

# Metrolink Performance Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our eight week period between:

7 February 2021 to 31 March 2021

## How we performed



### Punctuality

Percentage of trams departing less than 2 minutes late

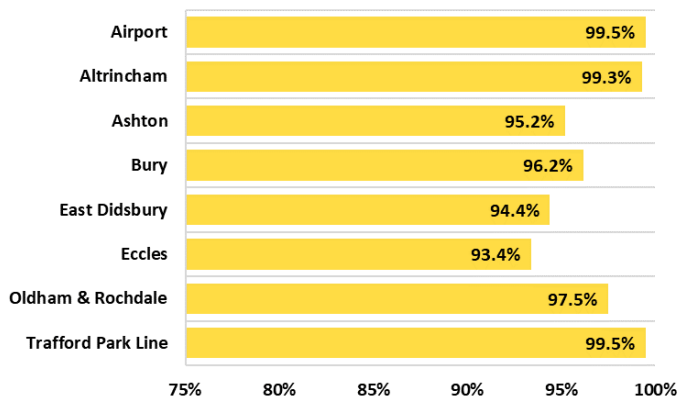
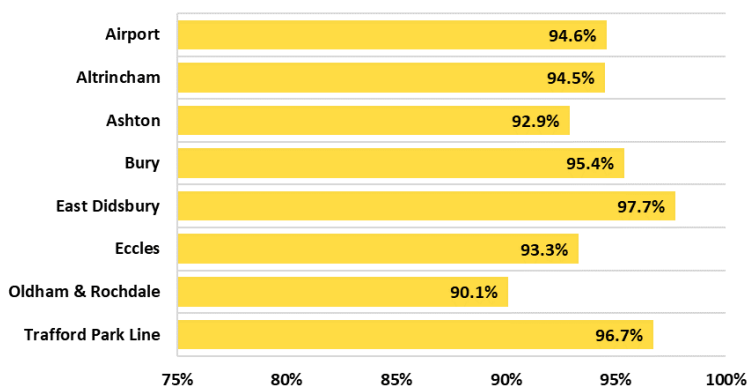
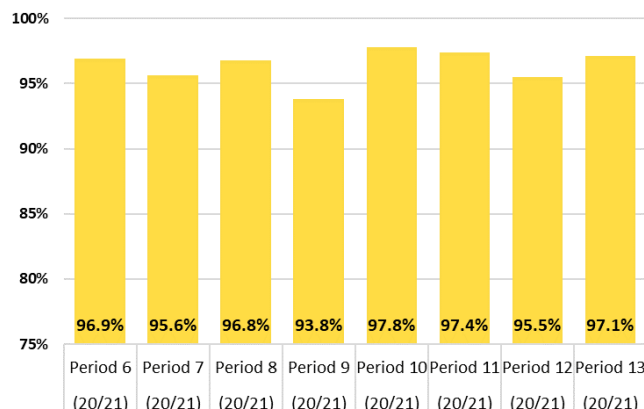
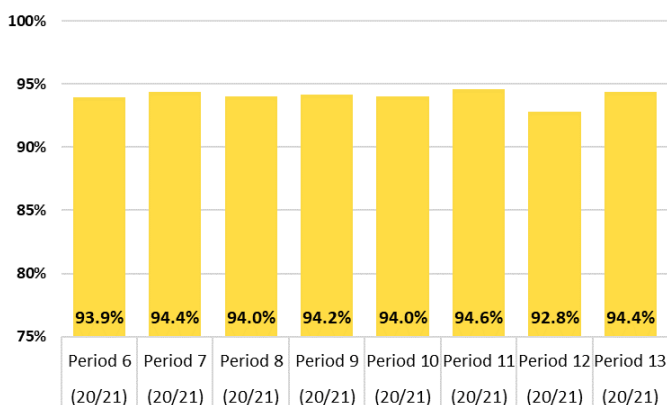
**94.4%**



