

# ***Terms and conditions***

***MediaMarkt stores, online shop and  
outlet***

***MediaMarkt***<sup>®</sup>

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## **Introduction**

WOW! You have made a purchase – or are about to make a purchase – at MediaMarkt. Our general terms and conditions apply to this purchase. These terms and conditions apply to all purchases made in our stores, outlet and webshop. By purchasing or ordering a product, you indicate that you are aware of these general terms and conditions and that you accept them.

## **Identity of MediaMarkt in Belgium**

For purchases made via the webshop and MediaMarkt Outlet:

MMS Online Belgium N.V.  
Strombeek Business Park (Block B)  
Boechoutlaan 105, bus 00.02  
B-1853 Grimbergen  
RPR Brussels 0846.855.431  
VAT number: BE0846.855.431  
<https://www.mediamarkt.be/nl/service/klantenservice>  
([www.mediamarkt.be](http://www.mediamarkt.be) ; [www.outlet.mediamarkt.be](http://www.outlet.mediamarkt.be))

For purchases made in stores:

The relevant store entity listed in **Appendix 1**, which can also be contacted via <https://www.mediamarkt.be/nl/service/klantenservice>;

All referred to hereinafter as "MediaMarkt".

MediaMarkt acts as a credit intermediary for the lender Buy Way Personal Finance N.V., Boudewijnlaan 29 bus 2, 1000 Brussels, RPR 0400.282.277.

Supervisory authorities:

- FPS Economy, Directorate-General for Economic Inspection – NG III, Albert II Laan 16 (3rd floor), B-1000 Brussels (<https://economie.fgov.be>);
- Financial Services and Markets Authority (FSMA), Congresstraat 12-14, 1000 Brussels (<https://www.fsma.be>).

## **Applicability**

The current terms and conditions can be found on our website [www.mediamarkt.be](http://www.mediamarkt.be) and in our physical stores in Belgium. We will update these terms and conditions as necessary.

Your purchase is subject to the version of the general terms and conditions that you have read and approved on our website or in one of our shops at the time of purchase.

Are you a business/professional customer? Then these general terms and conditions do not apply to your purchase. Please visit [www.mediamarkt.be](http://www.mediamarkt.be) to view the general terms and conditions that apply to business customers.

## **Definitions**

Below you will find the definition of terms that are often used in these terms and conditions. This way, you know exactly what is meant by them.

- Purchase: the purchase of a product, but also the purchase of one or more additional services from MediaMarkt.
- Customer/you: a buyer, natural person, who acts for purposes outside his business or professional activity (consumer) or an entrepreneur who is not materially different from a consumer and who makes the purchase for purposes other than his actual professional activity.
- MediaMarkt Outlet: via [outlet.mediamarkt.be](http://outlet.mediamarkt.be), we offer Outlet products from our regular range, which may, for example, have been returned, have had their packaging opened, or be (slightly) damaged or have been repaired previously.
- MediaMarkt / we: MediaMarkt's physical stores and online store (webshop and outlet) in Belgium.
- Outlet products: these products are not new. The products we sell via MediaMarkt Outlet are sold in the condition they are in at the time of purchase by the Customer. These products may have various characteristics that are clearly specified on the product page, including possible damage, signs of use, scratches or the fact that they have been previously returned or repaired.
- Auvibel levy: a statutory levy on data carriers such as CDs, DVDs, hard drives and other electronics (including mobile phones) that benefits copyright holders to compensate for home copying.
- Recupel contribution: the amount added to the price of a new electrical or electronic device. Recupel uses the revenue to coordinate and organise the collection, sorting, processing and recycling of discarded electrical appliances in Belgium.

## **Prices**

### **What does our price consist of?**

The price quoted by MediaMarkt includes VAT, Recupel, Auvibel and other taxes and is always quoted in euros/€.

