Metrolink Performance

Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our four week period between:

10 January 2021 to 6 February 2021

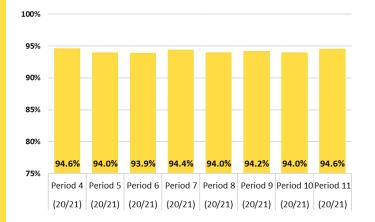
How we performed

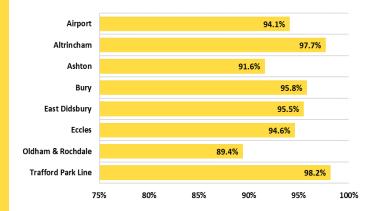


Punctuality

Percentage of trams departing less than 2 minutes late

94.6%



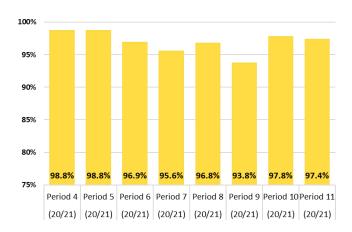


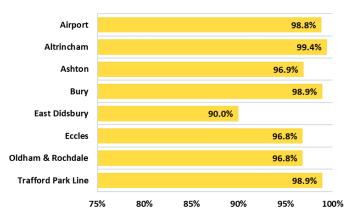


Reliability

Percentage of planned miles operated

97.4%







Cancellations

Journeys cancelled

0.59% of all planned journeys



Short Journeys

Incomplete journeys

0.42% of all planned journeys

February 2021





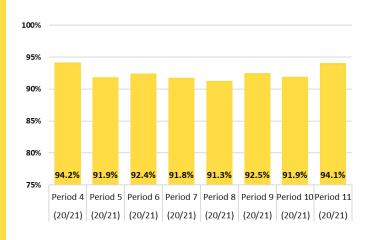
Metrolink Performance

Airport Line

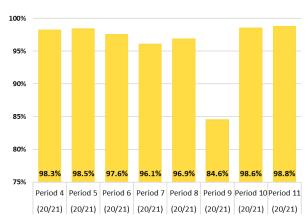


Punctuality

Percentage of trams departing less than 2 minutes late **94.1%** Network 94.6%





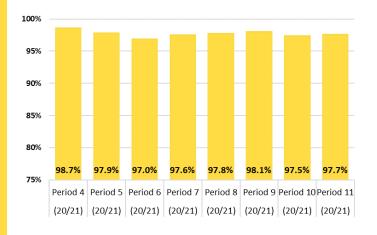


Altrincham Line



Punctuality

Percentage of trams departing less than 2 minutes late **97.7%** Network 94.6%

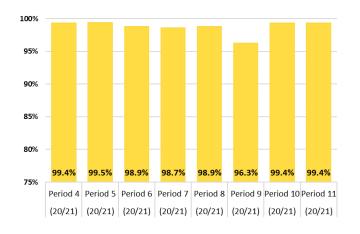




Reliability

Percentage of planned miles operated

99.4% Network 97.4%







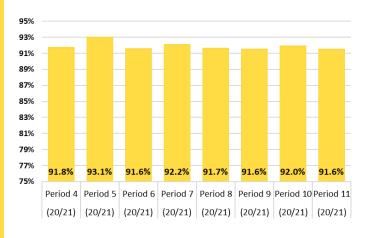
Metrolink PerformanceAshton Line

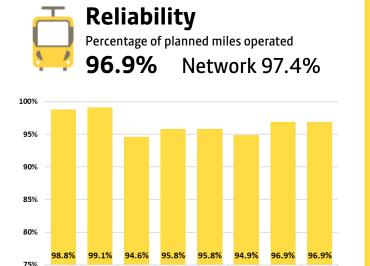
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Punctuality

Percentage of trams departing less than 2 minutes late

91.6% Network 94.6%





Period 4 | Period 5 | Period 6 | Period 7 | Period 8 | Period 9 | Period 10 | Period 11

(20/21) (20/21) (20/21) (20/21) (20/21) (20/21) (20/21) (20/21)

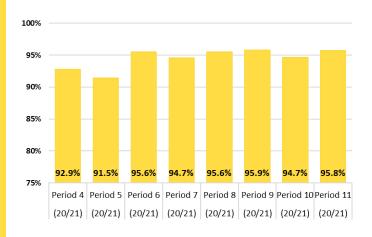
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

95.8% Network 94.6%

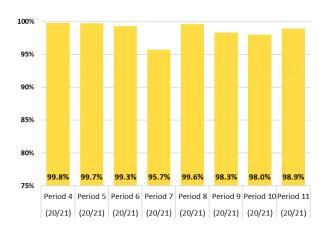




Reliability

Percentage of planned miles operated

98.9% Network 97.4%







Metrolink Performance

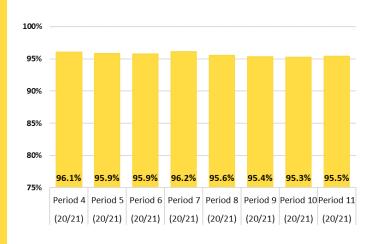
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

95.5% Network 94.6%

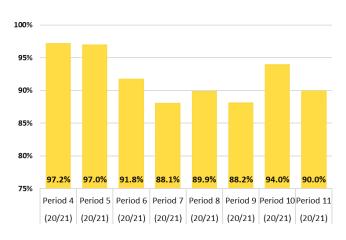




Reliability

Percentage of planned miles operated

90.0% Network 97.4%

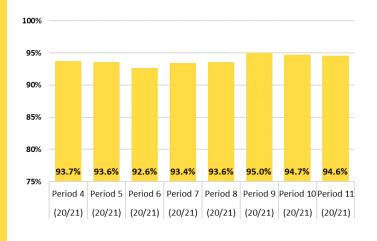


Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late **94.6%** Network 94.6%

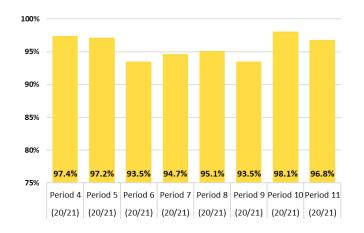




Reliability

Percentage of planned miles operated

96.8% Network 97.4%





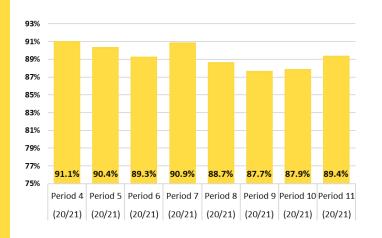


Metrolink Performance Oldham & Rochdale Lines



Punctuality

Percentage of trams departing less than 2 minutes late **89.4%** Network 94.6%

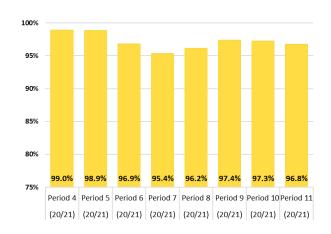




Reliability

Percentage of planned miles operated

96.8% Network 97.4%



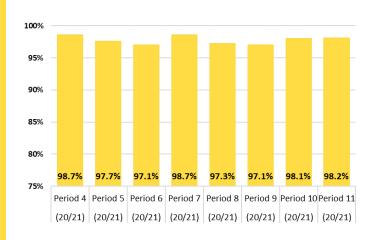
Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late

98.2% Network 94.6%





Reliability

Percentage of planned miles operated

98.9% Network 97.4%

