

Metrolink Performance

Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our last quarter between:

27 June 2021 to 18 September 2021

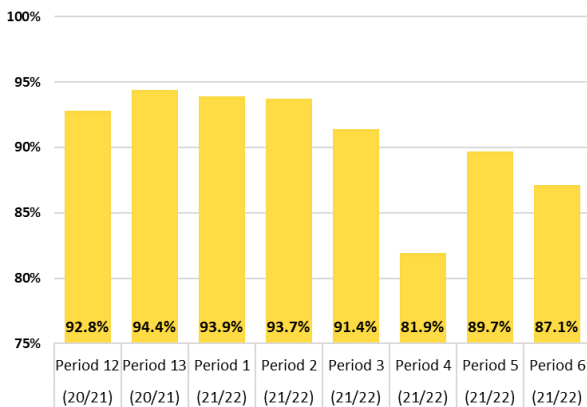
How we performed



Punctuality

Percentage of trams departing less than 2 minutes late

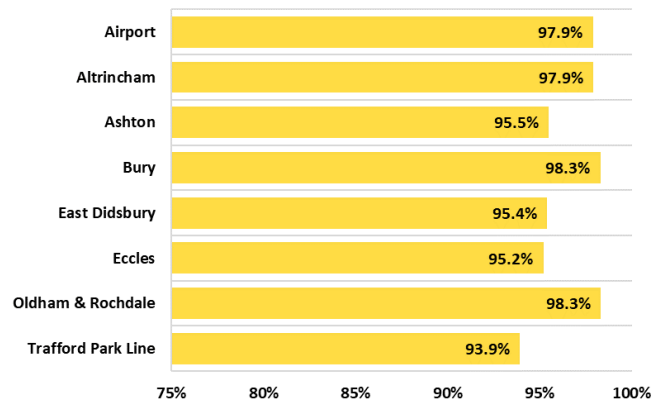
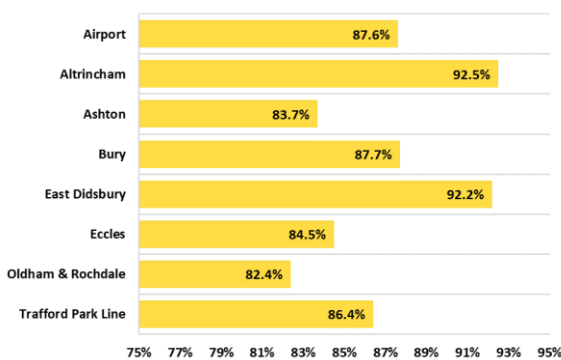
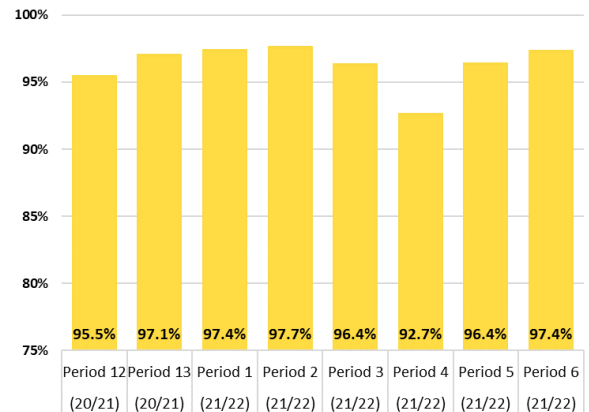
87.1%



