

Tūwharetoa ki Kawerau Hauora

2022 Annual Report



Tūwharetoa
ki Kawerau
Hauora



TE RĀRANGI ŪPOKO

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HE MIHI

Acknowledgement

*Ko Rangi kei runga, ko Papa kei raro
Kei te tū ngā kupu whakamihi ki a
koutou mai i te rerenga wairua*

*Kei te mihi atu, kei te tangi atu ki ngā
mate kua mene atu ki te pō.*

*Rātou ngā manu tioriori o ngā pari
kārangaranga me ngā kākā wahanui
o te wao nui a Tāne*

*E au tonu te hoki o ngā mahara ki a
rātou mā. Rātou ki a rātou, hpki mai
ki a tātou te urupā o rātou mā.*

*E te tī, e te tā, e aku rahi, tēnei te mihi
maioha ki a koutou, otirā, ki a tātou
katoa.*



TE KAUPAPA MATUA

Vision / Mission / Values

MOEMOEĀ

Vision

“Ko te noho oranga o te whānau, o te tinana, o te hinengaro, o te wairua, e tau ai te mauri mō ngā tāngata katoa”

“Whānau wellbeing is the unity of body, mind and spirit, the life force for all people”.

RAUTAKI MATUA

Mission

Tūwharetoa ki Kawerau Hauora will provide quality health, education, and social services within the rohe of Tūwharetoa i te Aupouri and the Eastern Bay of Plenty communities that reflects te taha tinana, te taha hinengaro, te taha wairua me te taha whānau.



NGĀ UARĀ

Values

We acknowledge our guiding principles that underpin how we engage with all people.

1. Rangatiratanga

Leadership and the ability to keep people together. We will foster and grow leaders at all levels of the TKKH, rowing together in one direction.

2. Whakawhanaungatanga

Collective connectedness with strong respectful relationships. We will work collaboratively within and across teams caring for ourselves and our whānau.

3. Kaitiakitanga

Guardianship and stewardship. We will manage the TKKH resources for the benefit of our community and people.

4. Manaakitanga

Meeting and caring for people's needs on every level. We will care for people by demonstrating empathy and understanding.

5. Tika and Pono

Honesty, integrity and respect. We will be open, transparent and accountable in our decisions.

6. Aroha

Love and affection for people. Whakaiti. Demonstrating humility and compassion in both attitude and actions.

7. Whakanui

Empowering everyone, kaimahi and whānau, and celebrating our successes.

8. Tūmanako

Aspire and hope for a promising future. We will collaborate and work in partnership with others to make a difference in the outcomes for our people and communities.



***“Kia Pono ki te Atua, Kia Pono ki te Iwi, Kia Pono
ki te Hapū, Kia Pono ki ngā tangata katoa.”***

Tūwharetoa ki Kawerau Hauora core beliefs and values reflect that:

“Everything people think, feel, say, and do impacts on their overall state of health and wellbeing”.

Our Vision and Mission statement define the Trust’s perspective of complete physical, mental and social wellbeing, guiding our activities to set our direction for the future.

Our values are embedded in our culture as the backbone of the Trust’s conduct, reflecting our sense of duty and responsibility to uphold our commitment towards contributing to the wellbeing of the people residing within the rohe of Tūwharetoa i te Aupouri and the wider Eastern Bay of Plenty communities.



2021 HUI A TAU MENETI

AGM Minutes

MINUTES OF THE ANNUAL GENERAL MEETING OF TUWHARETOA KI KAWERAU HAUORA

27 November 2021 COMMENCING AT 10.00 am via Zoom

PRESENT: D Mareroa (Chairperson), S Kingi (Deputy Chairperson), H MacDonald, H Te Rire, J Lewis, M Savage, P Eruera C Marjoribanks (CEO), K Goldsmith (Accountant).

ATTENDED: Pat Mareroa, Jarna Savage, Tayna Karekare, Karilyn Te Riini, Nina Andrew, Hani Hunia-Te Rire, Caleb, Vanessa Curtis-Wiki, Louise Te Rire, Gloria Leokavataani, Jess, Jason Mareroa, Jeane Taani, Cheryl Wilson, Carrie Savage, Reina Hale, Bree Solomon, Wini (see Attendance Register).