### Reliability

Percentage of planned miles operated

**97.1%**



### Cancellations

Journeys cancelled

**0.40%** of all planned journeys



### Short Journeys

Incomplete journeys

**1%** of all planned journeys

April 2021

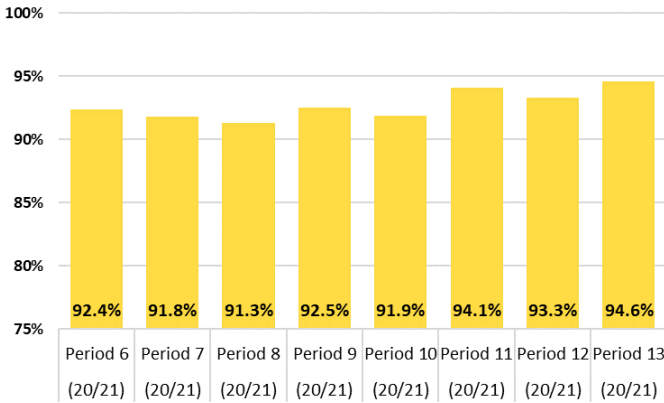
# Metrolink Performance

## Airport Line



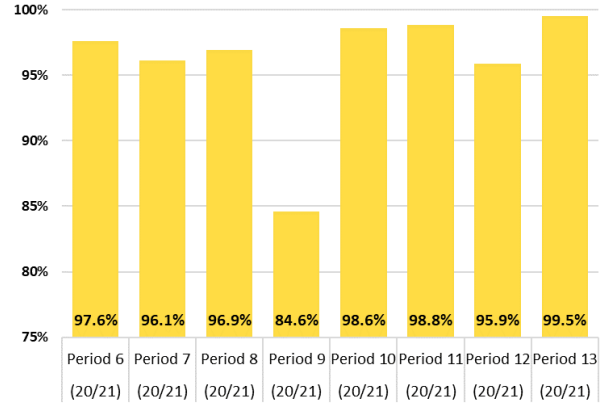
### Punctuality

Percentage of trams departing less than 2 minutes late  
**94.6%** Network 94.4%



### Reliability

Percentage of planned miles operated  
**99.5%** Network 97.1%

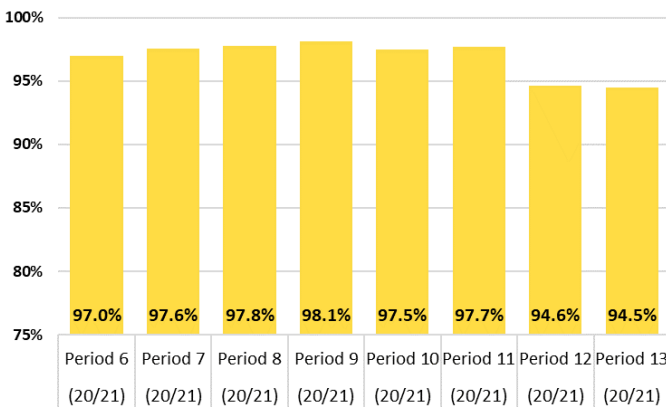


# Altrincham Line



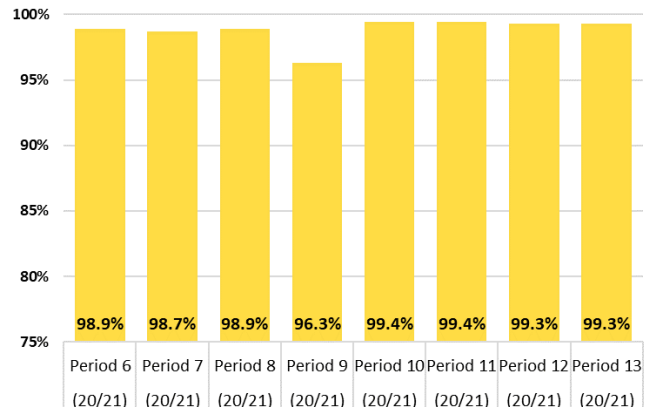