Reliability

Percentage of planned miles operated

97.4%



Cancellations

Journeys cancelled

2.45% of all planned journeys



Short Journeys

Incomplete journeys

0.29% of all planned journeys

April 2021

Metrolink Performance

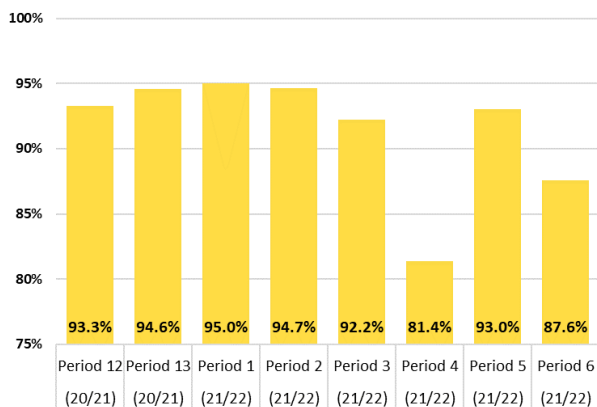
Airport Line



Punctuality

Percentage of trams departing less than 2 minutes late

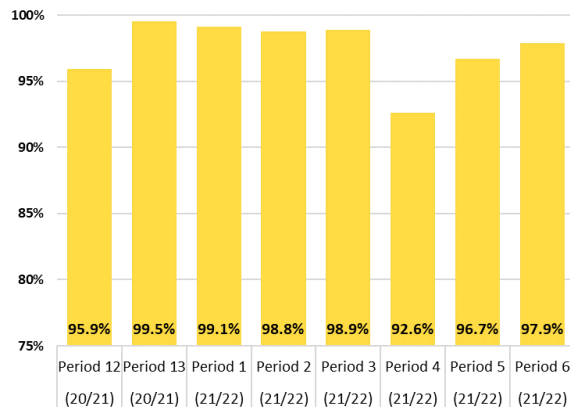
87.6% Network 87.1%



Reliability

Percentage of planned miles operated

97.9% Network 97.4%



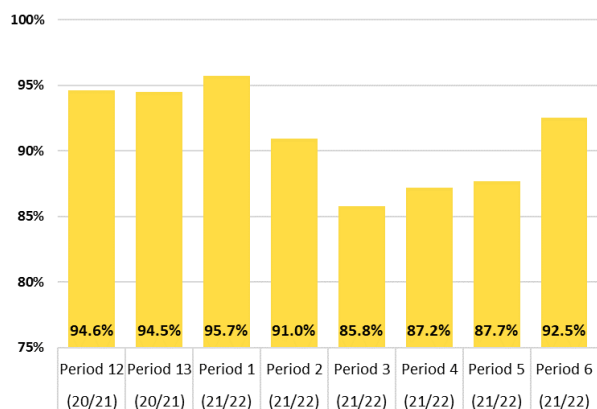
Altrincham Line



Punctuality

Percentage of trams departing less than 2 minutes late

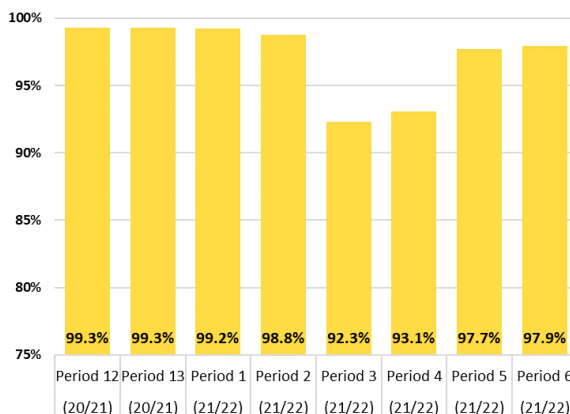
92.5% Network 87.1%



Reliability

Percentage of planned miles operated

97.9% Network 97.4%



Metrolink

Metrolink is operated on behalf of
Transport for Greater Manchester by
KEOLIS amey
Metrolink