1.	KARAKIA TIMATANGA/ MIHIMIHI	Karakia and Mihi undertaken by Hone Te Rire . Welcome by Chairperson. Zoom kawa and tikanga for hui. Start time 10.21 am.	H Te Rire D Mareroa
2.	APOLOGIES	Further apologies as per "Apologies Register". RESOLUTION 1: That the apologies be received.	K Te Riini / L Te Rire AGREED
3.	MINUTES OF PREVIOUS AGM	RESOLUTION 2: That the Minutes of the AGM held 18 December 2020 and SGM dated 22 April 2021 be received as a true and accurate record.	B Solomon / L Te Rire AGREED
4.	CHAIRPERSON REPORT	Chairperson Report read by D Mareroa. RESOLUTION 3: That the Chairperson's Report be adopted. The Chairperson and CEO responded to questions regarding the purchase of the property at 5 Bledisloe St Kawerau. The CEO advised that he is considering options including working with Kainga Ora staff to pull down the existing house and erect two new houses on the property.	D Mareroa / L Te Rire AGREED
5.	CHIEF EXECUTIVE REPORT	Chief Executive Report read by C Marjoribanks RESOLUTION 4: That the Chief Executive Report be received.	B Solomon / N Andrew AGREED

6.	2021 AUDITED ACCOUNTS	2021 Audited Accounts presented by K Goldsmith (Accountant). RESOLUTION 5: That the 2021 Audited Accounts as presented be endorsed.	J Mareroa / C Savage AGREED
7.	SELECTION OF 2022 AUDITOR	RESOLUTION 6: That Richard Dey of William Buck, Tauranga is re-appointed as Auditor for 2022.	J Mareroa / C Savage AGREED
8.	ELECTION OF TRUSTEES	A Nomination sub-committee was established from within the Board to ensure applications were received on time and that the documentation was complete and correct. H MacDonald as the Kaiwhiriwhiri presented her report regarding the 2021 Election of Trustees process. As a result, two eligible nominations were accepted for two trustee positions and therefore an election is not required. The successful applicants are: D Mareroa and S Kingi RESOLUTION 7: That D Mareroa and S Kingi be duly re-appointed to Tūwharetoa ki Kawerau Hauora Trust Board.	B Solomon / L Hiwarau AGREED
9.	GENERAL BUSINESS	As there was no further business, the Chairperson invited all attendees to ask pātai. Before closing D Mareroa gave a mihi to C Houlbrooke (Dantech Solutions) and K Te Riini, E August (Tūwharetoa mai Kawerau ki te Tai) for their IT support and use of the Tuwharetoa mai Kawerau ki te Tai venue for our 2021 AGM.	
10.	KARAKIA WHAKAMUTUNGA	Meeting closed at 11.06 am	H Te Rire

HE KŌRERO NĀ TE TIAMANA O TE POARI

Chairperson's Report

E rere ana te whakamihia me te mihi uruhau ki a koutou katoa e noho ana ki te rohe o Tūwharetoa ki Kawerau. Ko te tūmanako kua whai hua koutou i te tau kua hipa atu.

It is my pleasure to present to you my Annual Report for 2021-22.

As I reflect on the past year, I recognise both the challenges and opportunities that have presented themselves and I continue to be optimistic about the future of Tūwharetoa ki Kawerau Hauora and the communities we serve. The foundations are in place and the mahi is being done to ensure the achievement of our strategic vision and mission that reflects **te taha tinana, te taha hinengaro, te taha wairua me te taha whānau**.

I acknowledge yet again, that we were faced with several challenges not only locally but internationally. With Aotearoa continuing to be affected by the COVID pandemic and the Coronavirus Delta variant being a game changer, all facets of whānau, hapū and iwi daily lives were impacted. Soaring fuel, food prices and widespread supply chain disruptions triggered by the negative flow on effects of the Russia-Ukraine war, continues to be experienced by our communities today.

Many of our people were forced to make quick and major life changing decisions whether it be living closer together, being separated for extended periods of time, changing and or even the loss of employment as the global economic crisis forced whānau into stressful circumstances. It has been a difficult journey and I commend everyone for their courage and resilience.

