



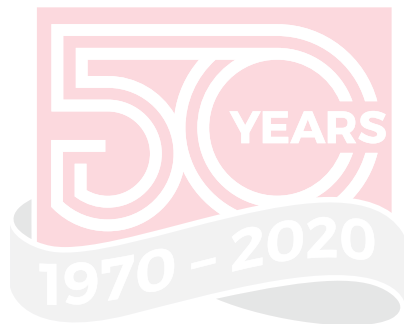
4141 MacArthur Blvd. • Newport Beach, CA 92660  
 888-278-0414 • Fax 800-411-9722 • glidewelldental.com

Dr. Name \_\_\_\_\_ Phone # \_\_\_\_\_

Acct. # \_\_\_\_\_ Patient Name \_\_\_\_\_  
First Last

Address/Email \_\_\_\_\_ Deliver by 5 p.m. on **See Reverse for Working Times**

Enclosed with Case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_



Signature \_\_\_\_\_  
(see reverse for limited warranty details)

License # \_\_\_\_\_ Date \_\_\_\_\_

Enclosed with case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_

Enclosed Item Description <small>(circle all that apply)</small>	Shipment Purpose		QTY	Value USD\$
	R - Remake/Adjust/Processing	C - Credit N - New		
Impression / Bite				
Models				
Articulator				
Partial / Denture				
Thermoforming Appliances				
Crown / Bridge / Inlay / Onlay / Veneer				

**If item is not listed above, or if item is Non-Glidewell origin, please email Import/Export for pre-shipment authorization.**  
 We are unable to import non-Glidewell fabricated restorations into the U.S. In addition, implant components require FDA registration details. For FAQ please reference Canadian Customer Shipping Requirements Packet.

**Case ID**  
(Applicable for Returns)

**BEFORE SHIPPING, PUT THIS LABEL ON OUTSIDE OF CASE BOX**

**FINAL SHADE**



**STUMP SHADE**

*Must indicate prepped tooth shade for all-ceramics*

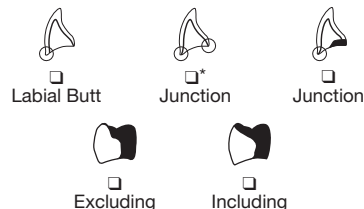
**OCCLUSAL STAINING**

None  Light\*  Medium  Dark

**PONTIC DESIGN**



**MARGIN/METAL DESIGN**



**IF NO OCCLUSAL CLEARANCE**

- Call doctor  Spot opposing
- Metal occlusion  Metal island
- Make this a permanent note in my master file

**ZIRCONIA/ALL-CERAMIC RESTORATIONS**

- BruxZir Full-Strength\* (1,150 MPa)
- NEW!** BruxZir Esthetic (870 MPa)
- Clinical Zirconia
- CZ-Tuff (facial ceramic layer only)

**VIVANEER VENEER**

- Obsidian veneer\*
- NEW!** BruxZir Esthetic veneer

**CERAMO-METAL & PFMS**

- Obsidian Fused to Non-Precious\*
- Obsidian Fused to White Noble
- Obsidian Fused to WHN
- Porcelain fused to OcclusalGold YHN

**FULL-CAST RESTORATIONS**

- Noble-Cast 42 YN (2% Au)  JRVT YHN (77% Au)
- Noble-Cast 45 YN (40% Au)  Non-Precious
- Noble-Cast 60 YHN (57.5% Au)\*  White Noble
- Noble-Cast 67 YHN (64% Au)  WHN (40% AU)
- OcclusalGold YHN (73.8% Au)  Post & Core

**COMPOSITE RESTORATIONS**

- Camouflage NanoHybrid  Fiber Reinforcement

**PROVISIONAL RESTORATIONS**

- Transition C&B
- Abutment #(s) \_\_\_\_\_
- Pontic #(s) \_\_\_\_\_ Total units \_\_\_\_\_
- Splinted\*  Cement-on implant
- Individual units  Screw-retained implant
- Amount of prep reduction:**  1 mm\*  2 mm
- Perio treatment: Prepare tooth below gingival on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_mm
- Pontic site healing: Prepare ovate socket on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_mm

*\*Standard unless specified otherwise*

## IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are **NOT** guaranteed and do **NOT** include weekends or holidays. Rush service available on most products but must be prescheduled (see below).

