CCPA NOTICE AT COLLECTION

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
Identifiers, including real name, postal address, unique personal identifier, online identifier, IP address, email address, account name, or other similar identifiers	Directly from you or someone you know Automatically when you use our websites and apps Advertising networks Data analytics providers Social networks Vendors that help us to fulfill and deliver orders, process payments, support our promotions, contests, gift cards, loyalty programs, and sweepstakes, and provide communications, marketing, or other services on our behalf Affiliates ARBY'S franchisees	Processing your purchases of or requests for products or websites and apps Maintaining your account with us Communicating with you, and facilitating communications through our websites and apps To support our contests, promotions, loyalty programs, coupons, and sweepstakes Customer service Marketing and advertising To better understand how users access and use the websites and apps, to improve the Websites and apps, to respond to user desires and preferences, auditing, and for other research and analysis To help maintain the safety, security, and integrity of our websites and apps, databases and other technology assets, as well as your account, orders, and deliveries Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		Tailoring our content or otherwise personalizing the websites and apps As part of our application process for potential franchisees, and relationship with current franchisees
Personal records, including name, signature, social security number, address, telephone number, passport number, driver's license or state identification card number, education, employment, employment history, bank account number, credit card number, debit card number, or other financial information This category includes the information described in Cal. Civ. Code § 1798.80(e).	Directly from you Vendors that help us to fulfill and deliver orders, process payments, support our promotions, contests, gift cards, loyalty programs, and sweepstakes, and provide communications, marketing, or other services on our behalf Affiliates ARBY'S franchisees	Processing your purchases of or requests for products or services Maintaining your account with us Communicating with you, and facilitating communications through our websites and apps To support our contests, promotions, loyalty programs, coupons, and sweepstakes Customer service Marketing and advertising To better understand how users access and use the websites and apps, to improve the websites and apps, to respond to user desires and preferences, auditing, and for other research and analysis To help maintain the safety, security, and integrity of our websites and apps, databases and other technology assets, as well as your account, orders, and deliveries

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
		Tailoring our content or otherwise personalizing the websites and apps
		As part of our application process for potential franchisees, and relationship with current franchisees
Characteristics of protected	Directly from you	Customer service
classifications under California or federal law, including birthday, and	Affiliates	To support our contests, promotions, loyalty programs, coupons, and sweepstakes
gender		Marketing and advertising
		To better understand how users access and use the websites and apps, to improve the websites and apps, to respond to user desires and preferences, auditing, and for other research and analysis
		To help maintain the safety, security, and integrity of our websites and apps, databases and other technology assets, as well as your account, orders, and deliveries
		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		Tailoring our content or otherwise personalizing the websites and apps
Commercial information, including products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies	Directly from you Automatically when you use our websites and apps Vendors that help us to fulfill and deliver orders, process payments, support our promotions, contests, gift cards, loyalty programs, and sweepstakes, and provide communications, marketing, or other services on our behalf Affiliates ARBY'S franchisees	Processing your purchases of or requests for products or services Communicating with you, and facilitating communications through our websites and apps To support our contests, promotions, loyalty programs, coupons, and sweepstakes Customer service Marketing and advertising Tailoring our content or otherwise personalizing the websites and apps To better understand how users access and use the websites and apps, to improve the websites and apps, to improve the websites and apps, to respond to user desires and preferences, auditing, and for other research and analysis Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
Internet or other electronic network activity information, including search history, and information regarding interactions with	Automatically when you use our websites and apps Internet service providers Data analytics providers	To better understand how users access and use the websites and apps, to improve the websites and apps, to respond to user desires and