### **What is not included in the price?**

Our prices do not include any shipping and/or delivery costs or other administrative costs. We will, of course, inform you in advance if these costs apply. Read more about 'Delivery' at [www.mediamarkt.be](http://www.mediamarkt.be).

### **Which prices are leading?**

MediaMarkt always offers you an attractive price. The applicable price is stated on the price tag. You will find this on or near the product. On our website, the price of the product is stated on the product page.

It is possible that the price stated is incorrect. If this is the case, MediaMarkt may decide to charge you the correct price, for example if the price is disproportionately low.

### **Can you apply for a refund of VAT paid?**

Yes. All requests for recovery or refund of VAT paid on purchased products by non-EU residents or diplomats, as well as verification of the legal conditions for refunds, must be addressed exclusively to external specialised partners designated by MediaMarkt. You agree to comply with the applicable terms and conditions of these partners. You can easily request more information about these partners in-store, by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice> or by calling 02/808 68 16.

## **Promotions and offers**

Promotions and offers are only valid while stocks last. MediaMarkt cannot be held liable for the consequences of typographical or printing errors in prices or items, discrepancies in images or interim changes in designs.

### **Where can you find MediaMarkt promotions and offers?**

Promotions, offers and promotional activities are always announced on [www.mediamarkt.be](http://www.mediamarkt.be) and in MediaMarkt stores.

### **Are the products in the MediaMarkt Outlet also included in the promotional activities?**

The promotional activities – promotions and offers – listed on [www.mediamarkt.be](http://www.mediamarkt.be) and/or in MediaMarkt stores do not apply to the MediaMarkt Outlet, unless explicitly stated in the promotional terms and conditions.

### **Where can you find the promotional terms and conditions?**

Specific promotional terms and conditions apply to promotions, offers and promotional activities. These terms and conditions can be found on the MediaMarkt website, along with other information about the promotion or offer.

## **Payment methods**

### **What payment methods does MediaMarkt accept?**

You can pay in various ways through our sales channels (store, webshop, outlet):

Payment methods	Shop	Online	Outlet
<a href="#">Pay later (Klarna)</a>		X	
Pay on collection	X	X	
Pay in instalments	X	X	
Gift card / e-voucher	X	X	
Eco voucher	X		
Cash	X		
Credit card (VISA)	X	X	X
Credit card (Mastercard)	X	X	X
Credit card (American Express)	X	X	
Bancontact	X	X	X
PayPal		X	X

Additional terms and conditions may apply to some payment methods. If this is the case, it will be indicated at checkout.

For products you wish to purchase via the webshop, you must pay before delivery can take place.

#### **Not all payment methods are visible at checkout in the webshop. Is that correct?**

Some products can only be paid for with a specific payment method. The shopping basket on our website indicates which payment options are available for the product(s) in your shopping basket.

#### **Reservation and payment in store**

Are you ordering via the webshop and would you like to collect your products from one of the MediaMarkt shops (pickup@store) in Belgium? Depending on stock availability, your order will be ready for collection from your chosen MediaMarkt shop a few days later. You will receive a message once your products are ready for collection.

MediaMarkt is entitled to cancel the order or consider the agreement dissolved if you have not collected the products within two weeks of the message being sent to inform you that your products are ready for collection.

During major commercial promotions, such as "VAT? Get rid of it!" or "Black Friday", it is not possible to pay for reserved products in the store. We do this to ensure that the shopping experience for all customers runs as smoothly as possible.

MediaMarkt may refuse orders or reservations if:

- there is a serious suspicion of bad faith or intent to defraud;
- there is repeated abuse of the right of withdrawal/return;
- there are suspicions of repeated (legal) abuse or fraud by a Customer;
- incorrect, suspicious or false customer details are provided;
- it is established that a person is providing fictitious personal details;

- an abnormal quantity of goods is ordered – possibly in several purchase orders – that exceeds mere personal use;
- it can be assumed that orders were placed for resale;
- there is a case of force majeure.