All-ceramics/fiber-reinforced composites.....	9 days
Diagnostic wax-up .....	9 days
Composites .....	7 days
Transition Crowns & Bridges .....	10 days
Ceramo-metal & PFMs.....	9 days
Full-cast restorations.....	7 days

All rush cases must be prescheduled by calling **888-278-0414** before the case is shipped.  
Time of pickup and delivery may affect turnaround time.

## TERMS AND WARRANTY INFORMATION



**All Restorations Made in the USA**

*We honor VISA, MASTERCARD, AMEX and DISCOVER.*

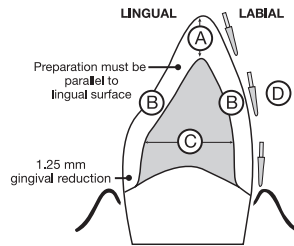
**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**NO-FAULT REMAKE POLICY:** Glidewell Laboratories is pleased to process all remakes or adjustments at no additional charge if requested within the warranty period and accompanied by the return of the original appliance.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** For warranty terms and conditions and limitation of liability, visit [glidewell.com/policies-and-warranties](http://glidewell.com/policies-and-warranties).

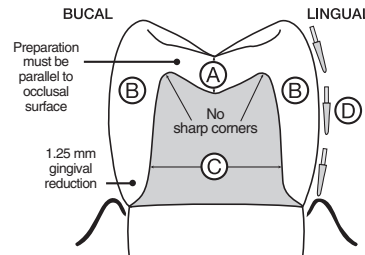
## PREPARATION GUIDELINES

### OBSIDIAN FUSED TO METAL ANTERIOR



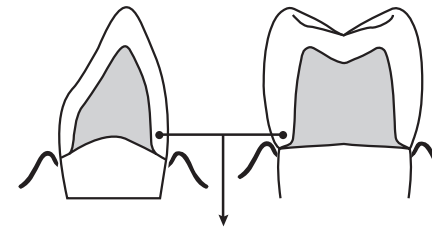
- A. 2.0 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Axial walls must be convergent (avoid undercuts)
- D. Preparation should be cut in three planes
- E. To achieve optimal impression quality, gingival retraction is necessary for preparations with subgingival or equigingival margins

### OBSIDIAN FUSED TO METAL POSTERIOR



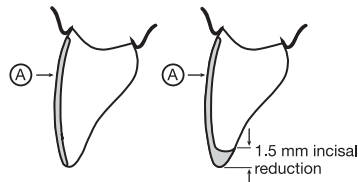
- A. 2.0 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Axial walls must be convergent (avoid undercuts)
- D. Preparation should be cut in three planes
- E. To achieve optimal impression quality, gingival retraction is necessary for preparations with subgingival or equigingival margins

### OBSIDIAN FUSED TO METAL – CERAMIC LABIAL OR 360° MARGIN



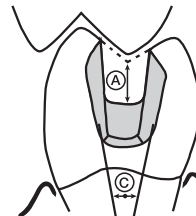
1.25 mm gingival reduction using rounded shoulder margin design

### ALL-CERAMIC/COMPOSITE VENEERS



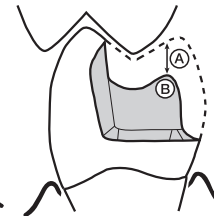
A. 0.3 to 1.0 mm labial reduction

### INLAY



- A. 1.5 to 2.0 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6–8 degrees taper

### ONLAY



### ALL-CERAMIC/COMPOSITE CROWNS

