



MATCH DAY BUS

Information on the Service

What is the Matchday Bus Service?

The Matchday Bus service is specifically designed for Manchester City supporters who wish to travel to the Etihad Stadium for all men's team home games. The scheme will offer eighteen bus routes throughout Greater Manchester, Cheshire, and Derbyshire.

Who manages the Matchday Bus services?

The bus service is operated and managed by Transport for Greater Manchester on behalf of Manchester City.

Where does the Matchday Bus go?

The routes have been carefully planned based on where Manchester City supporters typically travel from to matches at the Etihad Stadium. Services now reach as far east as New Mills, west to Boothstown, north to Ramsbottom and Rochdale, and south to Macclesfield – covering up to a 20-mile radius from the ground.

Across the network, buses stop at key locations including Haughton Green, Marple, Stalybridge, Wythenshawe, Timperley, Stockport, Hazel Grove, Poynton, Flixton, Hale, Tyldesley, Bury, Shaw, Oldham, Middleton, and central Manchester points such as Booth Street West, Piccadilly Rail Station, and Victoria Station.

Detailed information about the stops can be found at: beenetwork.com/man-city/bus-network.

Will the Matchday Bus scheme run every game?

Buses will run for every Men's First Team match at the Etihad Stadium, including all Premier League, Champions League, and domestic cup competitions throughout the 2025/26 season.

How often does it run?

One bus will operate on each of the eighteen routes on a matchday. This one bus will take supporters to the ground on a designated timetable, based on the kick-off time for each fixture. The same bus will be there after the match to take supporters back to their stop of choice. Drop-off times after the match will be based on the time that the match is estimated to finish. For details of the specific pick up and drop off times for your fixture, please visit: beenetwork.com/man-city/bus-network.



MATCH DAY BUS

Where are the bus stops? How can I find them?

To find a stop near you, please visit beenetwork.com/man-city/bus-network, select your nearest route from the list, and take a look at the stops en-route.

You will be able to recognise your bus stop, as it will feature the famous blue of Manchester City and will say 'matchday bus' on it.

How much does the Matchday Bus service cost?

The price of your bus ticket will be based on how far away from the Etihad you are travelling. There will be two zones:

- Zone 1 tickets are £3 for a single, or £6 for a return
- Zone 2 tickets are £4 for a single, or £8 for a return

If you are not sure of your stop and whether it is in Zone 1 or 2, you can find more information on beenetwork.com/man-city/bus-network.

How do I pay and can I pre-book a place on the bus?

For most routes, tickets cannot be pre-booked and must be purchased on the bus using cash or card/contactless payment, with single or return tickets available when boarding.

One bus operates per route with space for an average of eighty fans per bus, and seats are allocated on a first-come, first-served basis.

For services 16, 16H and 17, you must book online in advance via <https://tickets.mancity.com/en-GB/categories/travel> these are separate from the wider Bee Network, so no concessionary tickets (such as for those under 16) are available, and other tickets or passes including AnyBus day/week/monthly tickets or Our Pass will not be accepted.



MATCH DAY BUS

Ahead of travel

1. Where can I find the timetable?

Timetables are available for all routes and fixtures (with a confirmed kick-off time) on the Bee Network website at: beenetwork.com/man-city/bus-network

2. If you book to go to the Etihad Stadium, are you guaranteed a return space?

Supporters who purchase a return ticket when travelling to the Etihad Stadium will be guaranteed a space on the return bus after the match.

3. Where is the pick-up/drop off at the Etihad Stadium?

Pick-up/drop-off will vary by route. Full details of the drop-off and pick-up points for each route are available on the Bee Network website at: beenetwork.com/man-city/bus-network

4. Is there a navigation app of any sort?

Not at this stage.

TfGM are currently developing a real time app with routes and bus stops and bus live location. Once this is live, we will communicate this to supporters.

5. Is the capacity of the bus final? What happens if there's not enough space and some fans had to be left behind?

Currently – yes – capacity is final. We have worked out how many supporters we expect to use the buses, but we will be continually reviewing capacity, demand and whether there is scope for additional buses to operate on any particular route.

6. I am interested in the scheme but none of the bus routes are operating, or not stopping, in my area. Will you consider adding more routes or stops?

We regularly review passenger numbers and listen to supporter feedback, and several route changes have already been made since the scheme began. If you would like to suggest a new stop or route, please email matchdaybus@tfgm.com so your feedback can be considered.



MATCH DAY BUS

Tickets and passes

1. Is a match ticket needed when getting on the bus? Do I have to show proof?

You may be asked to present a matchday ticket upon entry on the bus.

2. Is there a minimum capacity for the bus to run?

No. All buses will operate regardless of passenger numbers, but we continually monitor usage and may adjust routes if needed.

3. How long does each journey take?

Journey times vary, dependent upon the route. Details of all journey times are available at: beenetwork.com/man-city/bus-network

4. Can Metrolink passes bought on matchday/seasonal Metrolink pass be used for travel?

Metrolink tickets cannot be used on the Matchday Buses

5. Can I use other bus tickets and passes?

Bus tickets including but not limited to; Bee AnyBus, Bee Bus, Our Pass, and any Operator own day/monthly passes are not valid on these services, except for the National Concessionary Travel Pass, which is valid on all services except 16, 16H and 17.