### Punctuality

Percentage of trams departing less than 2 minutes late  
**94.5%** Network 94.4%



### Reliability

Percentage of planned miles operated  
**99.3%** Network 97.1%



# Metrolink Performance

## Ashton Line



### Punctuality

Percentage of trams departing less than 2 minutes late

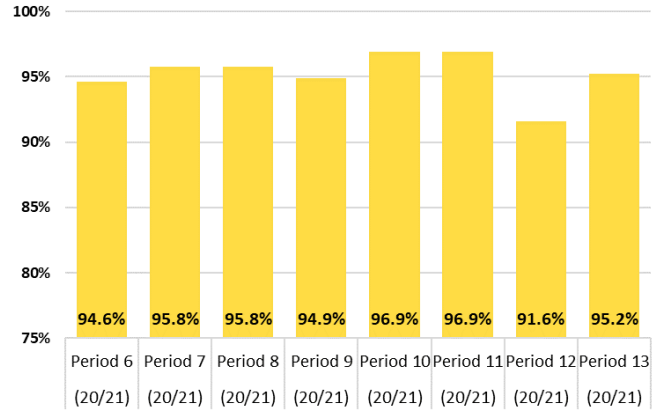
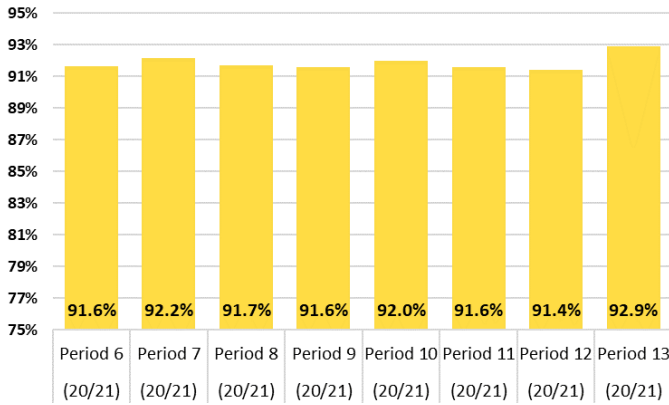
**92.9%** Network 94.4%



### Reliability

Percentage of planned miles operated

**95.2%** Network 97.1%



## Bury Line



### Punctuality

Percentage of trams departing less than 2 minutes late

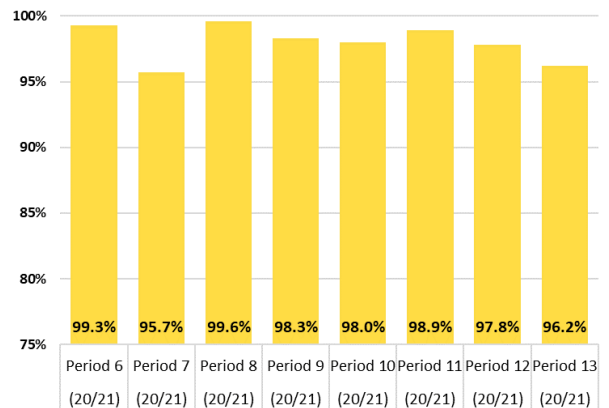
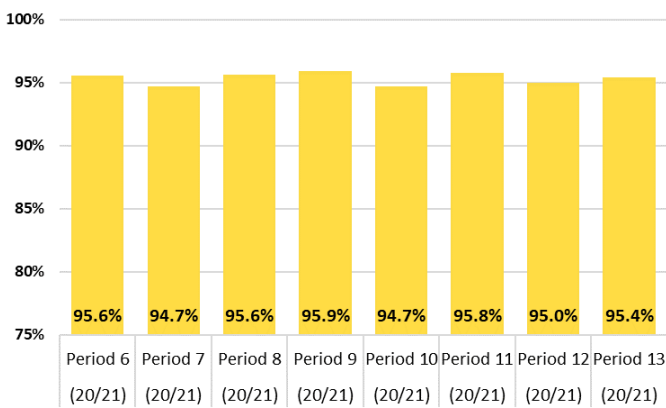
**95.4%** Network 94.4%



