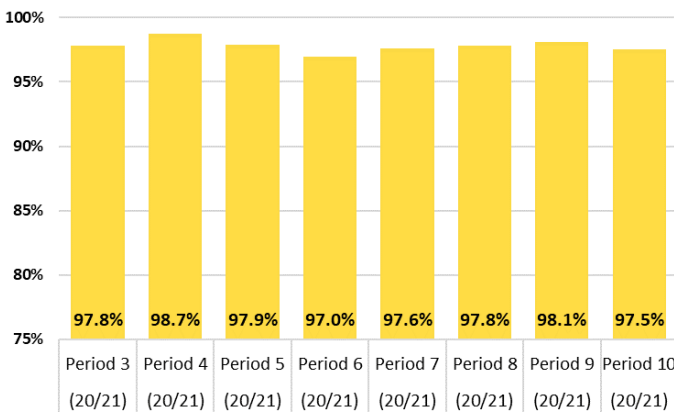


Altrincham Line



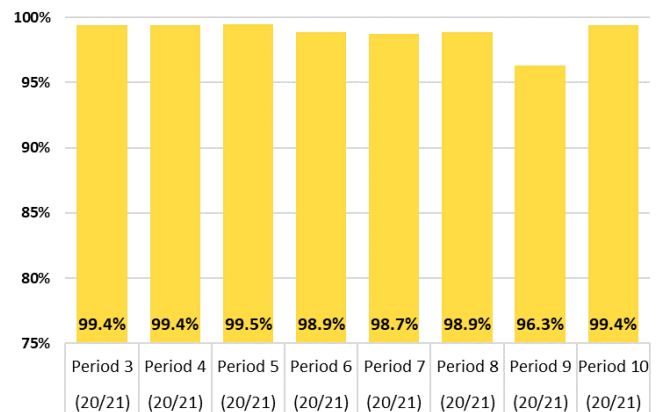
Punctuality

Percentage of trams departing less than 2 minutes late
97.5% Network 94.0%



Reliability

Percentage of planned miles operated
99.4% Network 97.8%



Metrolink Performance

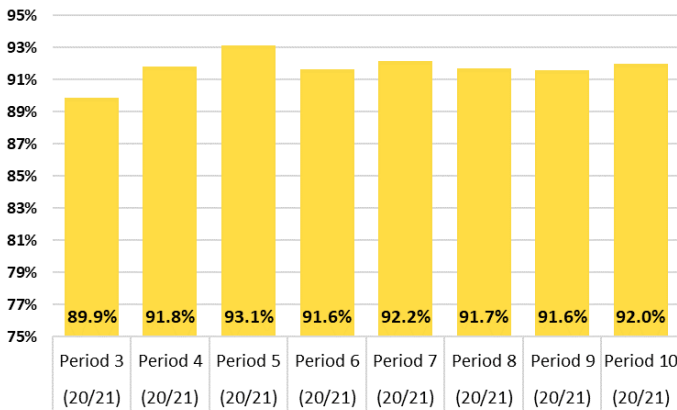
Ashton Line



Punctuality

Percentage of trams departing less than 2 minutes late

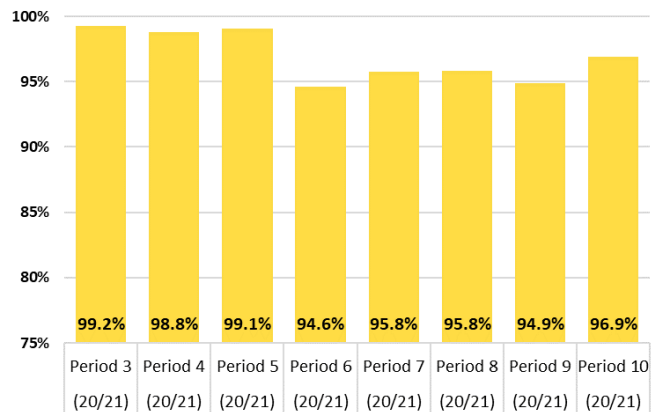
92.0% Network 94.0%



Reliability

Percentage of planned miles operated

96.9% Network 97.8%



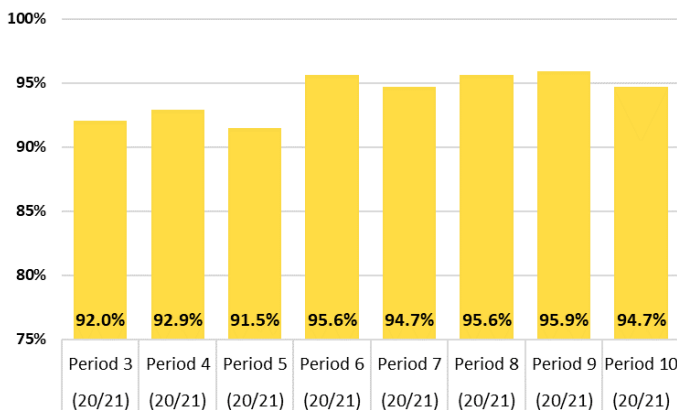
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