You can also purchase a product or have it delivered to your home via an online purchase using a tablet or online kiosk in the MediaMarkt store. At that moment, a purchase-sale agreement is concluded. The Customer will be notified by email when the product can be collected from the MediaMarkt store or when the product will be delivered to their home.

## **Delivery**

### **How is your order delivered by MediaMarkt?**

When you purchase a product from MediaMarkt, you can have it delivered to your desired address in Belgium.

The MediaMarkt delivery service ensures that you can enjoy the product you have ordered as quickly as possible. Estimated delivery times are not binding for MediaMarkt and are provided for information purposes only. They are therefore not an essential condition of sale. Once your order has been processed by us, you will receive an email from us with a track & trace link that allows you to track your parcel at any time.

### **What can you expect from us when your order is delivered?**

Does your order not fit through the letterbox? Then we will deliver your product to your front door. We deliver to the front door in transport packaging without unpacking. In the case of an apartment building, we deliver to the main entrance of the building.

Any visible damage to the product must be noted on the delivery note signed by you and the carrier. You must report the damage within two days of delivery by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice>. For deliveries with installation, any visible damage must be reported immediately to the carrier and to MediaMarkt (by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice>).

Not at home? For small or medium-sized products, the carrier or postman will leave a note in your letterbox. It will clearly state where you can collect your product.

For large products that require installation, our specialised delivery partner will contact you to arrange a new delivery date. If you are not at home again, MediaMarkt reserves the right to charge additional costs.

If a goods lift is required for installation, an additional supplement of 100 euros will be invoiced upon delivery and installation.

### **What do we expect from you when the ordered product is delivered?**

You are, of course, responsible for providing the space and facilities to enable the delivery, installation and connection of your product and to ensure that this runs as smoothly as possible.

### **When does the transfer of ownership and risks take place?**

Ownership of the delivered products is transferred from MediaMarkt upon receipt or delivery of the products and after full payment of the price. The products sold, delivered or installed (e.g. TV, washing machine, built-in refrigerator, etc.) remain the exclusive property of MediaMarkt until full payment of the invoice.

As long as you have not paid the sale price, it is prohibited to pledge the products or offer them in any way as security or use them as such. It is expressly prohibited to make any changes to these products, to make them immovable by incorporation or destination, to sell them or to dispose of them in any way.

As long as MediaMarkt is the owner of the delivered products, you remain liable for keeping these products in good condition. During this period, you will only be liable for any loss of or damage to the products. You undertake to insure the products against all risks. You also undertake to arrange for the storage of the products in such a way that any confusion with other products is excluded at all times and that they can always be recognised as being the property of MediaMarkt. Any payment made by you will first be deducted from the outstanding amounts owed for products that you have modified or sold in violation of this article.

### **Additional services upon delivery**

We offer additional services whereby we deliver, connect and/or install your product. View all options at [www.mediemarkt.be](http://www.mediemarkt.be).

### **Return**

Register your product for return by contacting us at <https://www.mediemarkt.be/nl/service/klantenservice> or by calling 02/ 808 68 16. You can use the following template for this:

*"Dear Sir/Madam,  
I hereby inform you that I am cancelling our agreement concerning the sale of the following goods/provision of the following services:  
· Description of goods/services:.....  
· Order number or item number: .....  
· Date on which the goods/services were received or ordered:.....  
[Customer name]  
[Customer contact details]  
[Customer address]"*

Then send the product, quoting the order number and item number, to the address provided by our employee.

### **What is MediaMarkt's return period?**

All products purchased from MediaMarkt (both in-store and online) can be returned within 30 days.

### **When does the return period start?**

The return period starts when the product is in your possession .

Does this concern multiple deliveries for a single product order? In that case, the return period starts from the moment you take physical possession of the last part of that product.

