

Metrolink Performance Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our four-week period between:

26 July to 22 August 2020

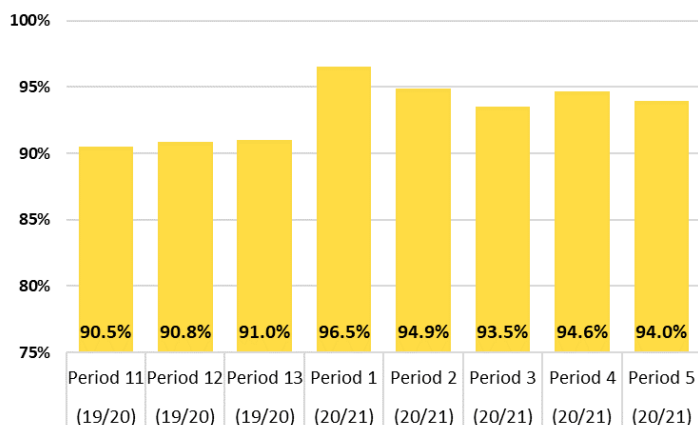
How we performed



Punctuality

Percentage of trams departing less than 2 minutes late

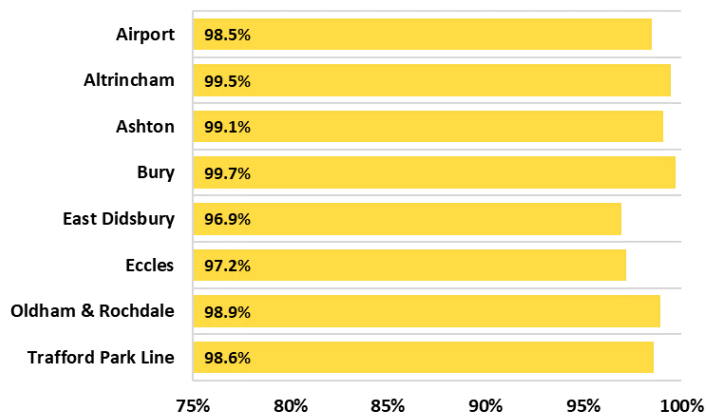
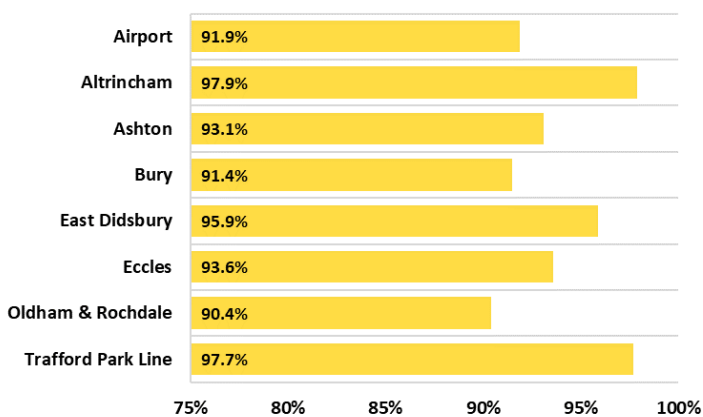
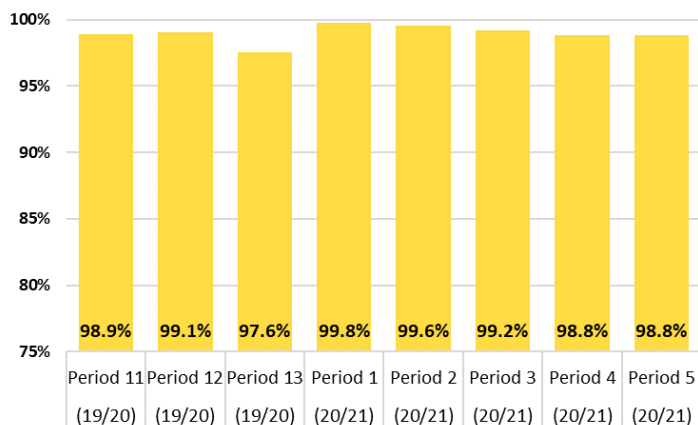
94.0%



