

# Metrolink Performance

## Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our last quarter between:

19 September 2021 to 11 December 2021

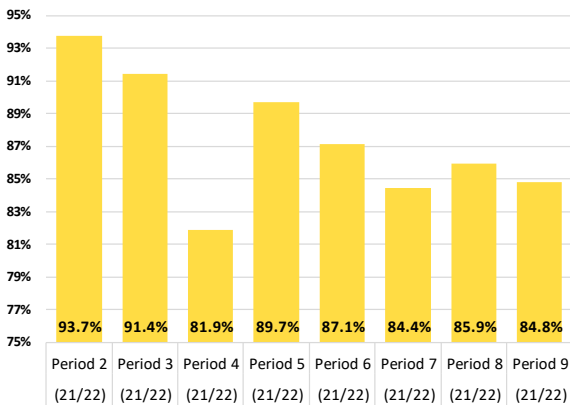
### How we performed



#### Punctuality

Percentage of trams departing less than 2 minutes late

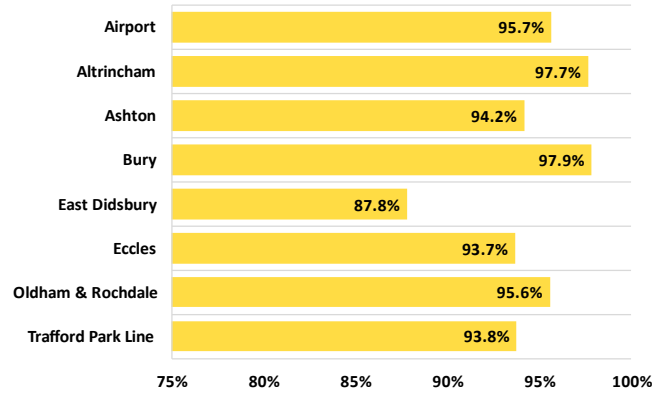
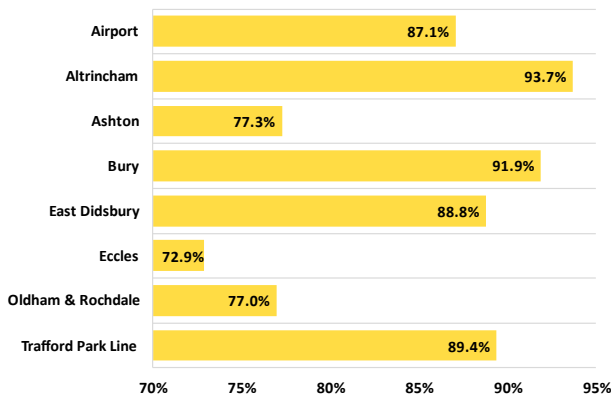
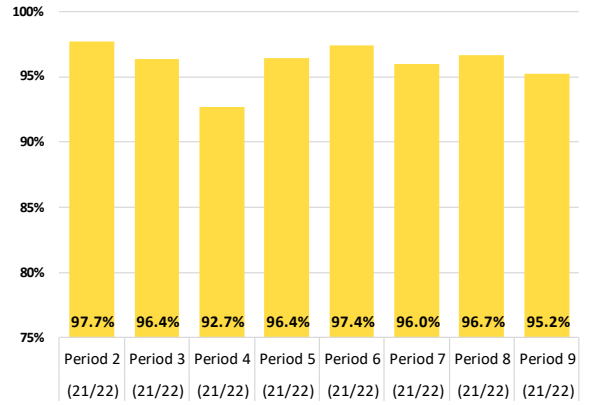
**84.8%**