### **What are MediaMarkt's return conditions?**

All products purchased at MediaMarkt in Belgium can be returned within 30 days. You must return a product complete, in its original condition and, if reasonably possible, in its original packaging. This allows us to give the product a second life. In this way, we contribute together to the sustainable use of consumer electronics.

If your purchase consists of a joint offer/bundle, the return notification applies to all products in the joint offer/bundle.

### **Are there any products that MediaMarkt does not consider returnable?**

The following products and services cannot be returned:

- Sealed audio and video recordings and computer software (CDs, DVDs, Blu-rays, software, hardware, CD-ROMs, video games, USB sticks, hard drives, etc.), including rechargeable phone cards, whose seal has been broken;
- Trading cards (such as Pokémon, Disney Lorcana & One Piece) purchased in one of our shops.
- Services or subscriptions used;
- Prepaid packages;
- Items that are clearly personal in nature (e.g. due to engraving);
- Delivery of products that spoil quickly or have a limited shelf life;
- Items that are sealed and not suitable for return for reasons of health protection or hygiene and whose seal has been broken after delivery;
- The delivery of products that, by their nature, are irrevocably mixed with other products after delivery.

Have you purchased a product for professional use or for your business? Then this right of return does not apply.

### **What is a sealed product?**

A good example can be found in CDs. If both the plastic wrap and the sealing seal have been opened, the CD cannot be returned. Other products, such as razors and toothbrushes, may also be sealed. This allows you to assess what the product looks like and, in the event of a return, allows us to determine that the product is unused. Breaking the seal means that we cannot take the product back.

### **How can you return a product?**

### Returning small products

If you wish to return a small, portable product, we recommend that you do so in one of our shops. If you return your product to the shop and it meets the return conditions, we will refund the purchase price (including any standard delivery costs) immediately. For your and our security, amounts over £500 will preferably be refunded to your bank account.

If you still wish to return a product to us, you must organise this yourself. This means that you are responsible for ensuring that the product arrives safely at our logistics centre and that you bear the shipping costs. In addition, in this case, we will refund you after we have received and checked the product.

Because you are responsible for returning your product, we recommend that you:

- pack the product well,
- send the product insured,
- only use well-known transport companies.

Register your product for return by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice> or by calling 02/808 68 16. Then send the product, quoting the order number and item number, to the address provided by our employee.

### Returning large products

Large and/or heavy appliances that we have delivered to your home cannot be returned to the shop. We will collect these products from your home in Belgium free of charge. Please contact our customer service department (<https://www.mediamarkt.be/nl/service/klantenservice>; tel: 02/808 68 16) to find out which products are involved and to make an appointment for collection. Once the product has been checked at our logistics centre and found to comply with our return conditions, we will refund the purchase price (including any standard delivery costs).

If you still wish to return a product to us, you must organise this yourself. This means that you are responsible for ensuring that the product arrives safely at our logistics centre and that you bear the shipping costs. In addition, in this case, we will refund you after we have received and checked the product.

If you send the product to us yourself or if we collect the product from you, the refund will normally take place within 14 days of receipt and inspection at our logistics centre.

### **What if the product does not (fully) meet the return conditions?**

A product does not (fully) meet the return conditions if it is incomplete, (the packaging) is unnecessarily damaged or the product has been used more than was necessary to assess it (view or try it). For example, you can feel free to view a deep fryer from all sides, but you cannot fry in it if you still want to return it.

If a product does not (fully) meet the return conditions, we will see what we can do for you. One of the solutions may be that MediaMarkt charges you retrospectively for the depreciation of the product and/or the costs necessary to give the product a second life.

### **How do you get your money back?**

Refunds are made in the same way you paid for the product. For your and our security, amounts over £500 are preferably refunded to your bank account.

If you return the product and it meets the return conditions, we will refund the purchase price (including any standard delivery costs):

- immediately if you return it to one of our shops; or
- if you send the product to us yourself or if we collect the product from you, normally within 14 days of receipt at our logistics centre.

