

Metrolink Performance Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our four-week period between:

20 September to 17 October 2020

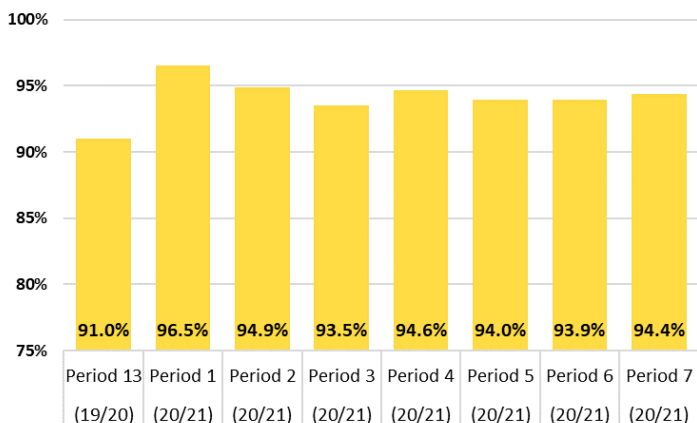
How we performed



Punctuality

Percentage of trams departing less than 2 minutes late

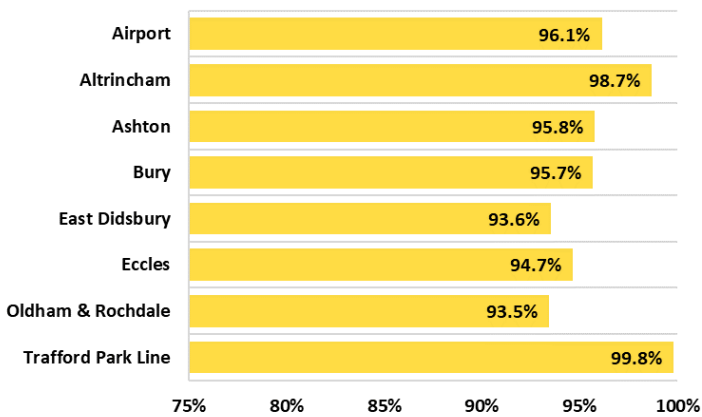
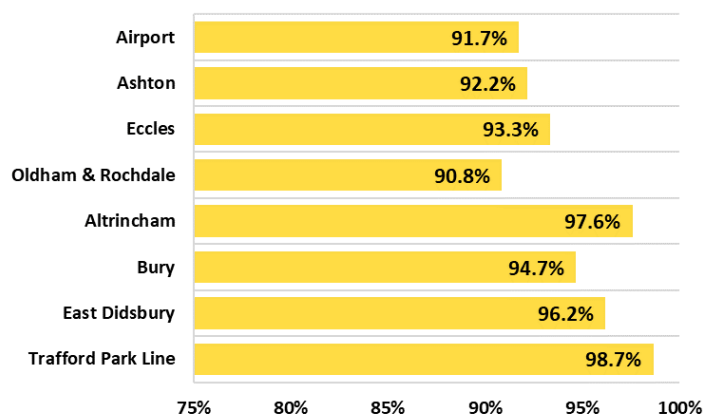
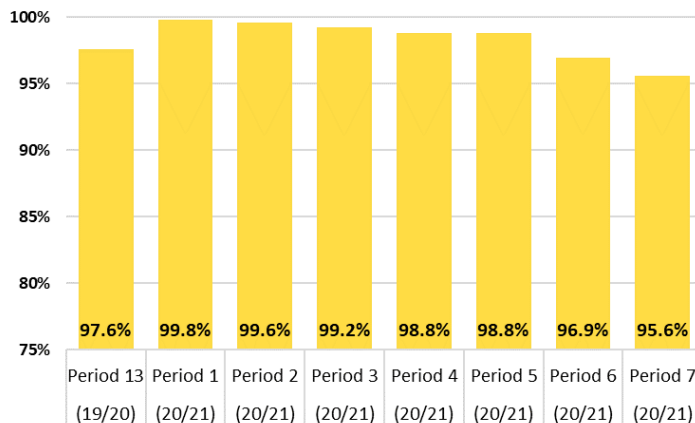
94.4%