6. Can I buy a return ticket on one bus and use it on another?

No, tickets cannot be transferred. To avoid capacity issues, if you are not travelling home on the same bus, you will need to purchase a single ticket.

7. What if I lose/damage my ticket?

If you are travelling on one of the buses, please make sure that you keep your ticket safe, as if you lose your ticket, you will need to purchase a new one in order to travel.

8. How do I pay for a ticket? Cash or cashless?

All buses accept cash and contactless payments by card or mobile device.

9. Will images of tickets be accepted?

No - only the tickets printed by the driver will be accepted.



MATCH DAY BUS

10. What is the refund policy?

Tickets purchased on board are non-refundable and cannot be exchanged, as payment is only taken if you intend to travel. For services 16, 16H and 17, please contact Manchester City directly regarding their refund policy.

11. If Manchester City play multiple games in a week (e.g. Premier League on a Saturday and Champions League on a Tuesday) can a fan pay for a weekly ticket for these matches?

At this time, tickets can only be bought on a match-by-match basis.



MATCH DAY BUS

On the bus

1. Are the buses wheelchair accessible? Can you provide assistance for fans with mobility requirements?

All buses will be wheelchair accessible, and assistance can be provided if needed – just let the driver or a member of staff know how they can help when you are ready to get on board.

2. What can I take on board the bus?

Bags can be taken on board the buses but cannot be left on the bus whilst you attend the match. Manchester City and TfGM will not be responsible for any loss or damage of belongings left on a bus.

Don't forget – if you are intending on taking your bag into the Etihad itself, please make sure that it complies with the Manchester City bag policy, which is available on [the Manchester City website](#).

3. Can I leave my bag on the bus while I go to the match?

For safety and security reasons, no items can be left on board. Manchester City and TfGM will not be responsible for any loss or damage of belongings left on a bus.

4. Are there toilets on the bus?

There are no toilets on the bus.

5. Are the buses 'policed' to stop fans abusing the ticketing system (i.e. seeing a bus goes back to Manchester centre and jumping on, in place of fan who has return ticket)?

All buses will have a member of staff to assist passenger loadings. Passengers with a return ticket will get priority.

6. Can I get on at a particular stop and get off at a different one on the way back?

Yes.

7. Will it be the same bus that I got on, as going home after the match?

Yes.

8. Do the buses wait outside the ground while the game is on or go elsewhere?

Buses will remain at their designated pick-up point ahead of the return trip, so the same bus will be in the same place that you were dropped off at, ready for the journey back.



MATCH DAY BUS

9. If there is a long delay in the match, such as a stoppage or large amount of injury time, what will happen with the buses?

While we are required to publish timetables in advance, we will be taking a common-sense approach on the day based on the final whistle time and demand for the service. Therefore, if the match finishes late because of injury time we will wait to ensure fans have the time to reach the bus services.

After travel

1. How do I make a complaint?

If there was something that wasn't quite right with your journey, please contact Transport for Greater Manchester by email at: matchdaybus@tfgm.com.

2. I left an item on the bus, who do I contact to get it back?

If an item is left on the bus, please contact the operator as detailed below.

Route	Operator	Contact details
Match Day Bus 1: Haughton Green – Denton South – Denton – Dane Bank – Gorton - Etihad Stadium	Go North West	Weblink
Match Day Bus 2: Marple – Romiley – Bredbury – Gee Cross – Hyde - Etihad Stadium	Diamond	Weblink
Match Day Bus 3: Stalybridge – Dukinfield – Audenshaw - Etihad Stadium	Go North West	Weblink
Match Day Bus 4: Wythenshawe – Heald Green - Cheadle Hulme – Cheadle – Fallowfield - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 5: Timperley – Brooklands – Sale Moor – Northenden – Didsbury - Withington - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 6: Heaviley – Offerton – Stockport – Heaton Chapel – Reddish - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 7: New Mills – Disley – High Lane – Hazel Grove – Great Moor - Etihad Stadium	Diamond	Weblink
Match Day Bus 8: Macclesfield – Tytherington – Poynton – Bramhall - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 9: Flixton - Urmston - Lostock - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 9x: Flixton – Urmston – Davyhulme - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 10: Hale – Altrincham – Sale West – Ashton Upon Mersey – Sale – Stretford - Etihad Stadium	Diamond	Weblink
Match Day Bus 11: Tyldesley - Boothstown - East Lancs Road - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 12: Ramsbottom – Tottington – Greenmount – Bury – Radcliffe – Whitefield- Etihad Stadium	First	Weblink
Match Day Bus 13: Shaw - Royton - Chadderton - Broadway - New Moston - Etihad Stadium	First	Weblink
Match Day Bus 14: Oldham - Hollinwood - Failsworth - Central Park - Etihad Stadium	First	Weblink
Match Day Bus 15: Rochdale - Castleton - Middleton - Blackley - Moston - Moston - Etihad Stadium	Go North West	Weblink
Match Day Bus 16/16H: Booth Street West Car Park - Piccadilly Rail Station - Etihad Stadium	Tyrers	Please call 01257 480979 and choose option four
Match Day Bus 17: Victoria Rail Station to Etihad Stadium Express	Tyrers	Please call 01257 480979 and choose option four