

Managed Detection & Response:

Improve business resilience amidst growing cyber threats



Managed Detection & Response

Peace of mind. Powerful technology. Unparalleled expertise.

Coalition Security Services' **Managed Detection & Response (MDR)** offers around-the-clock threat detection and response to accelerate time-to-remediation and minimize or possibly eliminate business disruption and impact. In an age where digital risks evolve as fast as our technology, the speed with which a business reacts to a cyber attack can mean the difference between maintaining operations or closing up shop. Traditional risk management tools and tactics aren't always enough to spot or even stop an attack before it strikes. We've combined powerful technology, proprietary data, and unparalleled expertise to create a service offering capable of minimizing or possibly preventing the most advanced cyber threats — MDR, from Coalition Security Services.

MDR leverages industry-leading Endpoint Detection and Response technology alongside Coalition's Threat Intelligence and Risk Management platforms to create the most actionable view of your dynamic attack surface, scanning and monitoring all of your data assets, apps & services, end points, cloud telemetry, identity and access data, leaks, hacker chatter, and phishing risks. Coalition's proprietary incident, claims, and infosec data help us assess vulnerabilities and prioritize attention and effort on the attack vectors and patterns most likely to result in an incident. Our vigilant experts detect and respond quickly and effectively, working closely with you to investigate and remediate incidents and helping you defend against even the most sophisticated and elusive of threats.



"I want you to know how very pleased and impressed I have been with the Coalition Incident Response team during the handling of our claim. Their responsiveness, knowledge, experience and professionalism are simply excellent. When you have an unfortunate cyber incident such as we experienced, it is very comforting to have such a great team to assist you."

-CEO, Manufacturer, Coalition policyholder since 2021

Key Benefits

Minimize cyber threat impact and ensure business resiliency

Our depth of incident response experience makes us uniquely skilled to proactively identify and address potential issues *before* they have a financial or operational impact, helping protect your business from irreparable harm. With MDR, you can rest assured that our expert team is dedicated to helping you mitigate threats and minimize the impact of incidents.

Detect early. Respond rapidly. Work collaboratively.

Drawing on a wealth of collective expertise, the MDR team also possesses a deep understanding of the evolving threat landscape, including the most prevalent post-breach occurrences, such as ransomware and business email compromises, and how to respond to them. Our team's experience also allows us to integrate seamlessly with your existing operations, regardless of size, to provide a unified approach to your cybersecurity.

Make leading technology and proprietary data your advantage

We leverage industry-leading EDR platforms to help protect against the most advanced cyber threats. Coalition's combination of machine learning and proprietary incident, claims, and infosec data provides unparalleled insights into the threats and attack vectors that matter most. And finally, Coalition's cyber risk management platform, [Coalition Control™](#), surfaces these insights while helping you detect, assess, and mitigate your cyber risks.

Pair MDR with Coalition Active Cyber Insurance

Active Insurance clients have access to a streamlined claims process, top-notch support, and zero-deductible incident response services, covering them at all stages of an incident, from detection to recovery. In the event of fraudulent fund transfers, Coalition's claims team can provide funds clawback services to mitigate losses. And an expert panel of vendors and business interruption protection help ensure they can stay focused on their core operations.

Our Capabilities

At Coalition Security Services, we understand the importance of helping empower our clients to be better protected against a wide range of threats, from business email compromise to ransomware and network compromises. We pride ourselves on our ability to detect and respond to any incidents quickly and effectively, working closely with our clients to investigate, remediate, and communicate about any detections in a collaborative manner. With Coalition Security Services, you can be confident that your organization is well-equipped to defend against even the most sophisticated and elusive threats.

Unmatched Expertise Protecting You Around-the-Clock

- ▶ **Incident response experts:** Because our day-to-day also includes supporting businesses through the worst kinds of cyber attacks, we bring unmatched expertise to help detect and remediate threats *before* they even have a chance to become an attack.
- ▶ **Think like an attacker to beat an attacker:** To effectively respond to cyber threats, you need to be able to understand the motivations and tactics of those carrying them out. Our team has both the training and experience to be able to anticipate even the most advanced threats to help you respond faster.
- ▶ **125+ years of cross-functional expertise:** Our expert threat analysts have more than 125 years of combined experience spanning nearly every facet of the evolving digital landscape, including: SOC management, cybersecurity, incident response, digital forensics and investigations, remediation and recovery, programming and reverse engineering, network security, threat intelligence analysis, vulnerability management, security awareness training and education, risk management and assessment, identity and access management, and cloud security.
- ▶ **24/7/365 readiness:** Cyber criminals may view off-hours, weekends, and holidays as opportune times to strike, so our teams remain vigilant and ready to respond 24/7/365 so your teams can rest confidently when they need to.

The Right Combination of Technology, Data, and Personpower

- ▶ **Leading Endpoint Detection and Response (EDR) technology:** we utilize leading EDR technology for prevention, detection and response capabilities across endpoint, cloud, and identity security.
- ▶ **Coalition's Threat Intelligence and Data Advantage:** as a wholly-owned subsidiary of Coalition, Inc., we at Coalition Security Services have access to up-to-the-minute insights on vulnerabilities, exploits, and attacks. We combine this with data and insights from Coalition's underwriting, incidents, and claims, to help you stay one step ahead of emerging threats and possible events.
- ▶ **Coalition Control™ with MDR:** a key tool we utilize for threat intelligence, and a tool you can use to better understand, assess, and mitigate cyber risks and strengthen your overall cybersecurity posture.
- ▶ **Email protection:** through our strategic partnership with Material Security, MDR offers powerful defense against advanced email-borne threats.
- ▶ **Advanced Threat Hunting capabilities:** we employ Rapid7's Velociraptor platform for advanced endpoint collection and forensics.
- ▶ **Proactive Risk Reduction:** our zero-day notification program helps ensure you can identify and mitigate vulnerabilities before they can be exploited.

Continued →

Complementary to Coalition's Active Cyber Insurance

- ▶ **Faster renewals and competitive premiums:** With our help, you'll be able to reduce and resolve required contingencies before renewal, such as EDR and MFA.
- ▶ **Coalition Control™:** Active Insurance policyholders already receive full access to Coalition Control™ for the duration of their policy and can leverage it in similar ways to MDR to understand and mitigate cyber risks.
- ▶ **Insurance-covered incident response:** If a covered event does occur, Active Insurance customers experience cost efficiencies for MDR due to Coalition's zero-deductible response services.
- ▶ **Access to expert panel vendors and partners:** Cybersecurity is a team sport, and we've recruited some of the best players to provide additional support and resources, whether that's to address an area of concern or to assist in the event of a potential incident.
- ▶ **Supports more comprehensive governance/compliance/risk strategies and existing security frameworks:** MDR provides the continuous threat detection and rapid response that can reduce or even eliminate cyber attacks, further just about any organization's existing security or compliance strategies.