Reliability

Percentage of planned miles operated

95.6%



Cancellations

Journeys cancelled

0.58% of all planned journeys



Short Journeys

Incomplete journeys

0.37% of all planned journeys

November 2020

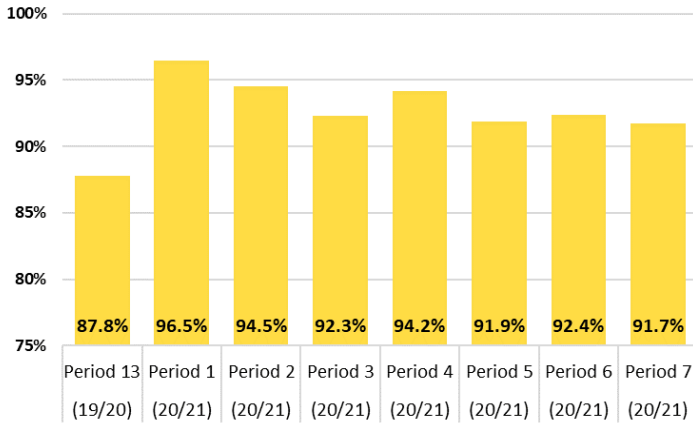
Metrolink Performance

Airport Line



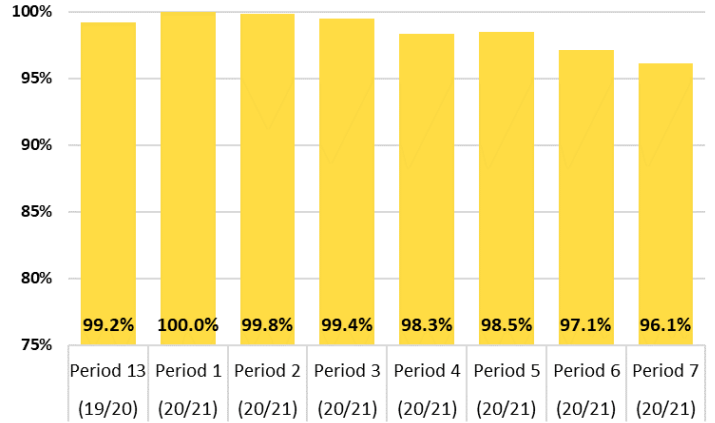
Punctuality

Percentage of trams departing less than 2 minutes late
91.7% Network 94.4%



Reliability

Percentage of planned miles operated
96.1% Network 95.6%

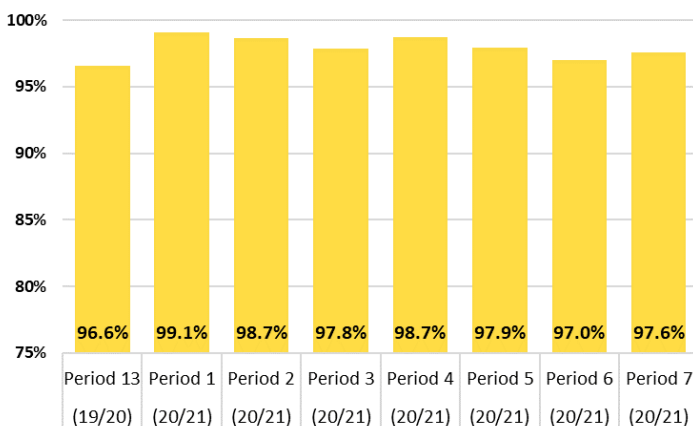


Altrincham Line