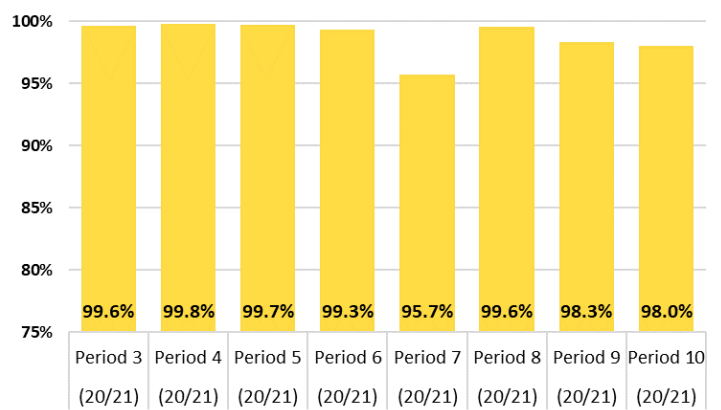
94.7% Network 94.0%



Reliability

Percentage of planned miles operated

98.0% Network 97.8%



Metrolink

Metrolink is operated on behalf of
Transport for Greater Manchester by
KEOLIS amey

Metrolink

Metrolink Performance

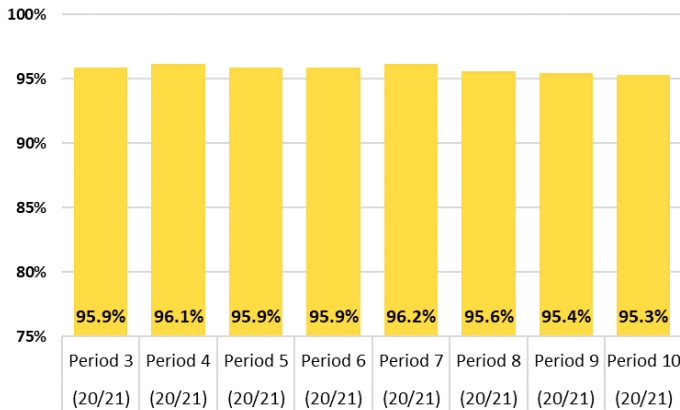
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

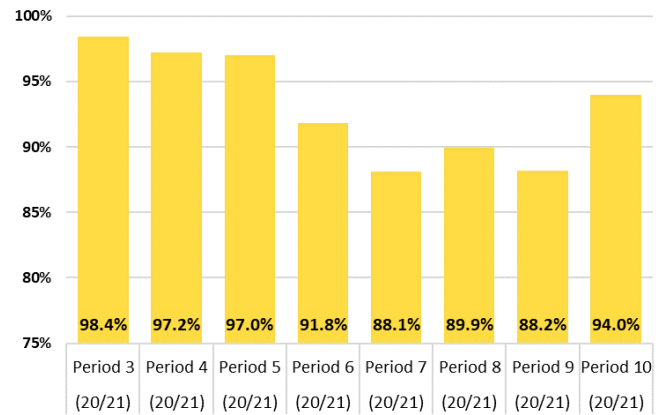
95.3% Network 94.0%



Reliability

Percentage of planned miles operated

94.0% Network 97.8%



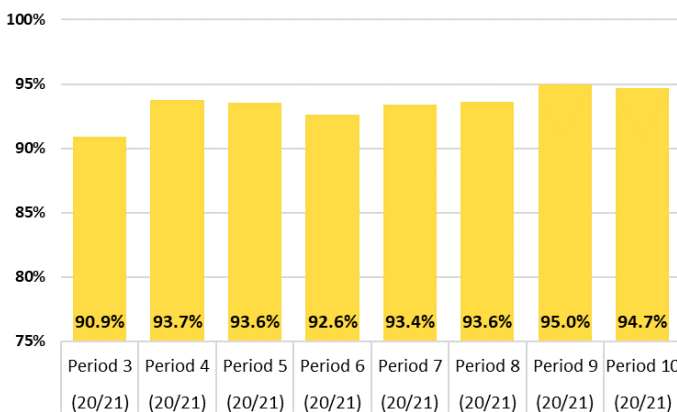
Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late