Metrolink Performance

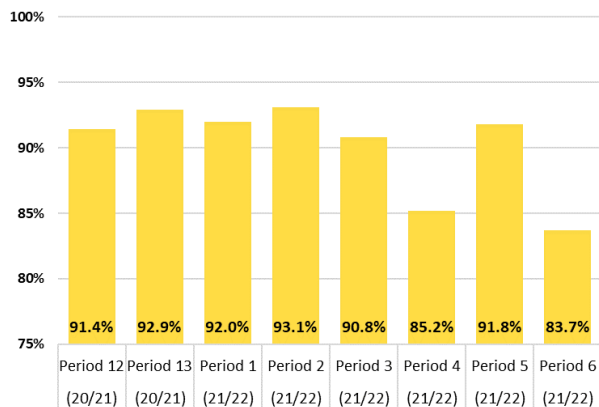
Ashton Line



Punctuality

Percentage of trams departing less than 2 minutes late

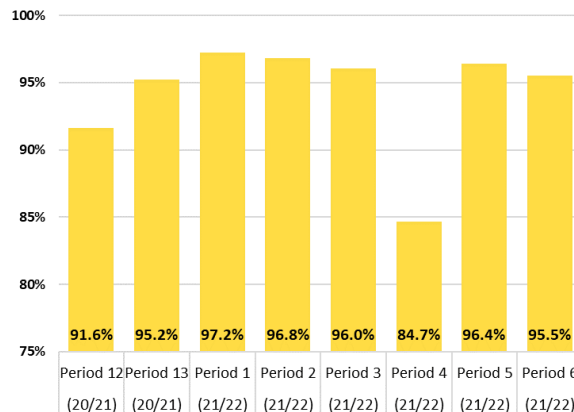
83.7% Network 87.1%



Reliability

Percentage of planned miles operated

95.5% Network 97.4%



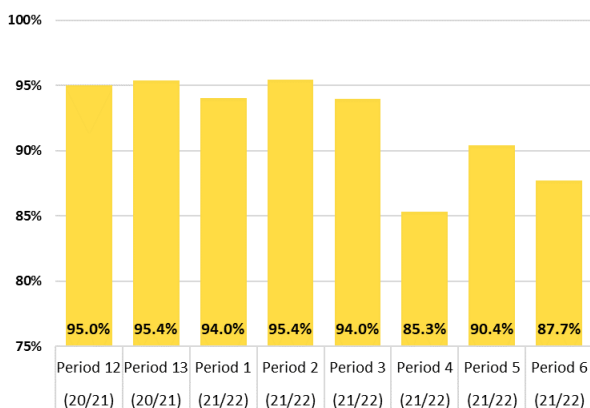
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

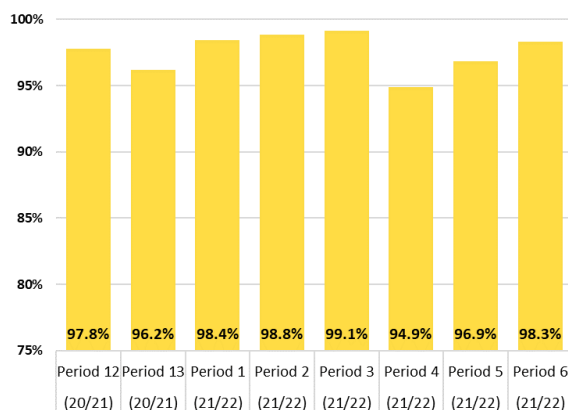
87.7% Network 87.1%



Reliability

Percentage of planned miles operated

98.3% Network 97.4%



Metrolink Performance

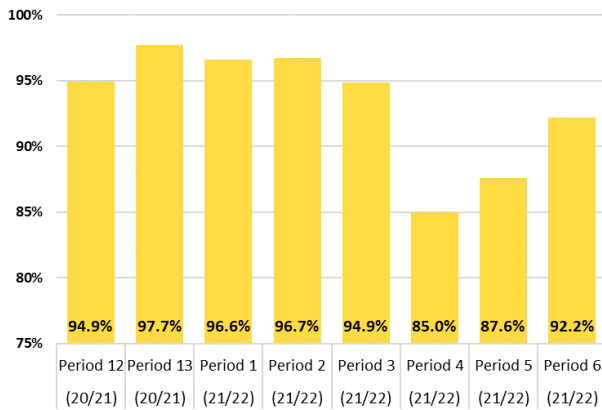
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

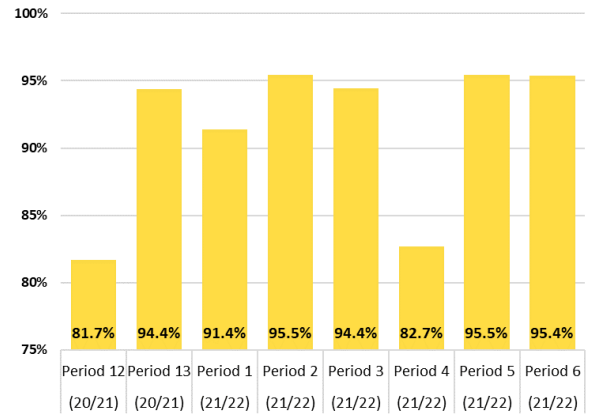
92.2% Network 87.1%



Reliability

Percentage of planned miles operated

95.4% Network 97.4%



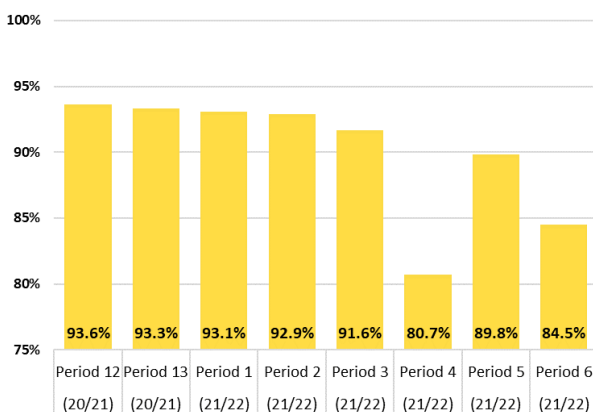
Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late