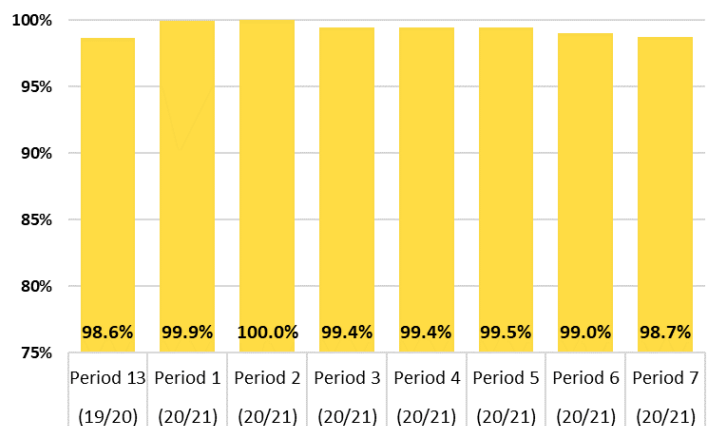
Punctuality

Percentage of trams departing less than 2 minutes late
97.6% Network 94.4%



Reliability

Percentage of planned miles operated
98.7% Network 95.6%



Metrolink Performance

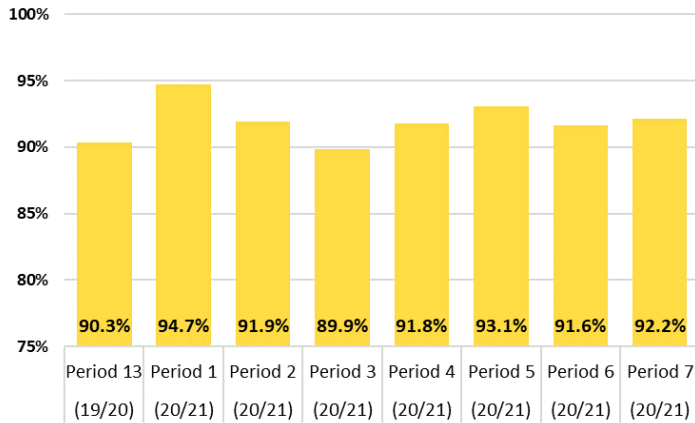
Ashton Line



Punctuality

Percentage of trams departing less than 2 minutes late

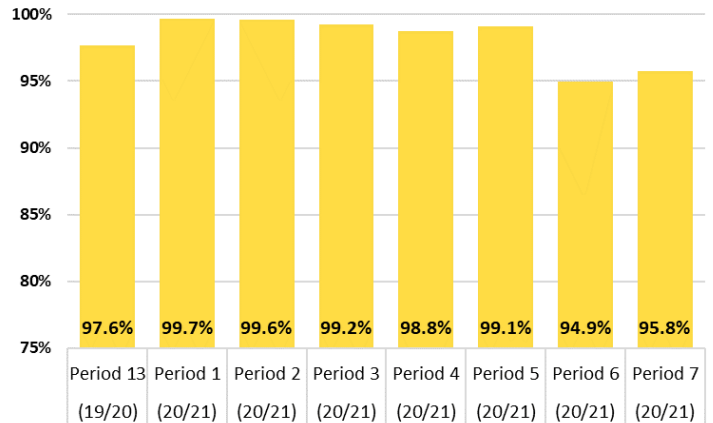
92.2% Network 94.4%



Reliability

Percentage of planned miles operated

95.8% Network 95.6%



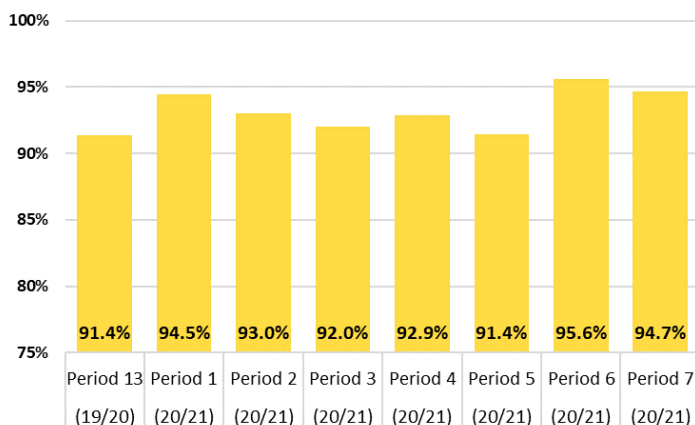
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