Reliability

Percentage of planned miles operated

98.8%



Cancellations

Journeys cancelled

0.64% of all planned journeys



Short Journeys

Incomplete journeys

0.33% of all planned journeys

September 2020

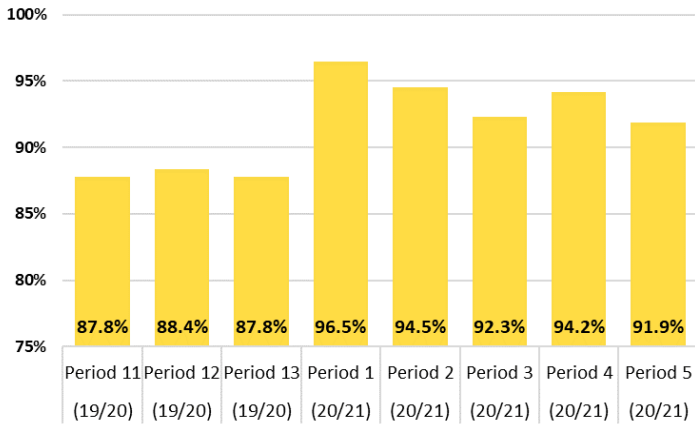
Metrolink Performance

Airport Line



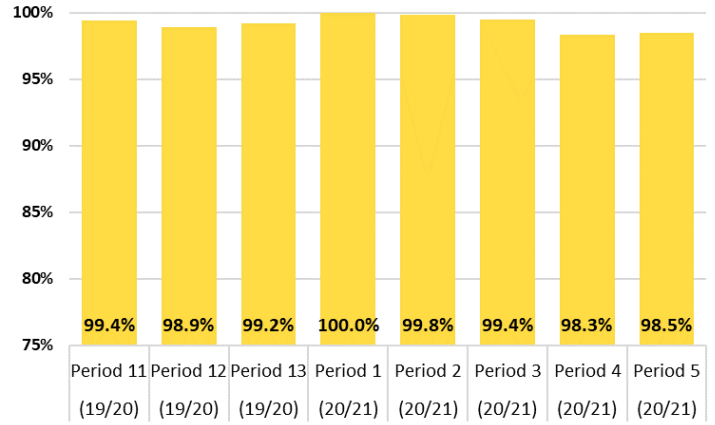
Punctuality

Percentage of trams departing less than 2 minutes late
91.9% Network 94.0%



Reliability

Percentage of planned miles operated
98.5% Network 98.8%

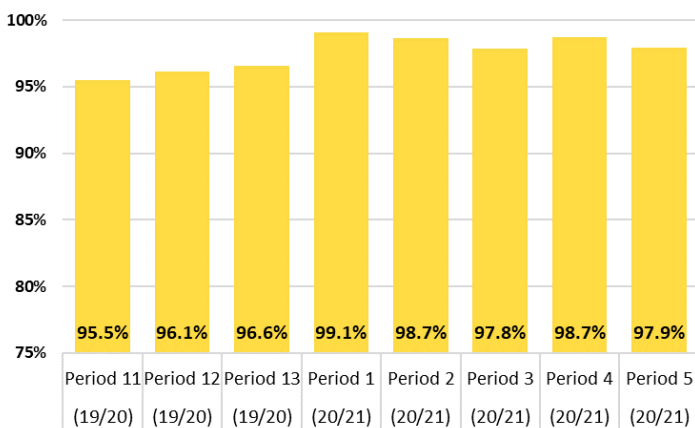


Altrincham Line



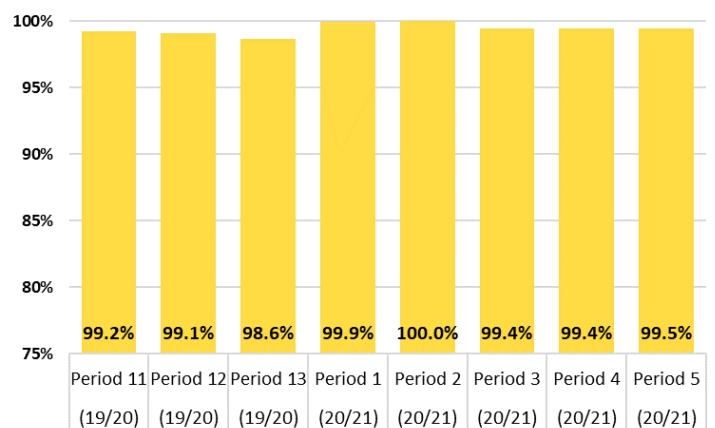