However, we may wait to refund you until we have received the product or until you have demonstrated that you have sent it back in line with the return conditions.

### **Statutory warranty**

All goods, digital content and digital services purchased from MediaMarkt are covered by the statutory warranty. This means that you are entitled to a good product. Within the statutory warranty, MediaMarkt will ensure that a defective product is repaired as quickly as possible or, if repair is not possible, replaced.

If it turns out that no repair or replacement is possible, you can opt for a price reduction or termination of the agreement. In the latter case, termination of the agreement, you will have to return the product to MediaMarkt.

The statutory warranty period is two years for new products. The statutory warranty period commences when the product is in your possession or has been delivered. You must report any defect to MediaMarkt in writing within two months of discovery. Outlet products are also covered by a two-year warranty (one year statutory warranty followed by one year commercial warranty).

Each of our Outlet products is unique, even when it concerns products of the same type. One Outlet product may have a scratch, while another Outlet product may have slightly damaged packaging or may have been repaired or returned previously. The specific condition and details of each Outlet product are always clearly stated on the product page. Since you were informed about the condition and known details of an Outlet product via the product page prior to purchase, you cannot claim under the warranty to have that Outlet product repaired or replaced because of this known condition and details.

Please note! The following are not covered by the warranty (non-exhaustive list):

- defects caused by incorrect or abnormal use or other use that does not comply with the instructions supplied with the product;

- defects caused after the product has been delivered to you by external causes such as fire, water (flooding), lightning, an accident or natural disasters;
- normal wear and tear;
- defects caused by handling by third parties not authorised by MediaMarkt.

### **What is the proof of warranty?**

We consider any proof of purchase or delivery – such as a receipt, invoice or purchase slip – to be proof of warranty. Even if you cannot find any of these documents, we will be happy to help you. For example, by requesting a copy of your proof of purchase.

### **What about showroom models/demonstration products?**

These products also come with a 2-year warranty. However, you may have to sign an additional document describing all visible damage or defects to the product. You will not be able to hold MediaMarkt or its carrier liable for these listed visible defects/damage.

### **How can you return a defective product?**

#### Repair of small products

If you want to have a small, portable product repaired, we advise you to do so via one of our stores. If you still wish to return a product to us, you must organise this yourself. This means that you are responsible for ensuring that the product arrives safely at our logistics centre and that you bear the costs of shipping.

Because you are responsible for returning your product, we recommend that you:

- pack the product well,
- send the product insured,
- only use reputable transport companies.

Register your product for repair by contacting us at

<https://www.mediamarkt.be/nl/service/klantenservice> or by calling 02/808 68 16. Then send the product, quoting the order number and item number, to the address provided by our employee.

#### Repair of large products

Large and/or heavy appliances, such as refrigerators or washing machines, cannot be returned to the shop for repair, but will be repaired at your home. Register your product for home repair by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice> or by calling 02/808 68 16.

### **What should you bear in mind when submitting a defective product for repair?**

In order to properly examine a defective product, we ask you to return or send all accessories that came with it, such as chargers, cables, etc. If you are sending the product, please do so in its original packaging – or ensure it is properly packaged – so that no damage can occur during transport.

### **How long does a repair take?**

We will ensure that you can use your product again as soon as possible. You can follow every step of the repair process yourself via the status page at [www.mediamarkt.be](http://www.mediamarkt.be).

### **What do you need when collecting your repaired product?**

When you hand in a product for repair at one of our shops, you will receive a proof of delivery. You will need this proof of delivery when you collect your repaired product from the shop.

The receipt can also be found on the status page of your repair.

### **What should you do with (confidential) data stored on your product?**

It is possible that data may be deleted during the repair process or that the data carrier and/or the entire product may be replaced, resulting in data loss. Therefore, always make a backup of your data and programmes before submitting the product for repair.

For more information about data and your privacy, please refer to our privacy statement at [www.mediamarkt.be](http://www.mediamarkt.be).