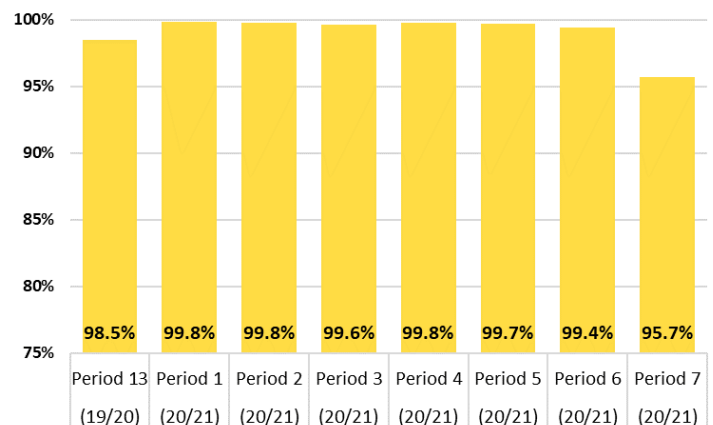
94.7% Network 94.4%



Reliability

Percentage of planned miles operated

95.7% Network 95.6%



Metrolink Performance

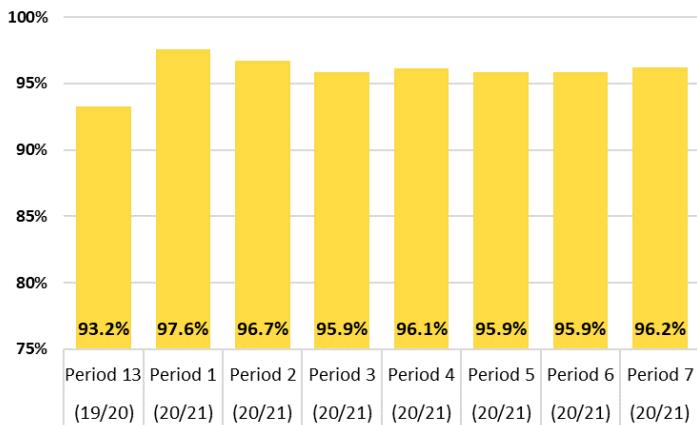
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

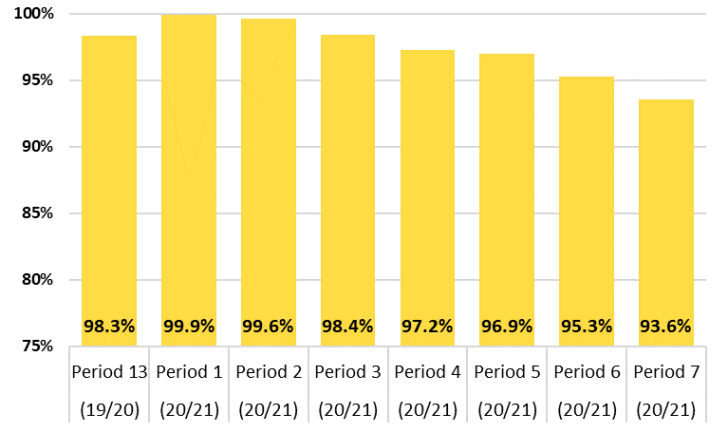
96.2% Network 94.4%



Reliability

Percentage of planned miles operated

93.6% Network 95.6%



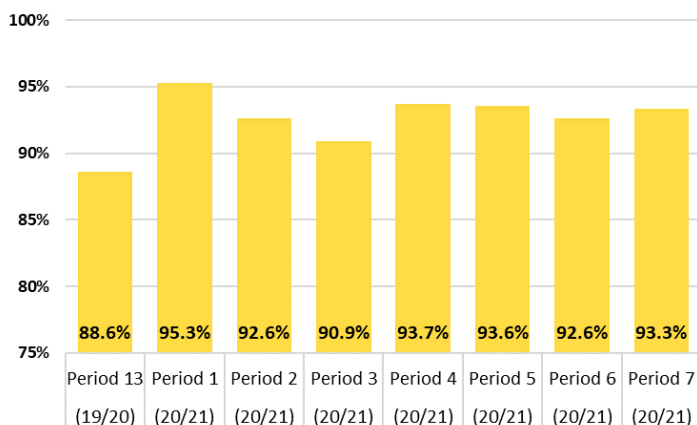
Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late

