

DO YOUR BIT

FACTSHEET FOR BUSINESS SEPTEMBER CAMPAIGN

Introduction

September will see a return to school, college and university for many of the region's young people. Additionally, greater numbers of parents may be returning to work for the first time in many months.

Living with coronavirus and the adjustments that we are all making continue to present an ongoing challenge. Employers and employees are making changes, both personally and professionally to enable as close a return to normality as possible.

By recognising that we are all in this together and we can all do our bit, we can reach a more normal level more quickly.

How we travel around Greater Manchester has changed but at TfGM we are committed to getting people moving safely again.

This guidance sets out the very latest advice to businesses to help and encourage employees to return to work. The safety of everyone remains our priority across the city region.

A Safe Transport Network

Everyone has their part to play in ensuring that the tram network is as safe as possible for all users.



Keeping our network clean

We are working with Metrolink operator KeolisAmey Metrolink (KAM) to ensure that your network is as safe, clean and reliable as possible. We have risk assessed our service in-line with Government advice and put in measures to increase social distancing as well as ensuring our Metrolink fleet is deep cleaned more regularly.

Hand sanitizer dispensers are located at interchanges, bus stations and at key Metrolink stops.

Travelling on Metrolink

At Interchanges and bus stations, TfGM staff are available to assist you from 7am until 11pm Monday - Saturday and from 10am until 5pm on Sundays.

We are increasing patrols on our tram network to engage with the public to remind them that face coverings are compulsory for travel unless an exemption is in place.

Markings on metrolink platforms and trams are in place to show customers where to stand or sit in order to maintain social distancing.

There are also 200 posters across our 99 Metrolink stops in Greater Manchester to reinforce this message.

From August 24th there will be some changes to Metrolink services to reflect demand and enable better social distancing.

- Metrolink services will be extended by 1 hour: now finishing at midnight Monday-Saturday and 11pm on Sundays
- On Sundays the frequency of tram services will increase to one every 15 minutes between 7am and 11pm
- On Monday-Friday tram services will be operating at a 10-minute frequency between 6am and 7pm and then every 20 minutes until midnight
- On Saturdays a 10-minutes frequency will be in place between 8am and 8pm and then every 20 minutes until midnight
- We are operating as many double trams as possible
- The above changes are due to an increase in demand and to allow for greater social distancing on the tram network

Social Distancing

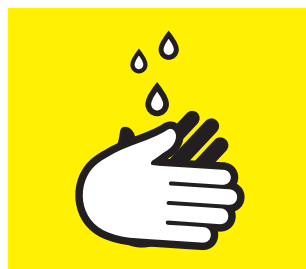
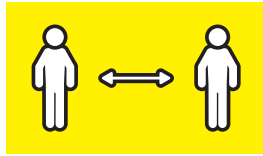
Social distancing remains one of the most effective measures we have in

meeting the challenge of coronavirus.

Protect yourself and others whilst on public transport – including at stops, interchanges and platforms - or at work. Travel at quieter times, be prepared to board a later tram, train or bus if it's too busy. Be respectful of others.

We also ask you and your employees to remember:

- It is compulsory to wear a face covering for the entirety of your journey on public transport unless an exemption is in place
- Customers should carry and use hand sanitizer to clean hands before and after travel
- Plan ahead. Avoid travelling at peak times if you can
- If you have coronavirus symptoms, get a test. Don't use public transport
- If you have to drive, please be aware that some roads may be busier at different times than usual. Also, there are a number of improvement schemes underway. Plan ahead, avoid peak hours and be prepared to use a different route than usual.



Actions for employers:

1. Cycling and walking can improve staff health and wellbeing and helps to tackle congestion and poor air quality – can you do more to help your staff walk or cycle?
2. Is public transport an option for staff – if so, can you stagger start/finish times to protect transport capacity at peak times.
3. Highways will be busy - can you help by arranging for jobs (e.g. maintenance) or deliveries to take place outside peak hours?

The sections below are a guide to helping you implement these actions.