### Reliability

Percentage of planned miles operated

**96.2%** Network 97.1%



**Metrolink**

Metrolink is operated on behalf of  
Transport for Greater Manchester by  
**KEOLIS amey**

Metrolink

# Metrolink Performance

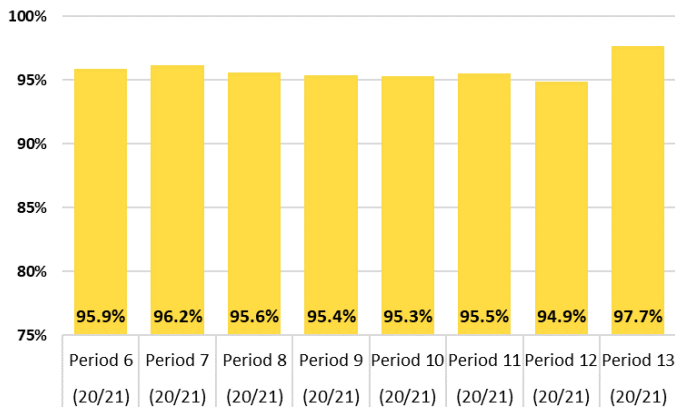
## East Didsbury Line



### Punctuality

Percentage of trams departing less than 2 minutes late

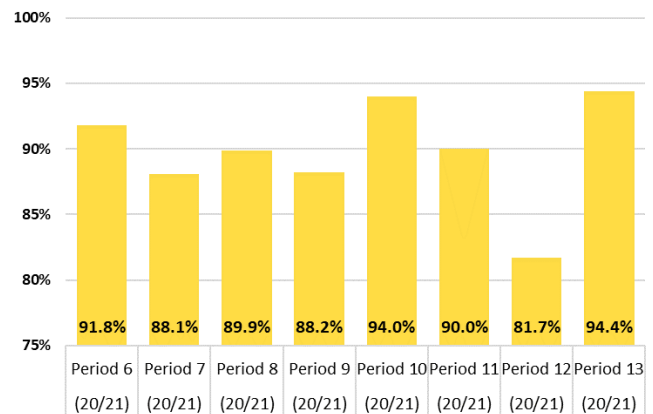
**97.7%** Network 94.4%



### Reliability

Percentage of planned miles operated

**94.4%** Network 97.1%



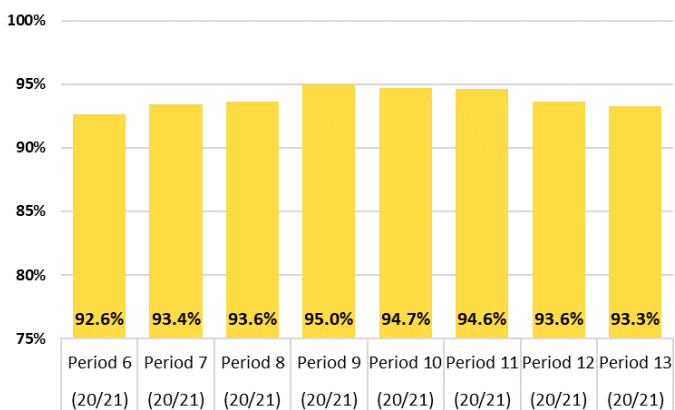
# Eccles & Media City Lines



### Punctuality

Percentage of trams departing less than 2 minutes late

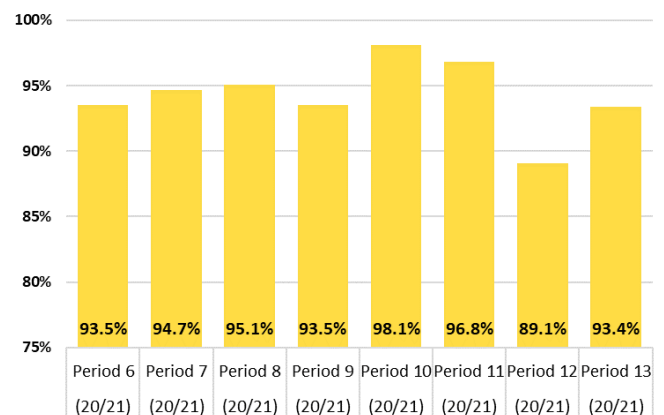