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
our websites, applications, or advertisements	Vendors that help us to fulfill and deliver orders, and provide communications, marketing, or other services on our behalf	preferences, auditing, and for other research and analysis Marketing and advertising To help maintain the safety, security, and integrity of our websites and apps, databases and other technology assets, as well as your account, orders, and deliveries Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
		Tailoring our content or otherwise personalizing the websites and apps Customer service
Geolocation data	Automatically when you use our websites and apps	Processing your purchases of or requests for products or services Customer service Marketing and advertising To better understand how users access and use the websites and apps, to improve the websites and apps, to respond to user desires and preferences, auditing, and for other research and analysis To help maintain the safety, security, and integrity of our websites and apps, databases and other technology assets,

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		as well as your account, orders, and deliveries
		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
		Tailoring our content or otherwise personalizing the websites and apps
Audio, electronic, visual, thermal, olfactory, or similar information	WE DO NOT COLLECT	N/A
Professional or employment-related information	Directly from you	As part of our application process for potential franchisees, and relationship with current franchisees
If you are an ARBY'S employee, please see our California Employee Privacy Notice for additional disclosures. Job applicants can find additional disclosures in our California Applicant Privacy Notice.		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
Inferences used to create a profile reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes	Drawn from the other categories of Personal Information we collect	To support our contests, promotions, loyalty programs, coupons, and sweepstakes Marketing and advertising To better understand how users access and use the websites and apps, to improve the websites and apps, to

Category of Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		respond to user desires and preferences, auditing, and for other research and analysis
		Tailoring our content or otherwise personalizing the websites and apps
		As part of our application process for potential franchisees, and relationship with current franchisees

Among the categories listed above are the following categories of sensitive personal information:

Category of Sensitive Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
Personal Information that reveals a Social Security, driver's license, state identification card, or passport number	Directly from you	As part of our application process for potential franchisees, and relationship with current franchisees
Personal Information that reveals an account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account	Directly from you	Maintaining your account with us
Personal Information that reveals precise geolocation (location within a radius of 1,850 feet)	Automatically when you use our websites and apps	Processing your purchases of or requests for products or services

Category of Sensitive Personal Information	Categories of Sources from which Information was Collected	Purposes for Collection
		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
		Tailoring our content or otherwise personalizing the websites and apps

In addition to the purposes described above, we may use and disclose any category of personal information or sensitive personal information we collect to respond to law enforcement requests, or as otherwise required or authorized by applicable law, court order, or governmental regulations; to protect our rights and interests and those of others (including our franchisees); to resolve any disputes; to enforce our policies; and to evaluate or conduct a merger, sale, or other acquisition of some or all of our assets.

How Long We Keep Your Personal Information

We keep the categories of personal information described above for as long as is necessary for the purposes described in this Privacy Policy or otherwise authorized by law. This generally means holding the information for as long as one of the following apply:

- Your personal information is reasonably necessary to manage our operations, to manage your relationship with us, or to satisfy another purpose for which-we collected the information;
- Your personal information is reasonably necessary to carry out a disclosed purpose that is reasonably compatible with the context in which the personal information was collected;
- The information is reasonably required to protect or defend our rights or property (which will generally relate to applicable laws that limit actions in a particular case); or
- We are otherwise required or permitted to keep your information by applicable laws or regulations.

Where personal information is used for more than one purpose, we will retain it until the purpose with the latest period expires. For more information about our retention policies, please contact us using the contact details below.

We disclose personal information as shown below. The first chart shows the categories of personal information we disclose to our service providers and contractors for business or commercial purposes. Although we do not sell personal information in exchange for money, some of the ways in which we disclose personal information for advertising or to our affiliated brands and companies may be considered "sales" or "sharing" under California law. The second chart shows the categories of personal information we share for purposes of cross-context behavioral advertising or otherwise "sell," as that term is defined under California law. We do

not have actual knowledge that we sell or share the personal information of consumers under 16 years of age.