#### Reliability

Percentage of planned miles operated

**95.2%**



#### Cancellations

Journeys cancelled

**2.89%** of all planned journeys



#### Short Journeys

Incomplete journeys

**0.38%** of all planned journeys

December 2021

# Metrolink Performance

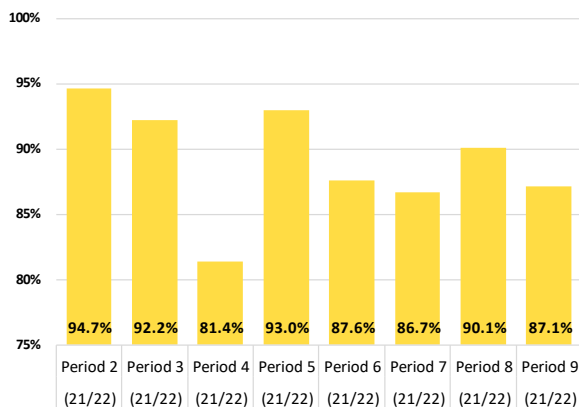
## Airport Line



### Punctuality

Percentage of trams departing less than 2 minutes late

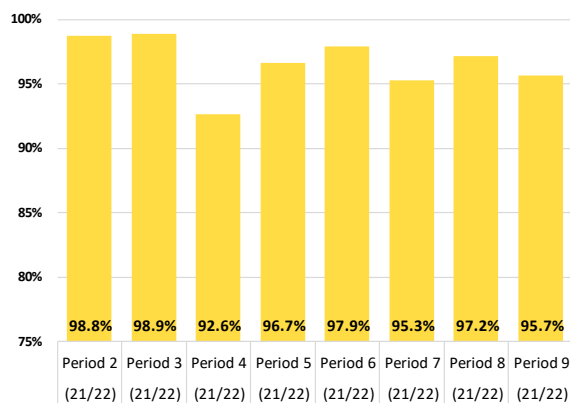
**87.1%** Network 84.8%



### Reliability

Percentage of planned miles operated

**95.7%** Network 95.2%



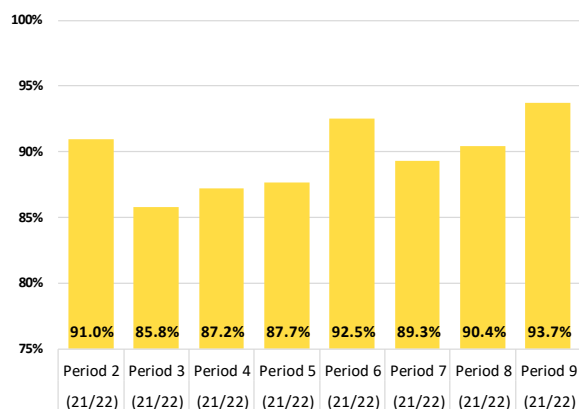
## Altrincham Line



### Punctuality

Percentage of trams departing less than 2 minutes late

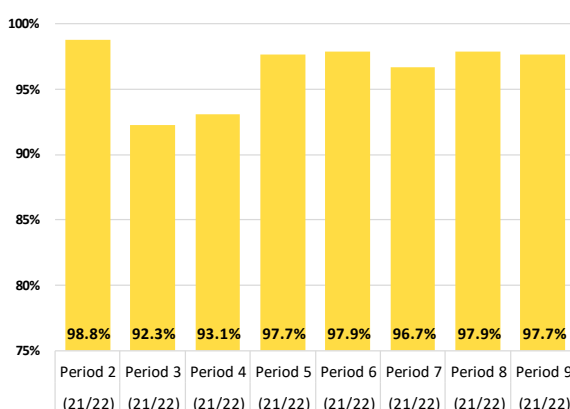
**93.7%** Network 84.8%



### Reliability

Percentage of planned miles operated

**97.7%** Network 95.2%



# Metrolink

Metrolink is operated on behalf of  
Transport for Greater Manchester by  
**KEOLIS amey**  
Metrolink

