



Transport for  
Greater Manchester

# Travel Vouchers

## Service Guide for Manchester

2021 – 2022



# Manchester

## Operators who can carry people in their wheelchairs



Remember to say that you will be travelling in your wheelchair when you book your journey and that you will be paying by travel voucher.

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### Arrow Millennium Private Hire

Wythenshawe, South Manchester, Trafford

Minibus available (can carry wheelchair seated)

Ring back and text service available

Mobile App

0161 436 2000

0161 436 3300

0161 436 4436



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### Club Cars

Manchester area

Minibus available (can carry wheelchair seated)

Ring and text back service available

Mobile App booking available (10% discount)

24-hour notice

0161 436 4000

0161 442 9000

0161 236 8033



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### Cresta Cars Manchester Ltd

Manchester, Oldham, Bury, Salford, Tameside

Wheelchair minibuses available

Ring and text back service available

Mobile App

0161 205 5000



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### Mantax Radio Taxis Ltd

Within Manchester boundaries mainly  
central Manchester

Ring and text back service available

Mobile App

0161 230 3333



## Manchester





### Operators who can carry people in their wheelchairs

(continued)

<b>Magnum Whiteline Ltd</b> Bolton, Bury, Manchester, Salford Wheelchair-accessible transport to be booked in advance Ring and text back service available Mobile App	0161 773 7111 0161 766 6666	
<b>Skyline</b> North Manchester and Oldham Minibuses available Ring and text back service available Mobile App	0161 688 9898 0161 688 8999	
<b>Z Cars Oldham</b> North Manchester and Oldham Minibuses available (pre booking required) Ring and text back service available Mobile App	0161 688 4000 0161 626 3577	
<b>1010 Taxis Ltd</b> Manchester central, Salford Minibus available Advanced booking required for wheelchair vehicle Ring and text back service available Mobile App	0161 793 1010 0161 736 1010 0161 794 1010	

## Manchester

### Operators who can carry a folded wheelchair

<b>All-United Manchester Taxis</b> Manchester city centre, South Manchester, Longsight, Rusholme, Ardwick, Fallowfield, Eastlands, Levenshulme, Withington, Didsbury, Hulme, Whalley Range, Moss Side, Chorlton, Gorton, Belle Vue Minibuses available Ring and text back service available Mobile App	0161 850 0500 0161 225 8502	
<b>Alpha Cars</b> North Manchester Minibuses available Advanced booking required for wheelchair vehicle Ring and text back service available Mobile App	0161 795 7070	
<b>Club Cars</b> Manchester area Minibus available (can carry wheelchair seated) Ring and text back service available Mobile App booking available (10% discount) 24-hour notice required	0161 436 4000 0161 442 9000 0161 236 8033	
<b>Goodwins/Olympic Taxis</b> Manchester city centre, South Manchester Ring and text back service available Mobile App	0161 881 5555 0161 881 6006 0161 881 1819 0161 881 1011 0161 881 7771	

# Manchester

## Operators who can carry a folded wheelchair

(continued)

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### Hastings Private Hire

East Manchester, Droylsden, Audenshaw, Ashton, Failsworth, Reddish, Guide Bridge, Denton

Minibuses available

Ring and text back service available

Mobile App

0161 223 1066

0161 223 1111



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### Intime Private Hire

Belle Vue, Burnage, Didsbury, Fallowfield, Gorton, Longsight, Levenshulme, Reddish, Withington

Minibuses available

Text booking available

Ring and text back service available

Mobile App

0161 256 1222

0161 442 1222



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### Kingsway Cars

Burnage, Didsbury, Cheadle, Fallowfield, Gatley, Heaton, Levenshulme, Withington

Minibuses available

Ring and text back service available

Mobile App

0161 432 6052

0161 442 2020

0161 442 0642



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### Street Cars Manchester Ltd

Manchester city centre, Airport, surrounding areas

Minibuses available

Ring and text back service available

Mobile App

[bookings@streetcarsmanchester.co.uk](mailto:bookings@streetcarsmanchester.co.uk)

0161 228 7878



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### Union Cars

Manchester area

Ring and text back service available

Mobile App

0161 225 5566



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### Taxi journeys that end outside Manchester

You should not be charged any more than the fare shown on the meter unless you have agreed a different fare before you started your journey.

Hackney carriage fares are governed by a table of fares set by the local authority. They do not apply to private hire cars.

## Ring and Ride

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Ring and Ride provides a door to door minibus service for people who find it very difficult to use ordinary public transport. It operates short local journeys up to six miles seven days a week between 8am and 10.45pm Monday to Saturday and 8am and 10.25pm on Sundays.

You can use your Travel Vouchers on all Ring and Ride services but you will be charged the full fare because you have already bought your vouchers at a discount.

All vehicles are fully accessible, with low steps, wheelchair friendly tail-lifts and professionally trained drivers who will assist you to travel in comfort and safety.