At a local level, I am proud to say that Tūwharetoa ki Kawerau Hauora met these challenges head on. We began mobilising some of our services into the community to fulfil our obligations as a local Provider and the safety



of our whakapapa and community has been the hallmark of our response. Our kaimahi support for whānau has been nothing short of extraordinary with some sacrificing their own bubbles and whānau to lead essential services where needed, working tirelessly and without question. I commend our kaimahi whose response to the community has been guided by our ngā uarā (values) empowering the inherent talents, potential and capabilities of our whānau through a kaupapa Māori lens.

It is also heartening to see the power of the collective efforts of whānau within the communities of Kawerau and the Eastern Bay of Plenty. Our capacity when we come together to tautoko each other in times of need is undefeatable. **He aha te mea nui o te Ao – He tangata! He tangata!**

In June 2022, we farewelled former Chief Executive Officer (Chris Marjoribanks) and General Manager (Bree Solomon) both of whom have gone on to greener pastures. Firstly, I would like to pay tribute to Chris for his rangatiratanga and manaakitanga during his 13-year tenure as Chief Executive Officer with Tūwharetoa ki Kawerau Hauora. Chris came to the Hauora at a time when the organisation was facing many challenges. With good governance and Chris's leadership the Hauora is today, in a much stronger position. Special mention at this time, must also go to Bree Solomon, who led out some important system changes for the Hauora during her tenure, as General Manager. We wish both Chris and Bree the very best in their future endeavours.

In this period we have witnessed the establishment of Te Aka Whai Ora (Māori Health Authority) and Iwi Māori Partnership Boards in preparation for the new health structure which is part of the Government's commitment to recognising Te Tiriti o Waitangi and delivering better health outcomes for Māori. At a local level the Hauora has partnered with our iwi (Tūwharetoa i te Aupouri) and in 2023 we propose to visit our communities to ensure that our local perspectives, knowledge, and strength goes into the development of a health plan that is fit for purpose for our locality.

One of our major priorities for our current Strategic Plan is Strong Collaborative Relationships and we have continued to develop and maintain those relationships with key Stakeholders. From an Iwi perspective, this year we established relationships with Te Arawa, Ngāti Tūwharetoa ki te Tonga and Te Moana a Toi. These relationships are critical especially in light of the changes to the health sector and its impact on Tūwharetoa ki Kawerau Hauora. Of course, we could not have achieved any of this without the support of our own kaumatua. **Tēnei te mihi nui ki ō mātou kaumatua, mō rātou whakaaro, rangatiratanga, moemoea, wawata.**

As Chairperson, I was delighted to announce the appointment of our new Tumu Whakarae, Tākuta Peta Ruha. Dr Ruha's appointment followed a vigorous recruitment process, attracting a number of high calibre, quality applicants. Dr Ruha's expertise accompanied with her knowledge and passion for the success of our organisation and the communities we serve shone through, resulting with Dr Ruha's selection.

Dr Ruha has returned to the Hauora after a 5-year absence and it is an absolute privilege to be able to appoint someone who is local and has the clinical and leadership skills and experience that she brings to the organisation, coupled with her

deep understanding and knowledge of working in kaupapa Māori environments.

Dr Ruha has transitioned into her new role as the Tumu Whakarae, challenging old practices and forging new pathways. She has a transformational leadership style and has been very innovative in her approach. Our desire as a Board is to continue to support Dr Ruha to ensure the continued success and sustainability of Tūwharetoa ki Kawerau Hauora moving forward

In 2021 we purchased from Tūwharetoa mai Kawerau ki te Tai (Settlement Trust) the property at 5 Bledisloe Street, and it is now being renovated in readiness for the Hauora's first transitional home. In 2022 we purchased the building at 20 Islington Street, Kawerau where our rangatahi hub (Whare Whakaora) is located. The Board plans to purchase further properties in the future for the purpose of furthering the objects as stated in our Trust Deed.

This year we have four vacant Board of Trustee positions – Two positions are available for re-election, with one trustee seeking re-election and one trustee retiring. The additional two trustee vacancies have occurred as the result of the resignation of two further trustees during the 2022 business year, due to personal circumstances.

