Information on Parklife transport tickets

How to buy tickets

What tickets are available?

The travel tickets available are:

- **Single day tickets** valid for travel on Saturday OR Sunday – priced at £5.50.
- **Weekend ticket** valid for travel on both Saturday AND Sunday – priced at £11.

These tickets are valid for travel between Manchester city centre and Heaton Park/Bowker Vale on tram or on the bespoke event shuttle buses, operating between Aytoun Street and Heaton Park.

How do I buy my travel ticket?

Parklife travel tickets are available exclusively via the Bee Network app. The app is available on iOS and Android devices.

To purchase your ticket:

1. Download and open the app.
2. Select the ticket option on the bottom menu of the home screen.
3. From there, select the multi modal option.
4. For a single day ticket (Saturday or Sunday) select 1-day. If you want a weekend ticket for Saturday and Sunday, select the 2-7 day option.
5. On the next screen, select the Parklife ticket option that is applicable to you and then follow the necessary steps to purchase the ticket.

The ticket will then be saved on the 'My tickets' section of the ticketing menu.
Please note that the QR codes, valid for travel, will only become valid on the day itself (Saturday 8/Sunday 9 June).

I already bought a ticket for travel through Ticketmaster, do I need to buy a new one?

Fans who have already purchased a ticket for travel to Parklife through Ticketmaster will be contacted directly and provided with their ticket for travel.

This ticket has the same validity as one purchased through the Bee Network app and a new ticket does not need to be purchased.

Ticket validity

What services is this valid on?

You can travel on the tram from any of the city centre stops (Zone 1) to Heaton Park/Bowker Vale.

Zone 1 stops include: Cornbrook, Deansgate-Castlefield, Exchange Square, Market Street, New Islington, Piccadilly, Piccadilly Gardens, Shudehill, St Peter's Square and Victoria.

You can also use it on the event shuttle buses which operate between the city centre and Heaton Park. Buses will depart from Aytoun Street before the event, and from inside Heaton Park after the event.

Why is the ticket more expensive than a normal tram ticket?

The Parklife transport ticket is valid for travel on both tram and bus services, allowing flexibility to choose your preferred mode of transport before and after the event.

Why is there a day ticket for Parklife travel and not for general tram travel?

As above, the Parklife transport ticket is valid for travel on both tram and bus services, allowing flexibility to choose your preferred mode of transport before and after the event.

For those travelling exclusively by tram, don't forget about the contactless daily cap. This means that you can use a contactless device to touch in and touch out at tram stops, and you pay no more than £4.90* for several trips that you make in that day.

*weekend capped price. Dependent on number of zones travelled through.

Can I get my money back because I didn't manage to travel the way I wanted to [delay/cancelled/missed/full]?

Unfortunately, no refunds will be offered if there is a change to services.

Travelling to the venue

Where do I take the tram from?

You can travel on the tram from any of the city centre stops (Zone 1) to Heaton Park/Bowker Vale.

Zone 1 stops include: Cornbrook, Deansgate-Castlefield, Exchange Square, Market Street, New Islington, Piccadilly, Piccadilly Gardens, Shudehill, St Peter's Square and Victoria.

Please note, for safety reasons, Heaton Park tram stop will close at 9pm on Saturday and Sunday evenings and fans will be required to use Bowker Vale for return journeys to the city centre.

Find out more about getting to Parklife on our website.

Where do I take the shuttle bus from?

Buses will depart from Aytoun Street in Manchester city centre.

Buses will operate from the city centre to Heaton Park from 10am until 5pm on Saturday.

Buses will operate from the city centre to Heaton Park from 11am until 5pm on Sunday.

Post-event shuttles depart from inside the park from 7pm on both days. They will continue to operate until all fans have left the venue.

How often will services operate to Heaton Park?

Tram services will operate every six minutes between the city centre and Heaton Park on the Saturday.

Tram services will operate every seven and a half minutes between the city centre and Heaton Park on the Sunday.

Shuttle buses will depart approximately every 10 minutes on both days.

Do I need to scan/validate my Parklife travel ticket when using the tram or bus?

You will need to show your ticket if requested by a Metrolink member of staff when travelling on tram and for travel on the Parklife bus service, please show the driver your ticket when boarding.

I can get the tram directly to Parklife from where I live but I've bought a Parklife travel ticket – what do I need to do?

As your Parklife travel ticket is valid on trams between the city centre and Bowker Vale/Heaton Park, all you need to do is buy a ticket from your first stop to the city centre. You can do this at one of our ticket machines on the platform. Make sure that you take a look at the map and select a ticket for the number of zones that is right for you.