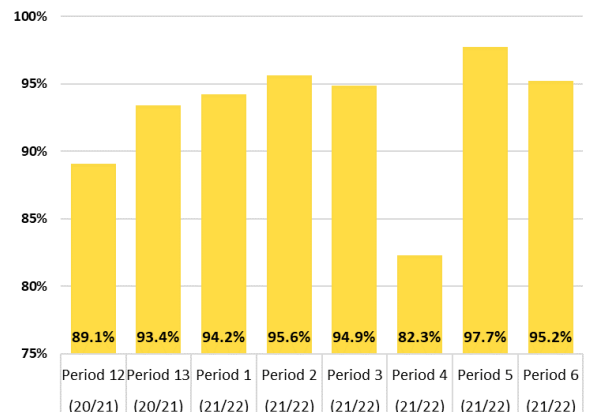
84.5% Network 87.1%



Reliability

Percentage of planned miles operated

95.2% Network 97.4%



Metrolink Performance

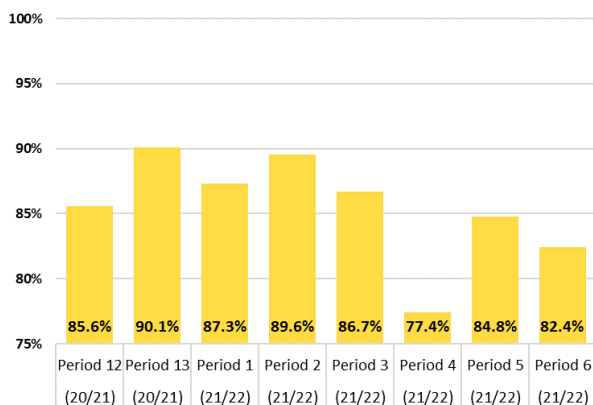
Oldham & Rochdale Lines



Punctuality

Percentage of trams departing less than 2 minutes late

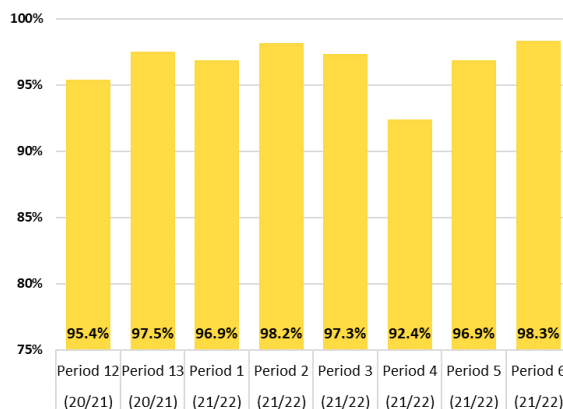
82.4% Network 87.1%



Reliability

Percentage of planned miles operated

98.3% Network 97.4%



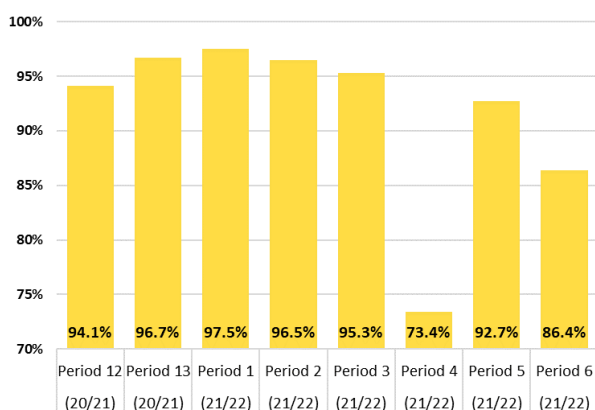
Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late

86.4% Network 87.1%



Reliability

Percentage of planned miles operated

93.9% Network 97.4%

