

Metrolink Performance Network Summary

KeolisAmey Metrolink aim to deliver a reliable service to our customers. We want to share with you how we are performing.

This report covers our last quarter between:

01 April 2021 to 26 June 2021

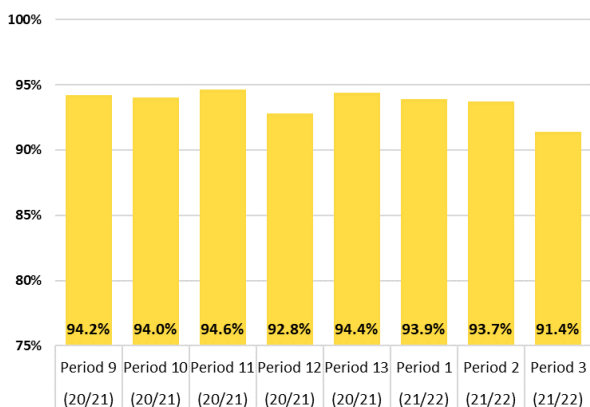
How we performed



Punctuality

Percentage of trams departing less than 2 minutes late

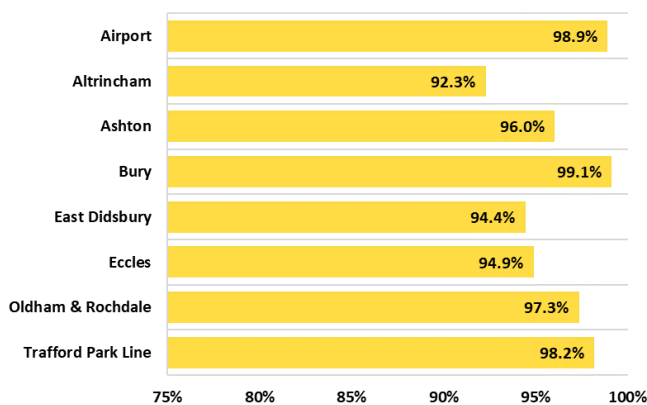
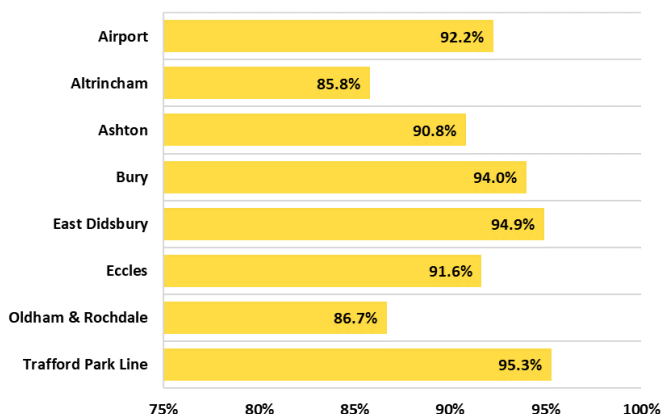
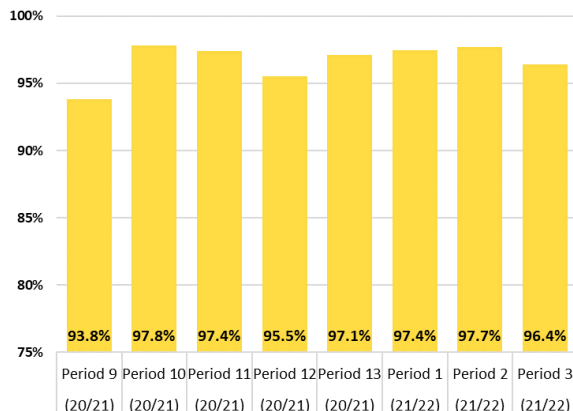
91.4%