Punctuality

Percentage of trams departing less than 2 minutes late
97.9% Network 94.0%



Reliability

Percentage of planned miles operated
99.5% Network 98.8%



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Metrolink Performance

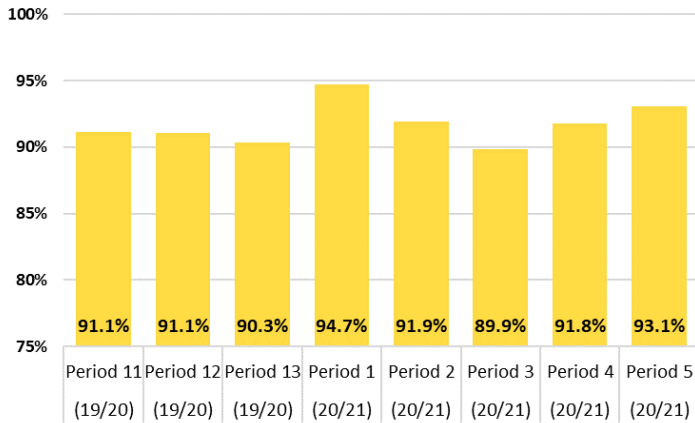
Ashton Line



Punctuality

Percentage of trams departing less than 2 minutes late

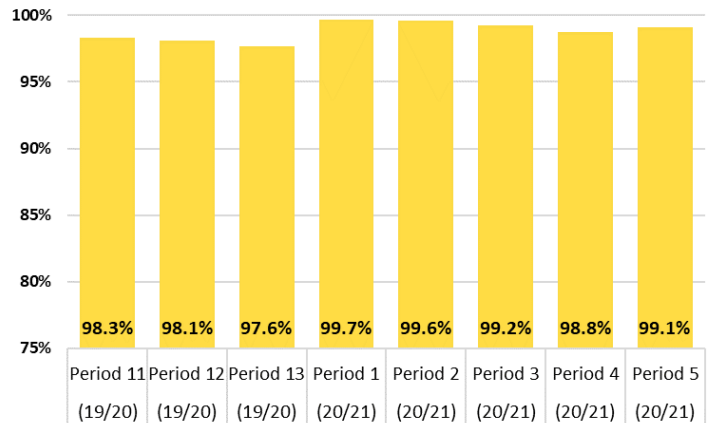
93.1% Network 94.0%



Reliability

Percentage of planned miles operated

99.1% Network 98.8%



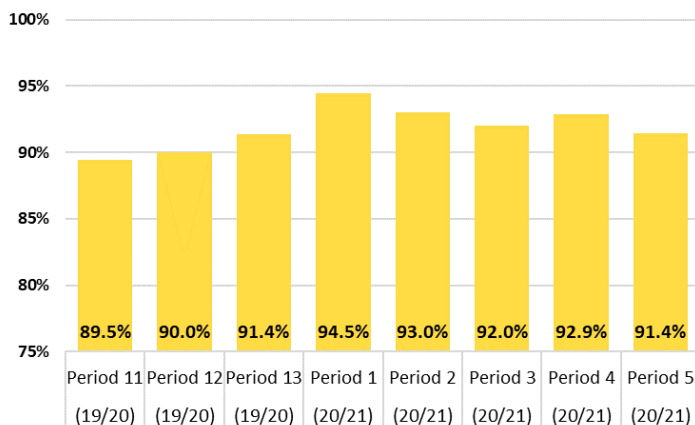
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