## **Damage**

### **Have you received a damaged product?**

Of course, it is never our intention to deliver a damaged product, unless it is an Outlet product for which it was indicated on the product page that the product is characterised by (minor) damage or other particularities.

We kindly request that you contact us within 48 hours of delivery so that we can work together to find a suitable solution.

### **Was there any damage during the delivery of an order?**

Please contact us as soon as possible.

MediaMarkt cannot be held liable for loss or damage to the product when a delivery is made by our service partner to a location chosen by the Customer other than their own home address, such as to neighbours or private addresses in the Customer's vicinity.

The Customer is responsible for the chosen place of delivery in accordance with the terms and conditions of the service partner.

## **Complaints**

### **Where can you submit a complaint?**

We would like to improve our services and therefore ask you to contact us to share your experience with us, so that we can work together to find a suitable solution. Contact MediaMarkt Customer Service:

<https://www.mediamarkt.be/nl/service/klantenservice>

*Telephone: 02/808 68 16 (available on Mondays from 10 a.m. to 6.30 p.m., Tuesdays to Fridays from 9.30 a.m. to 6.30 p.m. and on Saturdays from 10 a.m. to 5 p.m.).*

### **What if you cannot reach an agreement with MediaMarkt?**

Hopefully, it won't come to that. If it does, please contact the Consumer Ombudsman Service, a public service that helps consumers resolve consumer disputes out of court, as provided for in Book XVI of the Economic Law Code. Please consult the rules of procedure on the website beforehand. You can contact the Consumer Ombudsman Service through the following channels:

Website: <https://consumentenombudsdienst.be>

Email: [contact@consumentenombudsdienst.be](mailto:contact@consumentenombudsdienst.be)

Address: North Gate II, Koning Albert II-laan 8 Bus 1, 1000 Brussels

Telephone number: 02/702.52.00

The Customer may also refer to the European Commission's online dispute resolution platform: <https://ec.europa.eu/consumers/odr/main/?event=main.home2.show>.

### **Validity of these general terms and conditions?**

If any of the articles of these general terms and conditions are invalid or void or are declared void by a competent court, this will not affect the validity of the other articles of these general terms and conditions, which will remain in full force and effect. If any of the articles of these general terms and conditions is invalid or void or is declared invalid by a competent court, the parties will jointly replace the article with a valid article that corresponds as closely as possible to the initial intention of the parties.

### **Which court has jurisdiction?**

All agreements concluded between you and MediaMarkt and these general terms and conditions are governed exclusively by Belgian law. Any dispute relating to the existence, implementation and/or interpretation of these general terms and conditions and all agreements between you and MediaMarkt falls under the exclusive jurisdiction of the court(s) of Brussels in Belgium.

### **BeCommerce Quality Label Code of Conduct**

MediaMarkt has endorsed the BeCommerce Quality Label Code of Conduct. You can find a copy of this code of conduct at [www.becommerce.be](http://www.becommerce.be) or you can request it by contacting us at <https://www.mediamarkt.be/nl/service/klantenservice>.

MediaMarkt only offers products that it purchases from the original manufacturers and their wholesalers. If you have any doubts about the authenticity of products, you can find more information and tips on the website [www.eccbelgie.be](http://www.eccbelgie.be). If you suspect counterfeiting, you can always file a complaint via the reporting centre.

## **Intellectual property**

All texts, comments, magazines, illustrations and images displayed on the webshop and in the shops are protected by copyright, neighbouring rights and/or other relevant intellectual property rights. Any partial or complete reproduction of texts, comments, magazines, illustrations, images, the webshop or the MediaMarkt catalogue is prohibited.

## **Personal data**

### **How does MediaMarkt handle personal data?**

We naturally handle your data with care and in accordance with applicable laws and regulations. More information about how MediaMarkt handles your personal data can be found in our privacy statement, which is available at [www.mediamarkt.be](http://www.mediamarkt.be).