Reliability

Percentage of planned miles operated

96.4%



Cancellations

Journeys cancelled

1.40% of all planned journeys



Short Journeys

Incomplete journeys

0.43% of all planned journeys

July 2021

Metrolink Performance

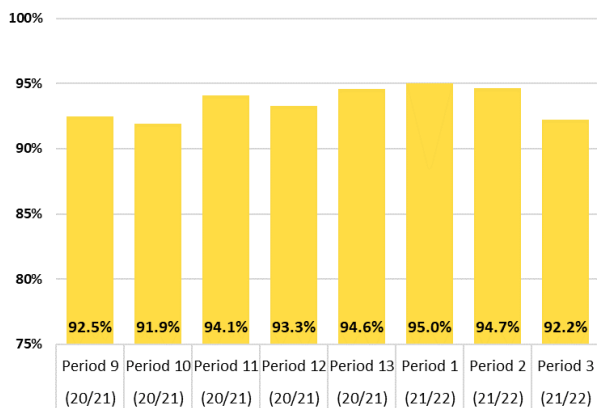
Airport Line



Punctuality

Percentage of trams departing less than 2 minutes late

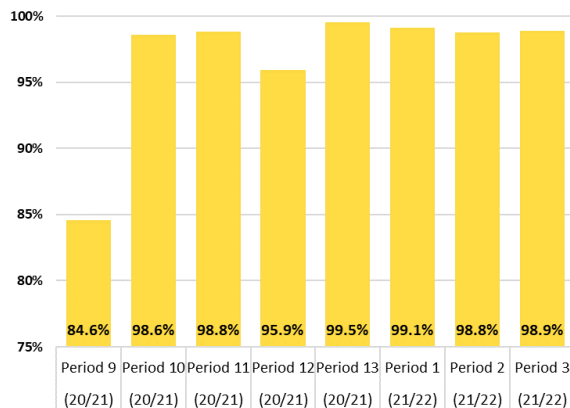
92.2% Network 91.4%



Reliability

Percentage of planned miles operated

98.9% Network 96.4%



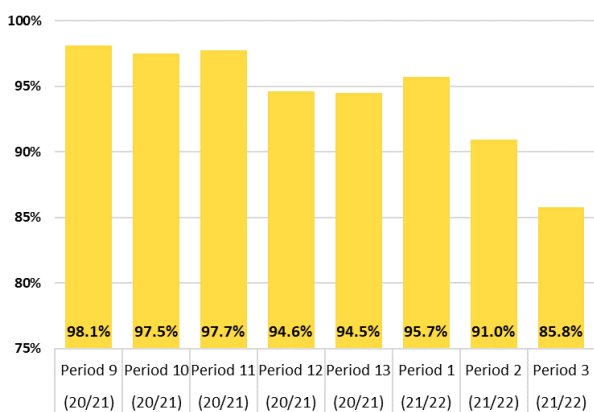
Altrincham Line



Punctuality

Percentage of trams departing less than 2 minutes late

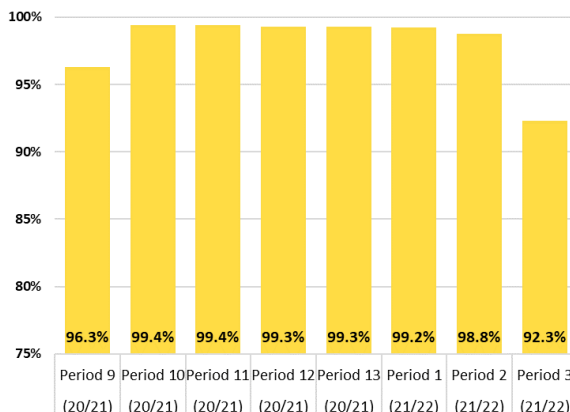
85.8% Network 91.4%



Reliability

Percentage of planned miles operated

92.3% Network 96.4%



Metrolink Performance