I now want to take this opportunity to pay tribute to our current Board members for their personal commitment and dedication to the whanau we serve. As trustees, you are always seeking to improve our organisation's systems and processes to achieve best practice across financial controls, monitoring and reporting for governance and management. It hasn't always been easy and sometimes we are unpopular with the decisions we make as a Board. However, as trustees you have remained steadfast and resolute, always acting in the best interests of the organisation and our community. **Ngā mihi nui kia koutou!**

In closing, I want to personally acknowledge each one of you for your stalwart efforts across the past year. You have all given generously to each other and the communities we serve. I thank you all for your dedication and purposeful contributions to our Hauora and the whānau who reside in the rohe of Tūwharetoa ki Kawerau.

Ki ngā mema o te Poari, tā mātou Tumu Whakarae me ngā kaimahi o Tūwharetoa ki Kawerau Hauora, ki ō mātou koroua, kuia kua tautoko i a mātou i tēnei tau, he mihi aroha ki a koutou e whakapau kaha ana i a rā mō tā mātou kaupapa ki te whakamana i ō tātou hapori, whānau hoki kia pai oranga.

I wish you all a very festive and safe holiday season, and hope that it is filled with some quality time with whānau. The Board looks forward to connecting with you all in 2023.

Ngā mihi o te Kirihimete me te Tau Hou!

Nā

Dot Mareroa



HE KŌRERO NĀ TE TUMU WHAKARAE

Chief Executive Officer Report

*Io te Iho o te Oro
Ka Puta ko te Orokohanga
Hanui ki te Wai Ewe
Ki Te Maumahara
Ki te Hinengaro
Ki te Whakaaronui
Ki te Pupuke
E Putahi Ai te whakaaro o te katoa
Whakatu Tarewa ki te Rangī
O Haumi E
O Hui E
O Taiki E*

Ko te amorangi ki mua, ko te hāpai ō ki muri, nōreira me nui a tātau whakamoemiti ki te runga rawa, ko ia te tīmatanga, ko ia hoki te whakamutunga. Ki te kaikarakia nāu te ara i wāwāhi ki tō tātau atua, kai te mihi. Otirā, ki ngā mātawaka, ngā uri o Tūwharetoa kua whakakao ki runga i te karanga o te rā, nau mai haere mai, tautī mai.

As the incoming Tumu Whakarae I want to acknowledge the transition into the health reforms and the relationships that Tūwharetoa ki Kawerau Hauora currently has with Tūwharetoa ki Taupo, Te Taura Ora o Waiariki / Te Tirahaere o Puhaorangi and Te Moana a Toi Iwi Māori Partnership Boards. Over the past 6 months we have focused on consolidating existing and new relationships as we set our vision on setting up Te Kura Maenene, our traditional school of healing praxis. Therefore, ensuring that our whare is in order has been a priority to strengthening our foundations so kaimahi are well supported to move into the new direction. A space that situates our tohunga at the front end of service delivery, that integrates traditional practices such as Te reo Māori, kapa haka, healing clinics, mahi wairua and wananga a kaupapa central to our core business.