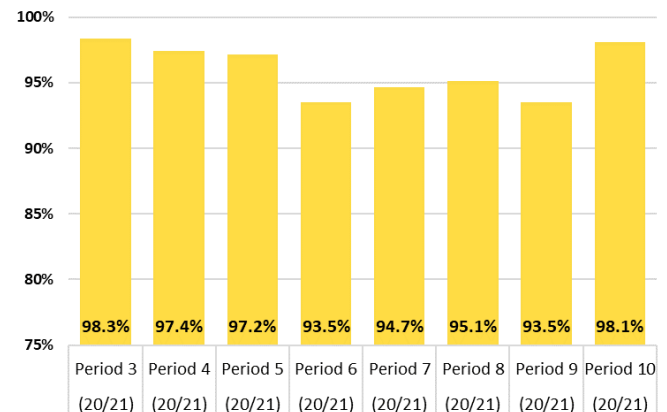
94.7% Network 94.0%



Reliability

Percentage of planned miles operated

98.1% Network 97.8%



Metrolink Performance

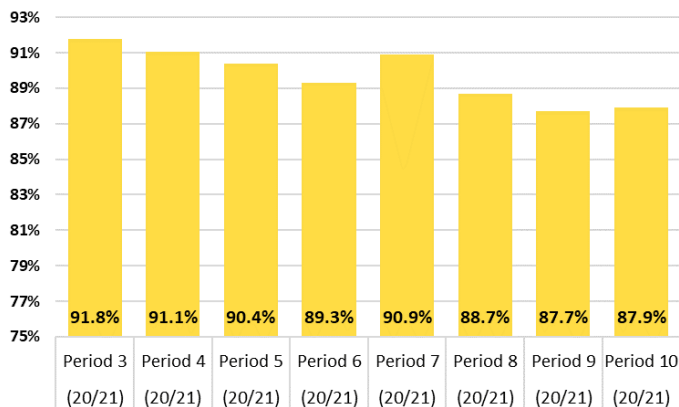
Oldham & Rochdale Lines



Punctuality

Percentage of trams departing less than 2 minutes late

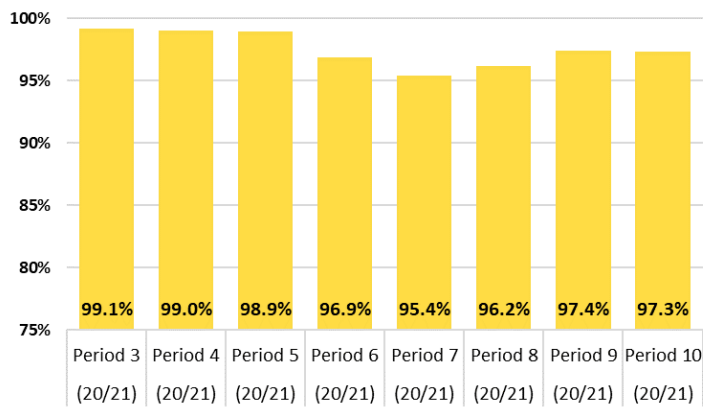
87.9% Network 94.0%



Reliability

Percentage of planned miles operated

97.3% Network 97.8%



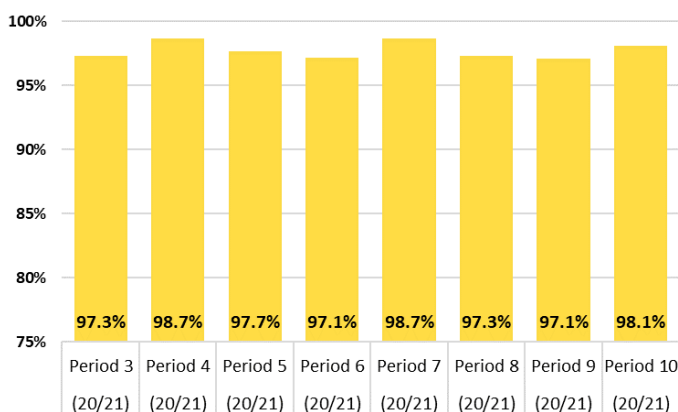
Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late

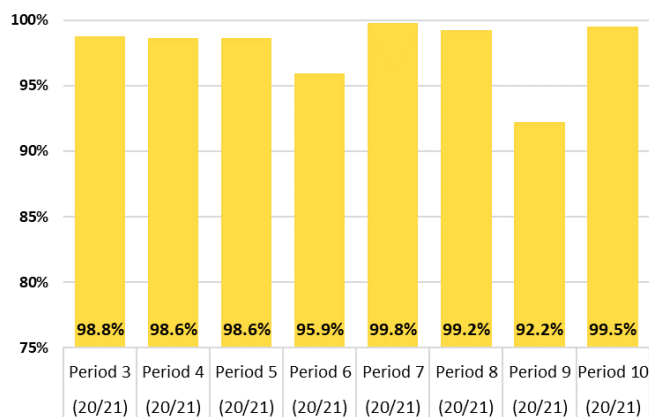
98.1% Network 94.0%



Reliability

Percentage of planned miles operated

99.5% Network 97.8%



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