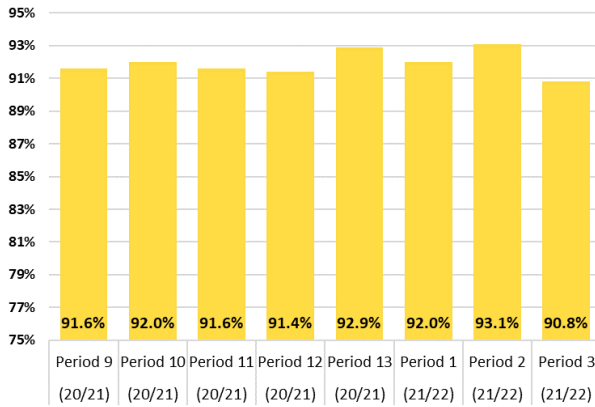
Ashton Line



Punctuality

Percentage of trams departing less than 2 minutes late

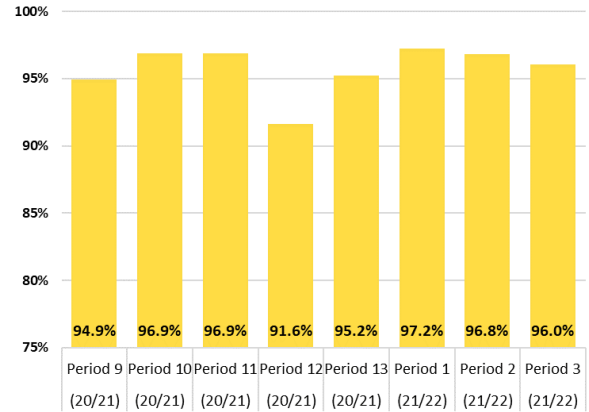
90.8% Network 91.4%



Reliability

Percentage of planned miles operated

96.0% Network 96.4%



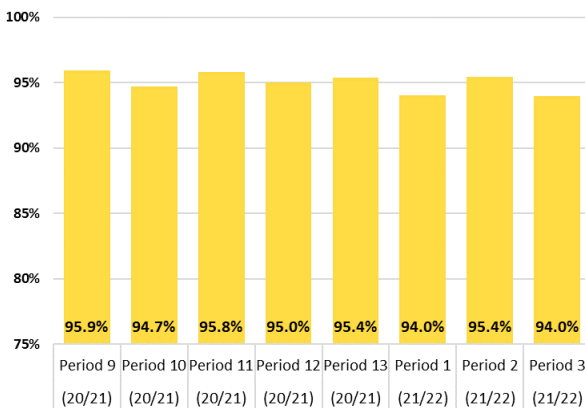
Bury Line



Punctuality

Percentage of trams departing less than 2 minutes late

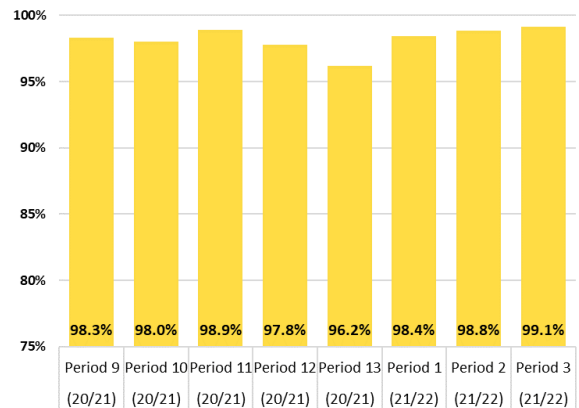
94.0% Network 91.4%



Reliability

Percentage of planned miles operated

99.1% Network 96.4%



Metrolink Performance

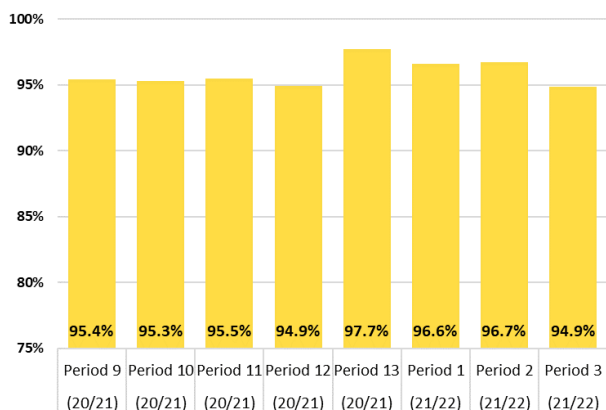
East Didsbury Line



Punctuality

Percentage of trams departing less than 2 minutes late

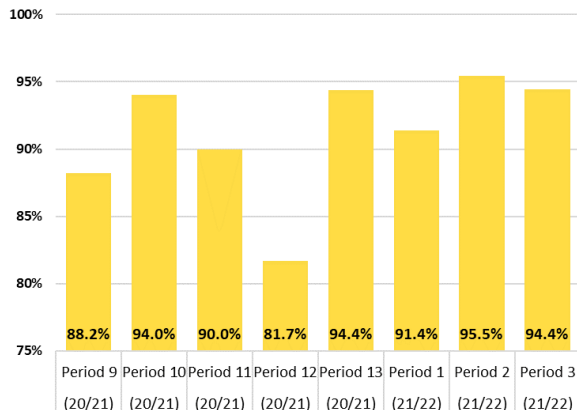
94.9% Network 91.4%



Reliability

Percentage of planned miles operated

94.4% Network 96.4%