## Appendix 1: MediaMarkt stores in Belgium

The list of stores is subject to change from time to time.

<u>MediaMarkt store</u>	<u>Company number (CBE)</u>  <u>(You can obtain the VAT number by adding the prefix "BE" to the company number)</u>	<u>Address</u>
Media Markt Antwerp N.V.	0478.339.860	<i>Media Markt Antwerp</i> De Keyserlei 7 UNIT 257 2018 Antwerp  <i>Media Markt Antwerp E-mobility</i> Frankrijklei 5, unit 251 2000 Antwerp
Media Markt Basilix N.V.	0478.205.743	Keizer Karellaan 420, bus 2 1082 Sint-Agatha-Berchem
Media Markt Hasselt N.V.	0860.056.933	Biezenstraat 51 3500 Hasselt
Media Markt Brussels Rue Neuve - Media Markt Brussels Nieuwstraat S.A.	0862.947.137	Nieuwstraat 111 1000 Brussels
Media Markt Liège place Saint-Lambert S.A.	0863.021.767	Place Saint-Lambert 27 4000 Liège
Media Markt Jemappes/Mons S.A.	0869.781.875	Avenue Wilson 510 7012 Mons
Media Markt Gosselies/Charleroi S.A.	0869.773.561	140 Rue de Namur 6041 Charleroi
Media Markt Sint-Pieters-Leeuw N.V.	0869.757.329	Bergensesteenweg 65 1600 Sint-Pieters-Leeuw

Media Markt Oostakker N.V.	0873.939.712	Herman Teirlinckstraat 4 bus C 9041 Ghent
Media Markt Oostende N.V.	0877.629.571	Torhoutsesteenweg 639 and 639+ 8400 Ostend
Media Markt Roeselare N.V.	0877.628.977	Brugsesteenweg 435-439 8800 Roeselare
Media Markt Herstal S.A.	0887.582.959	Rue des Naiveux 2 4040 Herstal
Media Markt Braine-l'Alleud S.A.	0897.523.281	Chaussée de Charleroi 18 1420 Braine-l'Alleud
Media Markt Sint-Lambrechts-Woluwe N.V.	0811 425 289	Leuven Road 1200 1200 Sint-Lambrechts-Woluwe
Media Markt Schoten N.V.	0836.586.792	Bredabaan 1305 2900 Schoten
Media Markt Zwijnaarde N.V.	0836.585.210	Oudenaardsesteenweg 76-86 9000 Ghent
Media Markt Turnhout N.V.	0556.755.155	<i>Media Markt Turnhout</i> Parklaan 4 2300 Turnhout  <i>Media Markt Olen</i> Lammerdries-Winkelstraat 4, Unit A2 2250 Olen
Media Markt Brussels Docks N.V.	0887.572.863	Werkhuizenkaai 163 bus 51 1000 Brussels

Media Markt Wijnegem N.V.	0821.018.985	Turnhoutsebaan 5, unit 518 2110 Wijnegem
Media Markt Wilrijk - Boortmeerbeek N.V.	0887.574.744	<i>Media Markt Wilrijk</i> Kernenergiestraat 56 2610 Antwerp  <i>Media Markt Boortmeerbeek</i> Leuvensesteenweg 248 3190 Boortmeerbeek  <i>Media Markt Korbeek-Lo</i> Tiensesteenweg 391-393 3360 Korbeek-Lo
Media Markt Liège Médiacité - Arlon S.A.	0811.393.122	<i>Media Markt Liège Médiacité</i> Boulevard Raymond-Poincaré 7 bus 225 4020 Liège  <i>Media Markt Arlon</i> Rue de Grass 104 6700 Arlon (Sterpenich)
Media Markt Bruges N.V.	0811.415.886	Maalse Steenweg 338 8310 Bruges
Media Markt Kortrijk N.V.	0821.019.183	Steenpoort 2 bus W305 8500 Kortrijk