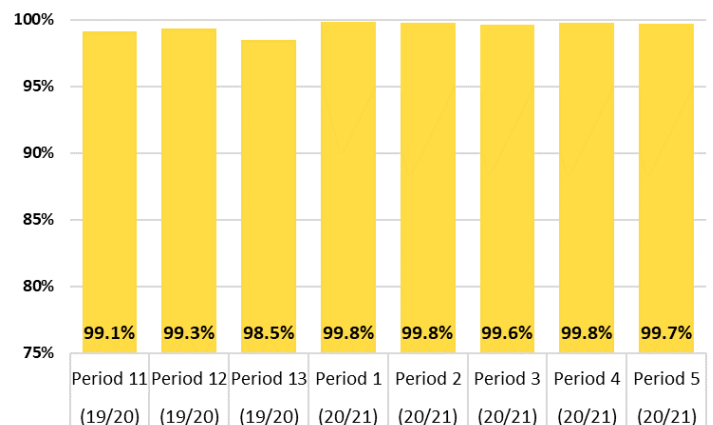
91.4% Network 94.0%



Reliability

Percentage of planned miles operated

99.7% Network 98.8%



Metrolink Performance

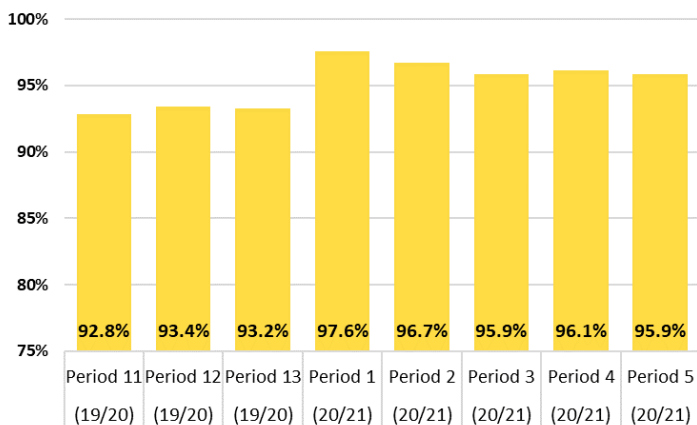
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

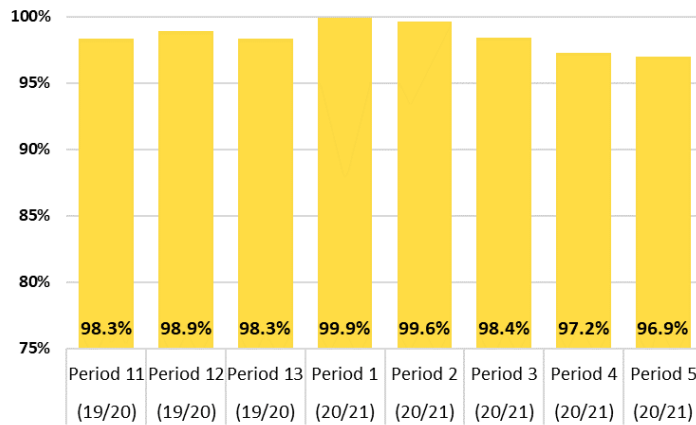
95.9% Network 94.0%



Reliability

Percentage of planned miles operated

96.9% Network 98.8%



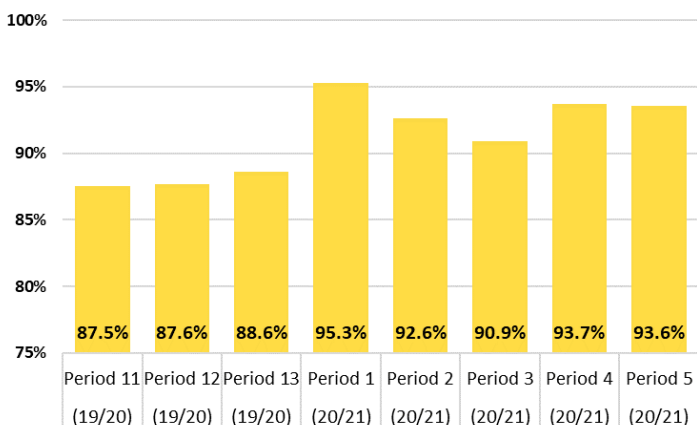
Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late