**93.3%** Network 94.4%



### Reliability

Percentage of planned miles operated

**93.4%** Network 97.1%



# Metrolink Performance

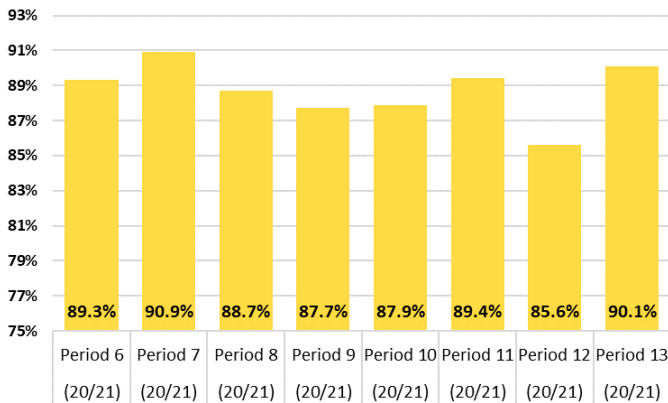
## Oldham & Rochdale Lines



### Punctuality

Percentage of trams departing less than 2 minutes late

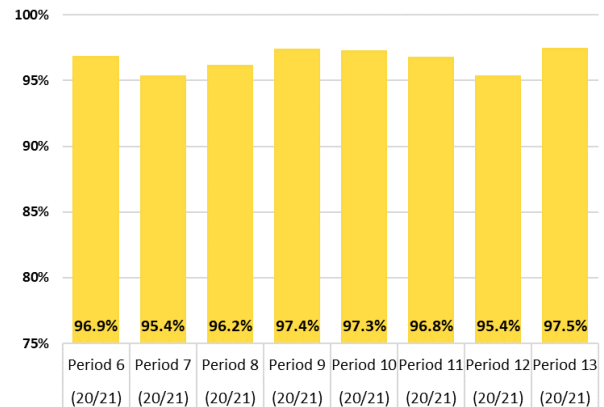
**90.1%** Network 94.4%



### Reliability

Percentage of planned miles operated

**97.5%** Network 97.1%



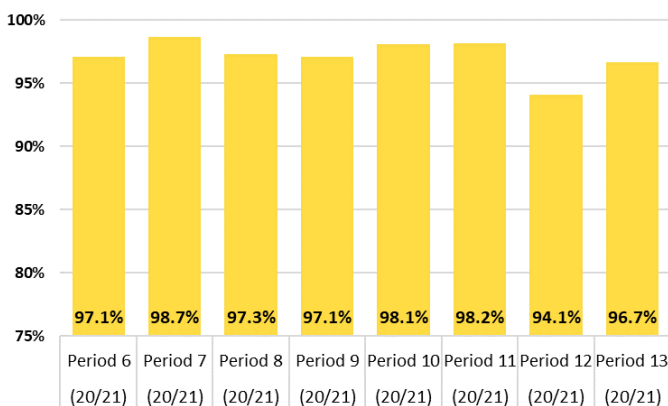
## Trafford Park Line



### Punctuality

Percentage of trams departing less than 2 minutes late

**96.7%** Network 94.4%



### Reliability

Percentage of planned miles operated

**99.5%** Network 97.1%