# Metrolink Performance

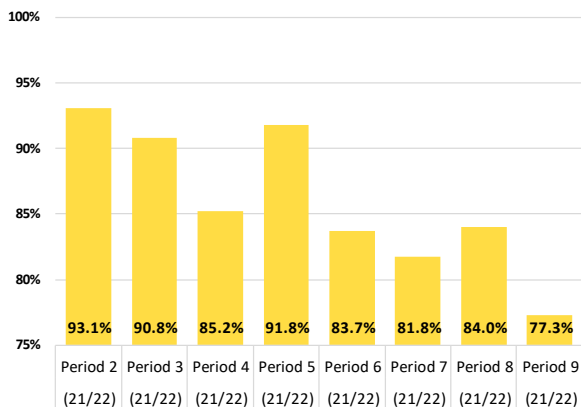
## Ashton Line



### Punctuality

Percentage of trams departing less than 2 minutes late

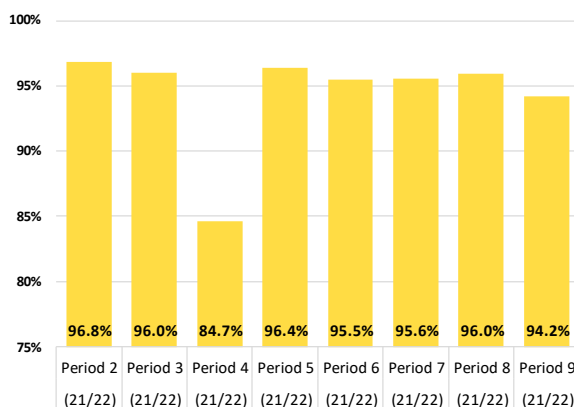
**77.3%** Network 84.8%



### Reliability

Percentage of planned miles operated

**94.2%** Network 95.2%



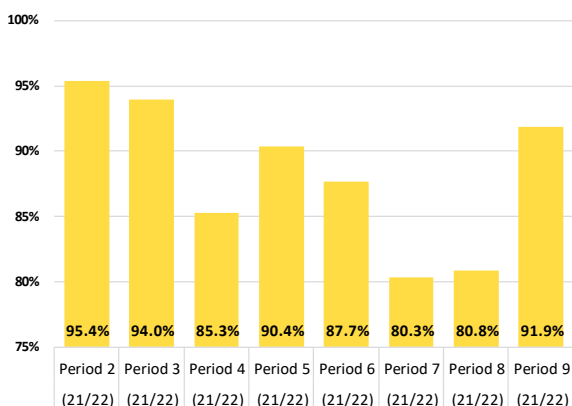
## Bury Line



### Punctuality

Percentage of trams departing less than 2 minutes late

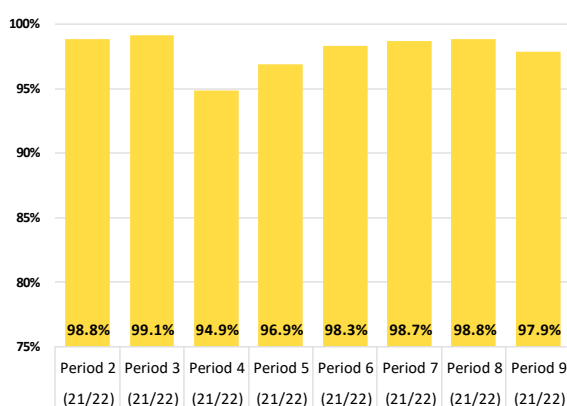
**91.9%** Network 84.8%



### Reliability

Percentage of planned miles operated

**97.9%** Network 95.2%



Metrolink

Metrolink is operated on behalf of  
Transport for Greater Manchester by  
**KEOLIS amey**  
Metrolink