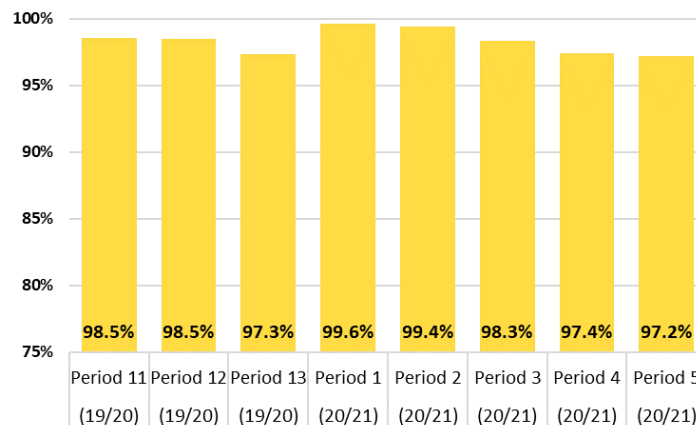
93.6% Network 94.0%



Reliability

Percentage of planned miles operated

97.2% Network 98.8%



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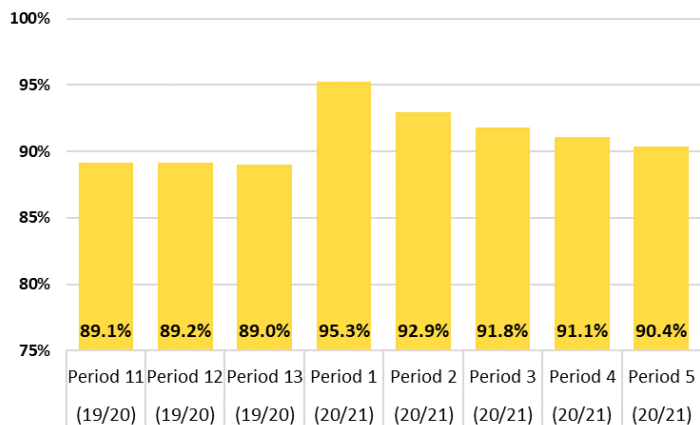
Oldham & Rochdale Lines



Punctuality

Percentage of trams departing less than 2 minutes late

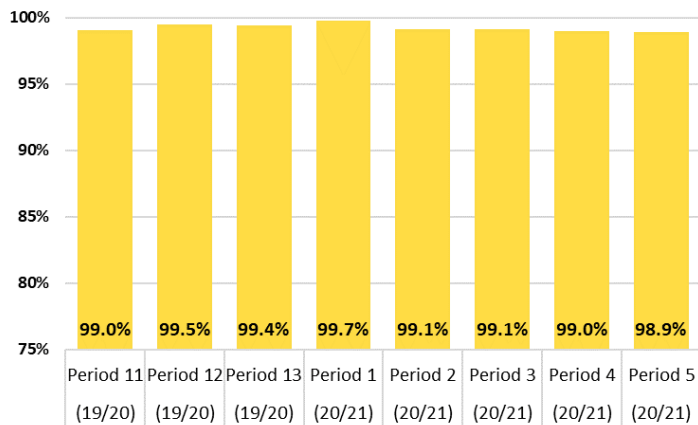
90.4% Network 94.0%



Reliability

Percentage of planned miles operated

98.9% Network 98.8%



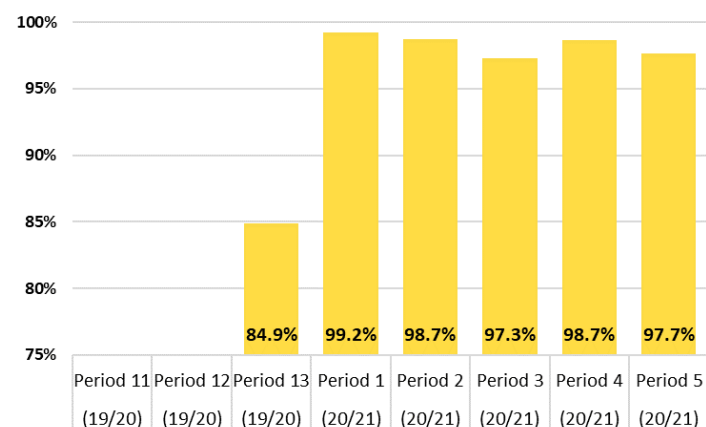
Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late

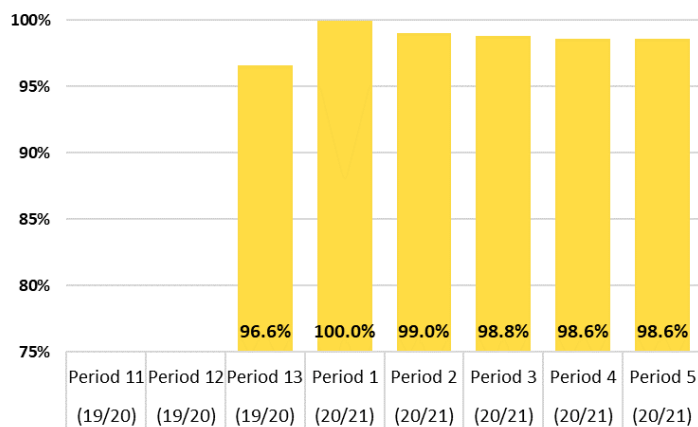
97.7% Network 94.0%



Reliability

Percentage of planned miles operated

98.6% Network 98.8%



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