If you would like more information about Ring and Ride please phone **0161 200 6011** or **0845 688 4933** between 8am to 10.30pm or visit **[www.ringandride.info](http://www.ringandride.info)**

## Community Transport

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Community transport schemes offer a variety of transport services throughout Greater Manchester. We have listed a few that you may be able to use for individual hire or group bookings. **Please check they accept travel vouchers before you book.**

More information on community transport services visit **[www.communitytransport.org](http://www.communitytransport.org)**

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### **Bolton Community Transport & furniture services**

01204 364 777



Hire of vehicle and driver for a mileage charge.  
Specialising in group bookings.  
Please give at least 24 hours notice.  
MiDAS training available

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### **Easy Go Community Transport (Stockport)**

0161 419 3580



Hire of wheelchair accessible vehicles with no restrictions on distance or area. Vehicles also available for groups, or individuals or up to 16 passengers.  
Contact us for further details.

Operates: Monday to Saturday 8am to 5pm (subject to driver availability).  
Bookings: 10am to 1.30pm, Monday to Friday.  
Registration: Free.

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## Community Transport

(continued)

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### **Miles of Smiles**

0161 622 2090

Available to Tameside residents who need to attend health and wellbeing related appointments but are unable to access public transport or the non emergency ambulance service.

Managed by Action Together CIO, the service is provided by a team of volunteers using their own vehicles. A charge is made to cover volunteers' expenses and there is an annual membership fee.

An accessible vehicle is available for wheelchair users.

Operates: Monday to Friday between 9am and 5pm.

Registration: All passengers need to be registered.

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### **HMR Circle (Heywood, Middleton and Rochdale circle) Volunteer Driver Service**

0800 0320868

Service provided by volunteers for older people and vulnerable adults who may have difficulty travelling on ordinary public transport.

The office can be contacted 9am to 4pm, Monday to Friday to discuss the scheme, opportunities to volunteer or take bookings for transport. Volunteer drivers are compensated directly by the passenger at 45p per mile. The service is operated mainly by volunteers using their own vehicles. A membership fee is payable of £20 per year. Travel Vouchers are not accepted by the volunteer drivers.

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### **Transport for Sick Children (Greater Manchester)**

0161 443 4122

Voluntary transport for sick children for journeys to and from hospitals, clinics and outpatients. Children must be under 16 years of age and be accompanied by a responsible adult. Seven days notice is preferred.

Children must be referred by a health professional (e.g. a health visitor or social worker or school).

**[www.transportforsickchildren.org](http://www.transportforsickchildren.org)**

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## Shopmobility


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Shopmobility hires out wheelchairs and scooters for disabled people. It is a voluntary association which relies on donations. You have to be a member to use the service which means completing a registration form and showing some proof of identification. There may be a small membership charge. All branches of Shopmobility are listed below.

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<b>Bury</b>	34 Minden Parade, Bury BL9 0QG <b>Monday, 9.30am – 12.30pm</b> <b>Tuesday – Saturday, 9.30am – 3.30pm</b>	0161 764 9966
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<b>Manchester</b>	L18 (Arndale Centre), New Arkwright Way, Arndale Centre, Manchester M4 3AJ <b>Monday – Saturday, 9.30am – 6pm</b>	0161 791 1494 Find us on Facebook 
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<b>Rochdale</b>	12 River Street Rochdale OL16 1RT <b>Monday – Friday, 9.30am – 4.30pm</b> <b>Saturday, 9.30am – 12.30pm</b>	01706 92 59 86
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<b>Stockport</b>	Level 2, Merseyway Car Park, Stockport SK1 1PD <b>Tuesday, Friday and some Saturdays, 10am – 4pm</b> <b>Closed Monday, Wednesday, Thursday and Sunday</b>	0161 666 1100
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<b>Trafford</b> (Altrincham)	90 Stamford New Road, Altrincham WA14 1DG <b>Monday – Saturday, 10am – 3pm</b> <b>(often closed Wednesday – please check)</b> <b>Closed 1st and 3rd Saturday of the month</b>	0161 929 1714
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<b>Trafford</b> (Stretford)	Unit 54, Broady Street Stretford Mall, Stretford, M32 9BB <b>Closed all day Wednesday and Sunday</b> <b>Monday – Saturday, 10am – 3pm</b>	0161 864 3945
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## More information

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**Customer Support Team**

**0161 244 1000.**

Lines are open from 7am to 8pm, Monday to Friday, and from 8am to 8pm on Saturday, Sunday and public holidays.

**Write to us at:**

Customer Support Team

Transport for Greater Manchester

PO Box 429

Manchester M60 1HX

**Disclaimer**

We have made every effort to ensure that the information in this leaflet is correct, clear and easy to understand, but we cannot be held responsible for any loss or inconvenience you suffer because of mistakes or missing information.

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