Onamata whakamihia, anamata whakaterea, inamata kauawhitia

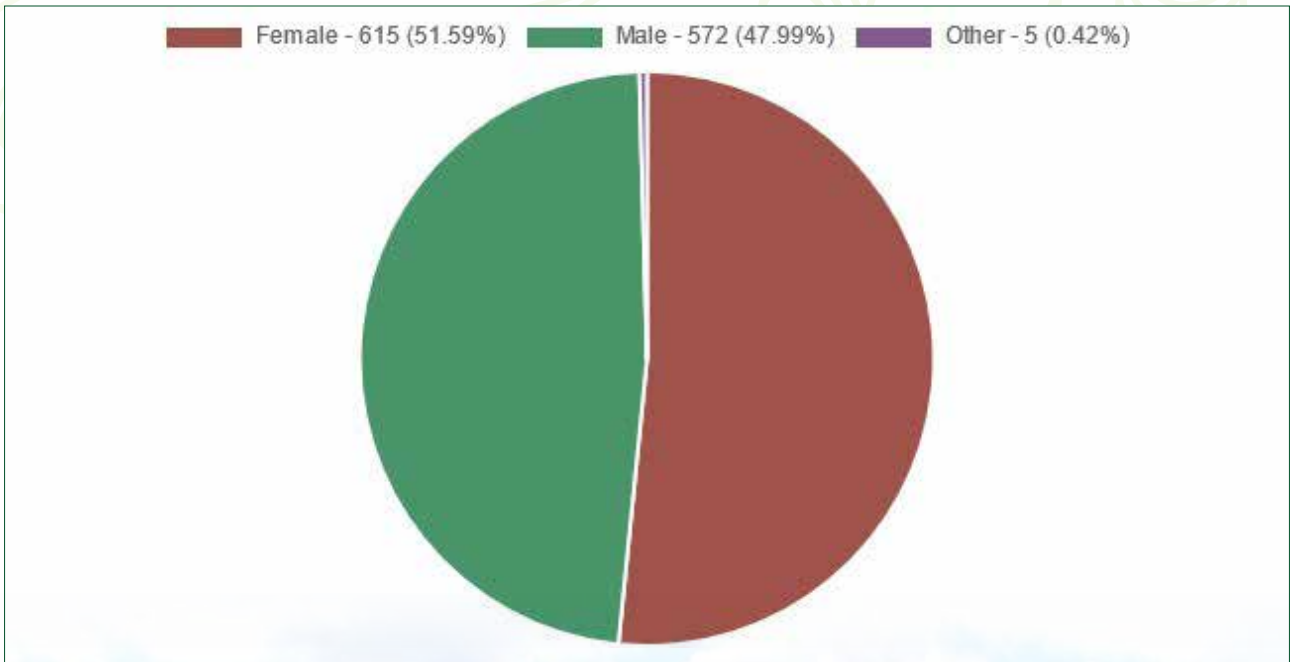
Dr Peta Ruha

Tumu Whakarae

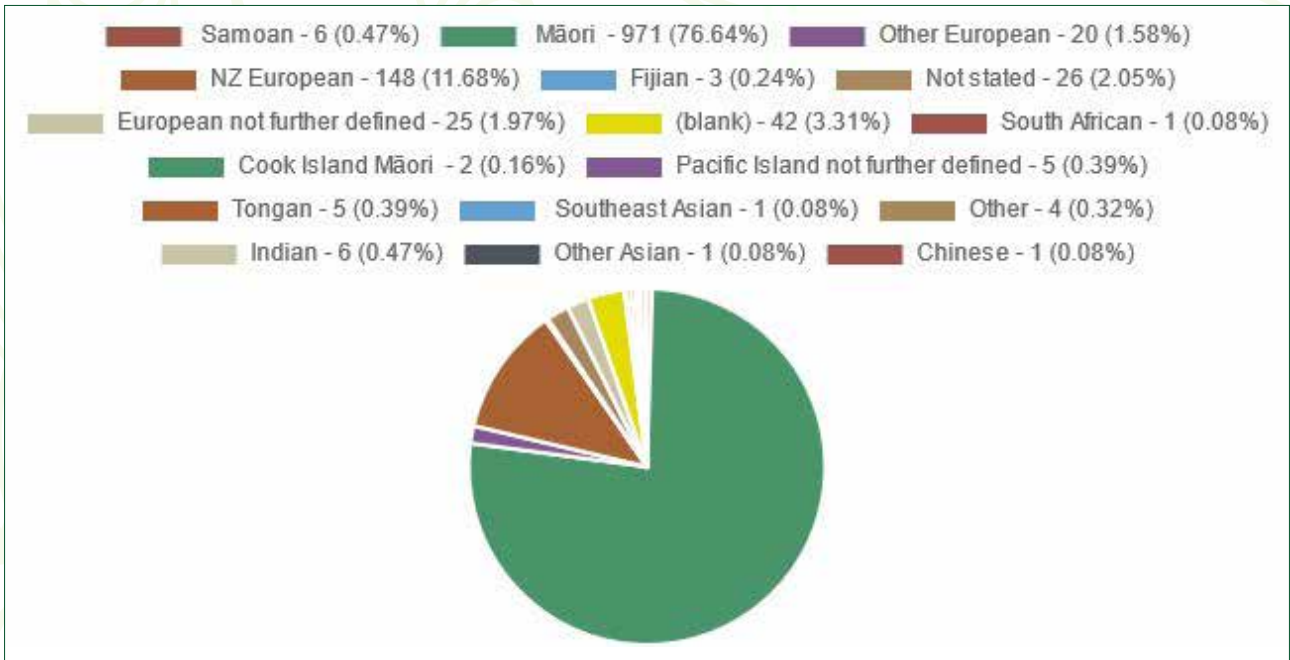
DATA INFORMATION

1,187 whānau were registered in our service from 1 July 2022 to November 15 November 2022.