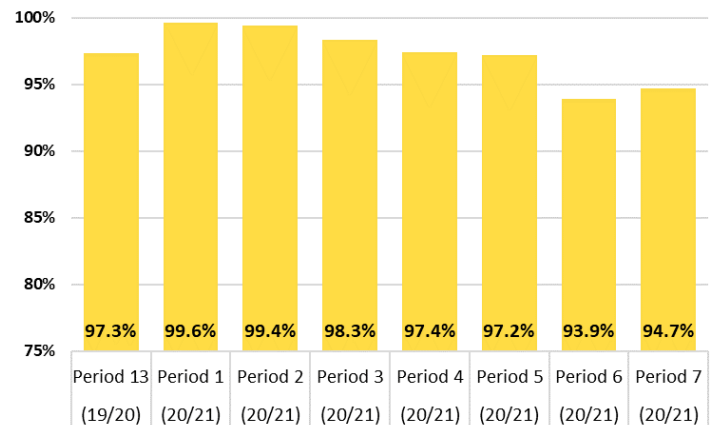
93.3% Network 94.4%



Reliability

Percentage of planned miles operated

94.7% Network 95.6%



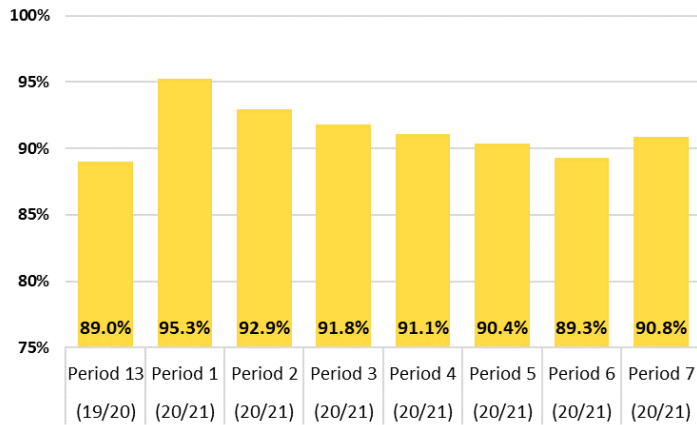
Metrolink Performance

Oldham & Rochdale Lines



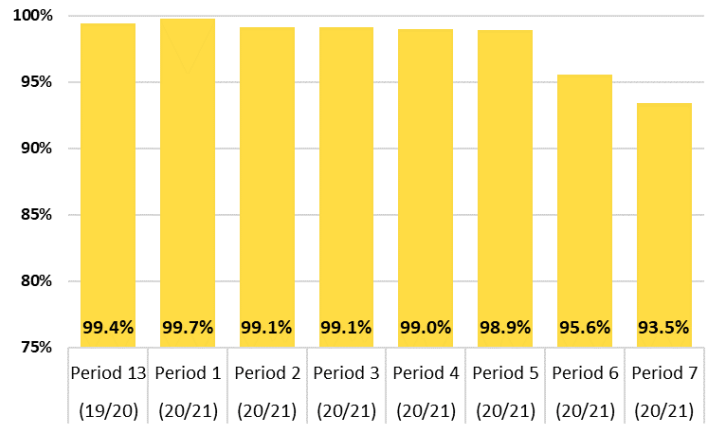
Punctuality

Percentage of trams departing less than 2 minutes late
90.8% Network 94.4%



Reliability

Percentage of planned miles operated
93.5% Network 95.6%

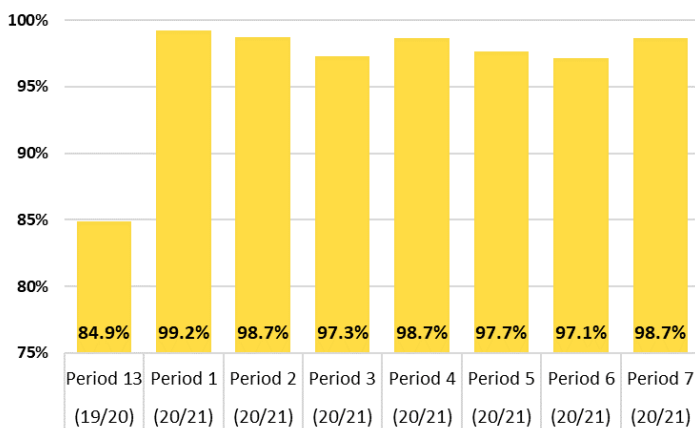


Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late
98.7% Network 94.4%



Reliability

Percentage of planned miles operated
99.8% Network 95.6%

