

FAQ Last Chance

What is the “Last Chance” promotion?

This promotion runs from Thursday 30/04 up to and including Friday 29/05/2026 on our webshop and in our stores. Promotion only valid on the indicated participating products in the shops and on the webshop and while stocks last.

Which products are included in the promotion?

The promotion only applies to the indicated, participating products in our stores, webshop, and the MediaMarkt app, while supplies last.

Is there a limit on the number of products I can buy?

Yes, each customer can purchase a maximum of two (2) units of the same product during the promotion period.

Can I combine this promotion with other promotions or discounts?

No, this promotion cannot be combined with other promotions or discounts.

What are the store opening hours during the promotion?

Regular opening hours apply. On Sunday, 08/03/2026, most stores are open for extended hours. You can check via the [opening hours page](#). The webshop is open 24/7.

What about private copying levy (thuiskopieheffing)?

Private copying levy applies to data-carrying products. A list of rates and categories is available in the terms and conditions.

Are delivery costs, services, and workshops discounted?

No, these are not discounted during the promotion period.

Do cashback actions remain valid during the promotion?

Yes, cashback actions remain in effect. Check the ongoing cashback promotions on our website.

Are prices specially adjusted for this promotion?

No, our prices are monitored daily to remain competitive, regardless of any promotion.

What if a product is out of stock during the promotion?

For participating products, it is “while supplies last.” Once sold out, the product is no longer available at the promotional price.

I haven’t received an order confirmation. What should I do?

Check your spam folder. If you have not received it after 24 hours, contact [customer service](#).

When will my product be delivered?

The expected delivery time is shown at checkout. Due to the popularity of the promotion, delivery may take slightly longer than usual.

Can I buy a product online and pick it up in-store?

Yes, via our free “Online Pick Up” service. Choose “Pick up in-store” at checkout.

Is your question not listed here?

Visit our [customer service page](#) for more information or to get in touch.