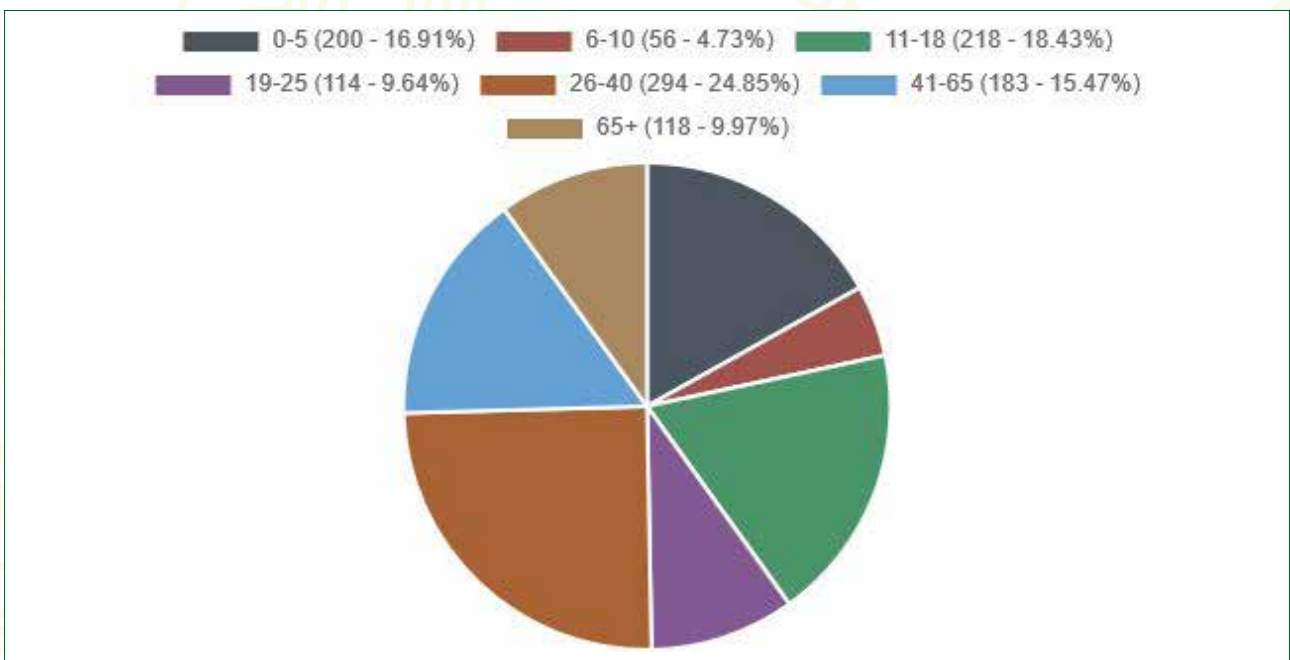
Gender



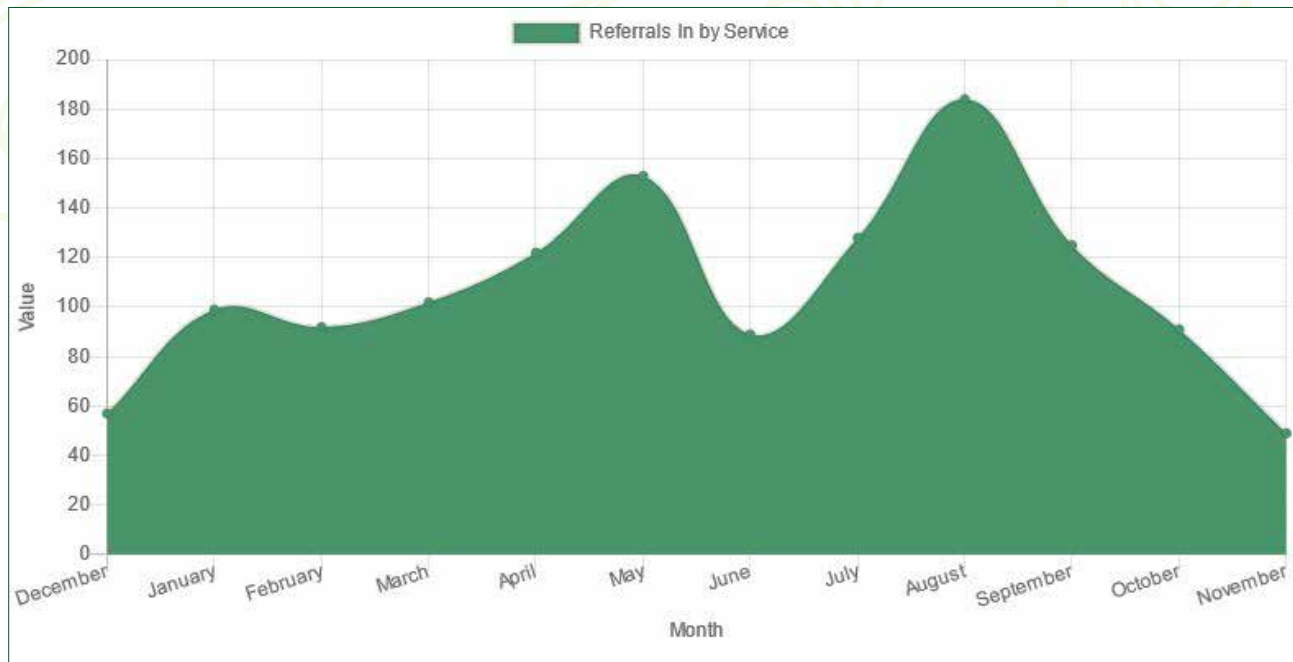
All Ethnicities



All Ages



All Referrals



Monthly referrals

- July – 128
- August – 184
- September – 125
- October – 91
- November - 49

Iwi

- 133 – Ngati Awa
- 93 – Tuhoe
- 75– Tūwharetoa
- 33- Ngati Porou
- 26 – Ngapuhi
- 31 – Te Arawa
- 12 – Ngai Tahu
- 12- Unknown
- 13 - Ngati Kahungunu
- 8 – Tainui
- 8– Whakatohea

Service evaluations from 1 July to 15 November 2022

- 95 evaluations received for the service

Whānau ratings

- Excellent – 77%
- Good – 20%
- Fair – 3%

TEST OF CHANGE

MANA MĀORI MOTUHAKE

Board of Trustees and Kaimahi Wānanga

He wānanga hai whakakotahi i te poari me ngā kaimahi o te hauora. Kua roa nei tātau e noho wehe ai, kua tae te wā kia hoe i te waka kotahi, hai kanohi kitea mō te hauora, hai oranga mō te hāpori o Kawerau

Mā te tuakana ka tōtika te tēina, mā te tēina ka tōtika te tuakana

Te whakatinanatanga o te Kaupapa Māori i roto i te ao hauora