Active Commutes

Can you help your staff walk or cycle to work?

Cycling and walking can improve staff health and wellbeing and helps to tackle congestion and poor air quality.

During lockdown Greater Manchester has seen cycling trips increase by an average of 34%, with a weekday cycling peak reaching 170,000 trips.



Safer Routes

Immediate funding has been released to prioritize the rapid implementation of emergency protected routes.

These schemes provide safe travel options for people without cars and support social distancing through widened cycle and pedestrian routes.

For further information visit [#safestreetssavelives](https://www.gov.uk/guidance/safestreetssavelives)

Plans for a further 200km of protected cycle lanes – 94km of which are on strategic transport routes – are currently being considered as part of a GM-wide funding bid from the Department for Transport.

Greater Manchester already has a fantastic network of traffic-free cycle routes

These routes allow stress-free travel throughout Greater Manchester and are often the quickest way to travel.

Find out more [here](#)

Bee Network

The Bee Network aims to connect every neighbourhood and community in Greater Manchester, making it easier for people to get around on foot or by bike. The Bee Network will have 1,800 miles of cycle and walking provision as well as 2,400 new and improved road crossings.

The first route launched in August 2019. A further 82 schemes have so far been approved.

See what's happening in your area [here](#)

Safer Cycling

TfGM offers free 1-2-1 cycle training for anyone living within Greater Manchester.

This is perfect for anyone wishing to improve their cycling confidence. We offer personal support to learn the skills to get out on the road. Attendees will learn how to plan a route, communicate with other road-users, take the safest position on the road and anticipate others' behaviour to ride confidently.

Find out more and book on our website or contact cycle.training@tfgm.com

Access to Bikes

TfGM's Access to Bikes webpages provides lots of ideas of how to find an affordable bike.

The UK Government has introduced the Fix Your Bike voucher scheme up to the value of £50 for anyone wishing to make repairs to their bike. There are a number of participating outlets which accept these vouchers.

Safer Walking

TfGM are supporting GM Walking which is Greater Manchester's hub for all things walking related.

- Find routes
- Connect with groups
- Join in and support our city's culture shift on walking

Flexible Organisations

As an employer can you stagger start/finish times to protect transport capacity at peak times?



This will help spread demand on the network across the day and enable your staff to social distance more easily.

Choosing how and when to travel can make commutes safer and less stressful. With schools reopening in September now is the time to plan as services become busier

TfGM have tools and guidance available to plan for travel outside of peak times.

- [Transport information](#) by district with smart and safe travel choices
- Find out when [Metrolink](#) is at its quietest, giving an indication of when it might be best for your employees to travel
- Bus timetables are all in one place [here](#)
- National Rail updates the status of services [here](#)

It is likely that many workplaces and their employees have used video conferencing and online tools much more than ever in the last 6 months.

We understand that workplaces are returning to some normality, but we encourage employers to consider reducing unnecessary trips where video conferencing is a viable alternative.

Freight and Delivery

Highways will be busy - can you help by arranging for deliveries and servicing to take place outside peak hours?



TfGM work with distribution companies and other organisations to keep freight moving safely in the region with minimum impact on the environment.

Manchester's businesses have a key role to play in reducing the number of unnecessary journeys across our network.

There is an opportunity now to review the frequency and volume of your goods and service deliveries to keep your supply chains resilient and efficient.

Retiming

Changing times of deliveries, maintenance visits and collections to outside of peak traffic hours can bring environmental, financial, social and safety benefits to your business and local community.

Delivery and Service Planning

TfGM's guide to Delivery and Service plans can help businesses and organisations reduce unnecessary deliveries, especially at peak times.

Safety of Deliveries

Organisations can specify that subcontractors are registered with the [Construction Logistics and Community Safety \(CLOCS\)](#) scheme. CLOCS helps to reduce risks from large vehicles to pedestrians, cyclists, motorcyclists and other road users.

For updates on freight and logistics, email freight@tfgm.com

We hope that you find this latest update useful. If you need further information please contact sustainable.journeys@tfgm.com