# Metrolink Performance

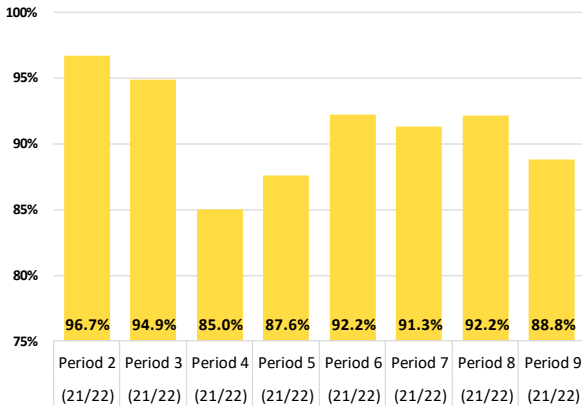
## East Didsbury Line



### Punctuality

Percentage of trams departing less than 2 minutes late

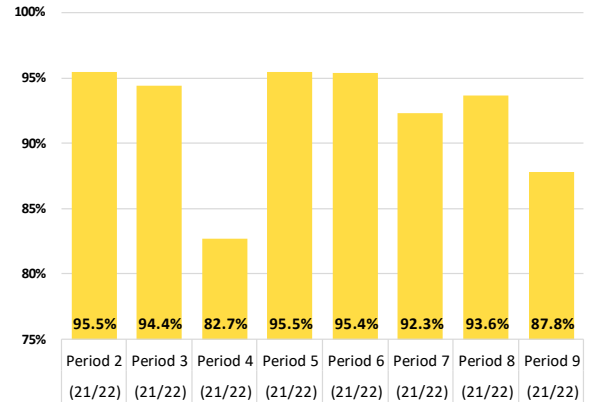
**88.8%** Network 84.8%



### Reliability

Percentage of planned miles operated

**87.8%** Network 95.2%



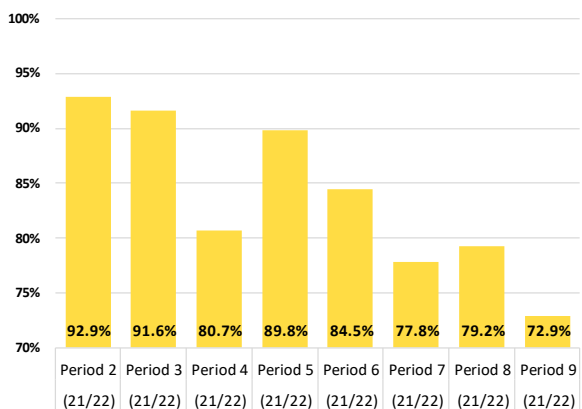
## Eccles & Media City Lines



### Punctuality

Percentage of trams departing less than 2 minutes late

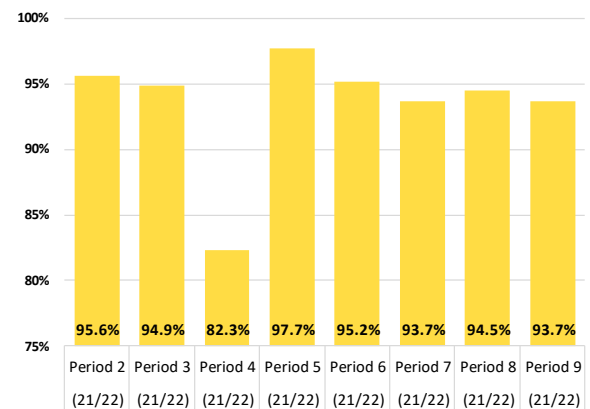
**72.9%** Network 84.8%



### Reliability

Percentage of planned miles operated

**93.7%** Network 95.2%



# Metrolink Performance

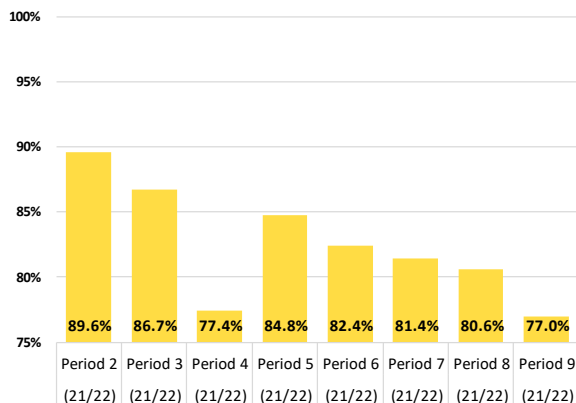
## Oldham & Rochdale Lines



### Punctuality

Percentage of trams departing less than 2 minutes late

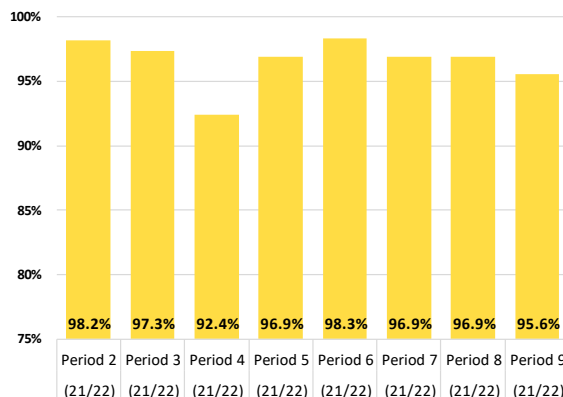
**77.0%** Network 84.8%



### Reliability

Percentage of planned miles operated

**95.6%** Network 95.2%



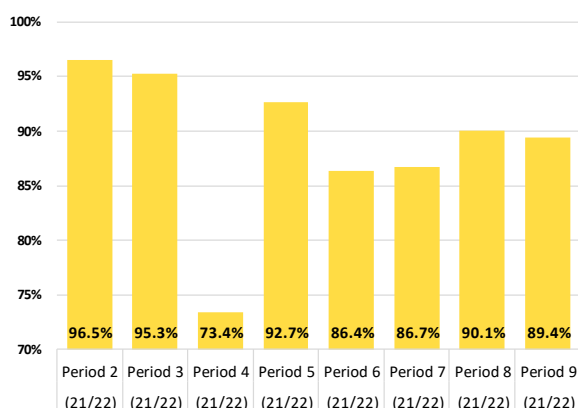
## Trafford Park Line



### Punctuality

Percentage of trams departing less than 2 minutes late

**89.4%** Network 84.8%



### Reliability

Percentage of planned miles operated

**93.8%** Network 95.2%