Category of Personal Information	Categories of Recipients	Purposes for Disclosure
Personal Information	on	
Identifiers Identifiers	Affiliates Service providers that we use to support our business and operations	Processing your purchases of or requests for products or services Performing services on our behalf (e.g., fulfilling and delivering orders, processing payments, supporting our promotions, contests, gift cards or loyalty programs, and providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, or other services on our behalf) Providing advertising and marketing services (except for cross-context behavioral advertising) Short-term, transient use, including, but not limited to, non-personalized advertising Auditing, related to ad impressions Ensuring security and integrity of personal information Debugging to identify and repair errors that impair existing intended functionality Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
Personal records	Affiliates	Processing your purchases of or requests for products or services

1. Disclosures for a Business or Commercial Purpose

Category of Personal Information	Categories of Recipients	Purposes for Disclosure
	Service providers that we use to support our business and operations	Performing services on our behalf (e.g., fulfilling and delivering orders, processing payments, supporting our promotions, contests, gift cards or loyalty programs, and providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, or other services on our behalf)
		Providing advertising and marketing services (except for cross-context behavioral advertising)
		Short-term, transient use, including, but not limited to, non-personalized advertising
		Auditing, related to ad impressions
		Ensuring security and integrity of personal information
		Debugging to identify and repair errors that impair existing intended functionality
		Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
Characteristics of protected classifications	Affiliates Service providers that we use to support our business and operations	Performing services on our behalf (e.g., fulfilling and delivering orders, processing payments, supporting our promotions, contests, gift cards or loyalty programs, and providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, among other services)

Category of Personal Information	Categories of Recipients	Purposes for Disclosure
		Providing advertising and marketing services (except for cross-context behavioral advertising) Short-term, transient use, including, but not limited to, non-personalized advertising Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
Commercial information	Affiliates Service providers that we use to support our business and operations	 Processing your purchases of or requests for products or services Performing services on our behalf (e.g., fulfilling and delivering orders, processing payments, supporting our promotions, contests, gift cards or loyalty programs, and providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, among other services) Providing advertising and marketing services (except for cross-context behavioral advertising) Short-term, transient use, including, but not limited to, non-personalized advertising Auditing, related to ad impressions Ensuring security and integrity of personal information Debugging to identify and repair errors that impair existing intended functionality

	Category of Personal Information	Categories of Recipients	Purposes for Disclosure
			Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
	Internet or other electronic network activity information	Service providers that we use to support our business and operations	Processing your purchases of or requests for products or services Performing services on our behalf (e.g., fulfilling and delivering orders, processing payments, supporting our promotions, contests, gift cards or loyalty programs, and providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, among other services) Providing advertising and marketing services (except for cross-context behavioral advertising) Short-term, transient use, including, but not limited to, non-personalized advertising Auditing, related to ad impressions Ensuring security and integrity of personal information Debugging to identify and repair errors that impair existing intended
			functionality Detecting, investigating, or protecting against malicious, deceptive, fraudulent, or illegal activity
	Geolocation data	Service providers that we use to support our business and operations	Processing your purchases of or requests for products or services

Category of Personal Information	Categories of Recipients	Purposes for Disclosure	
		Performing services on our behalf (e.g., fulfilling and delivering orders) Short-term, transient use, including, but not limited to, non-personalized advertising	
Inferences	Affiliates Service providers that we use to support our business and operations	Performing services on our behalf (e.g., providing communications, technical, analytical, web hosting, cloud hosting and mobile application support, among other services) Providing advertising and marketing services (except for cross-context behavioral advertising)	
Sensitive Personal	Information		
Precise geolocation	Service providers that we use to support our business and operations	Processing your purchases of or requests for products or services Performing services on our behalf (e.g., fulfilling and delivering orders)	

2. Sales and Sharing of Personal Information

Category of Personal Information or Sensitive	Categories of	Purposes for
Personal Information	Recipients	Selling / Sharing
Identifiers	Service Providers	To show you
Personal Records	Affiliates	relevant ads

Category of Personal Information or Sensitive	Categories of	Purposes for
Personal Information	Recipients	Selling / Sharing
		Analytics, data strategy, consultation on, development or improvement of products and services, marketing, advertising, and related services