Ko te aronga i konei ko te whakatipu i te reo me ōna tikanga ki roto i ngā kaimahi katoa. He aha ai? Me pēhea rā te kaimahi e tāea ai te whakaatu i te kaupapa Māori i roto i ōna mahi, mēnā kāore hoki ia i te mōhio ki Te Ao Māori. Koinei te whakatinanatanga o te kianga “walk the talk” kua ko te “talk the talk” anake

E tipu e rea mō ngā rā o tōu ao. Ko tō ringa ki ngā rākau a te Pākeha hei ara mō tō tinana. Ko tō ngākau ki ngā tāonga a ō tīpuna hai tikitiki mō tō māhunga.

- Apiranga Ngata



MŌ TE MĀORI, NĀ TE MĀORI!

Whakahaumanutia i ngā tikanga a ō tātou tīpuna

Anei mātou e whai ana i ngā pou tarāwaho Māori hai tūāpapa mō ā mātau mahi. Ehara ko te taha tinana noaiho te aronga matua o te hauora o te Māori, engari anō, ko te taha wairua, ko te taha whānau, ko te taha hinengaro anō hoki. Whakaora anō ngā rongoā Māori me te mahi wairua

*Pānuihia ngā kōrero mō te Tohunga
Suppression Act kia pūrangiaho ngā
kōrero mō tēnei kaupapa*



TĀTARI KAUTE

Audited Accounts



































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