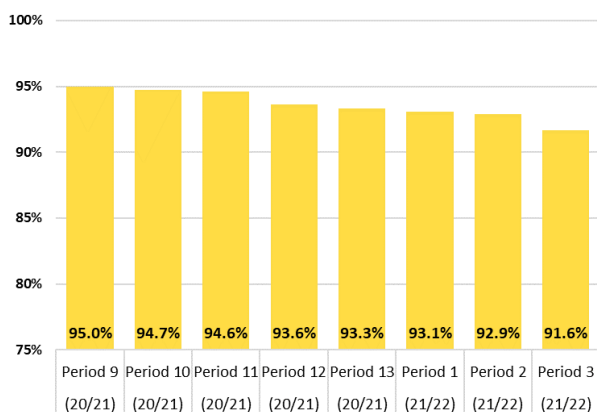
Eccles & Media City Lines



Punctuality

Percentage of trams departing less than 2 minutes late

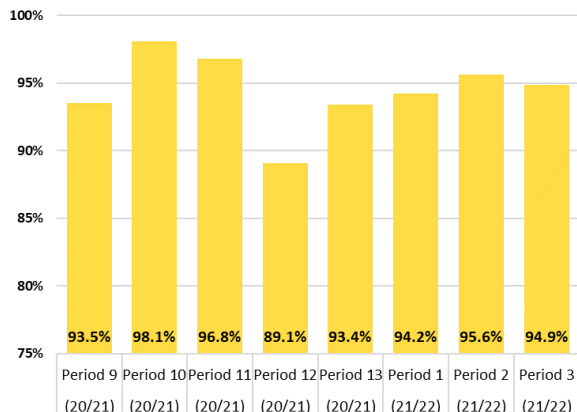
91.6% Network 91.4%



Reliability

Percentage of planned miles operated

94.9% Network 96.4%



Metrolink Performance

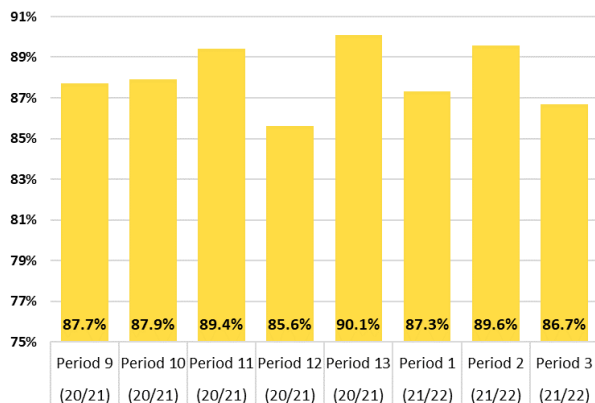
Oldham & Rochdale Lines



Punctuality

Percentage of trams departing less than 2 minutes late

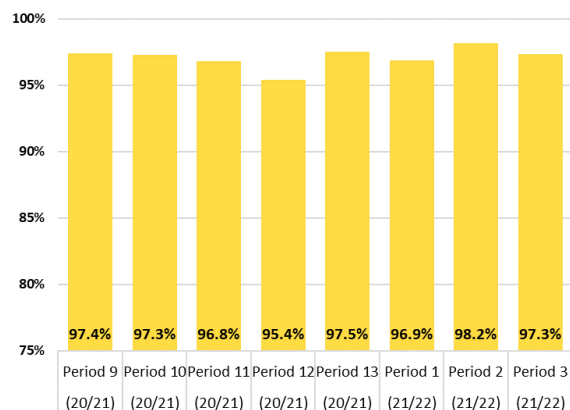
86.7% Network 91.4%



Reliability

Percentage of planned miles operated

97.3% Network 96.4%



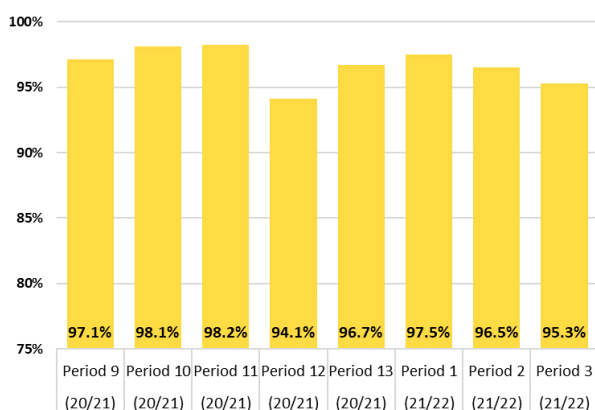
Trafford Park Line



Punctuality

Percentage of trams departing less than 2 minutes late

95.3% Network 91.4%



Reliability

Percentage of planned miles operated

98.2% Network 96.4%

